



County of Maui
Kalana O Maui Building
200 South High Street,
Wailuku, HI 96793-2155

All RFS Problem Code Detail Report

02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000017	DONE	01/06/2015	202	ANONYMOUS			286 ALIOLANI ST		2230470520000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
				PUKALANI	Anonymous Requestor has provided an advertisement describing the property. Ad provides details (price, minimum stay, etc.)					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	01/08/2015	01/06/2015	JARAKAWA	Assigned to G. Davis. SEE RFS #15-755 also.		
			NBVERIFY	-1	01/08/2015	01/07/2015	GMDAVIS	Requestor verified. See also 15-755		
			*ADDINFO	78	01/08/2015	03/27/2015	GMDAVIS	Zoned RU-0.5, no STR permits listed in ad, KIVA. 2/10/15 VRBO ad taken down but found beach.com and awaybe.com had ad for home. Sent STR NOW through link in awaybe.com and left voice message on phone for "Bob" who is the listed contact on beach.com site. (call seems to be forwarded.		
									2/11/15 3:30 pm Received a call from Bob who stated he was unaware any advertisements that were still up. Forwarded him 3 links that I found so he can call those companies and have ads removed. They are working with Tom Croly to obtain permit. MW@yctroop6.com/530-682-2012.	
									2/13/15 Returned a call to Mike Wankmuller who removed all ads that he was aware of. Told him I stil found one under the Beach.com site and emailed him the link. Didn't seem as if he had received my previous email (he gets it primarily through his phone). Mike's contact # is 530-632-2282	
									3/27/15 Satisfied that owners have removed all ads that they could; I never got a response from Awaybe.com to my email. They are well into the process of obtaining their permit, inspection passed. Close.	
				NBFINAL	48	02/07/2015	03/27/2015	GMDAVIS	Close file.	



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15-0000028	OPEN	01/07/2015	390	ANONYMOUS			73 LAUMAWEA LP	KIHEI	2390520320000			
Intersection of		Cross Street		Common Place		Other Location		Memo(s)				
						KIHEI		Requestor claims that Responsible has been operating for quite a while. Links provided should calender, location,etc.				
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR				PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/07/2015	NBINSPECT	-2	01/09/2015	01/07/2015	JARAKAWA	Assigned to T. Osurman.
							NBVERIFY	388	01/09/2015			no related documents ... no evidence provided.
							NBFINAL	358	02/08/2015			
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK			
15-0000077	OPEN	01/09/2015	388	ANONYMOUS			2838 UMALU PL	KIHEI	2390370350000			
Intersection of		Cross Street		Common Place		Other Location		Memo(s)				
						KIHEI		Anonymous Requestor claims there is a vacation rental being operated at the subject parcel. Advertisement provided. Received anonymous complaint regarding this illegal B&B. Owner is Tom Gagliardi, RPT shows homeowner classification. Webpage: homestaymaui.com Google search for Maui Homestay lists the following results: Tripadvisor, Booking.com, Yelp, Kayak.com, etc.....see RFS 15-0000647				
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR				PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/09/2015	NBINSPECT	-4	01/13/2015	01/09/2015	JARAKAWA	Assigned to T. Osurman.
							NBVERIFY	58	01/13/2015	03/12/2015	TOSURMAN	"Maui home stay ad"-- address included. left card at house, tom gag, owner responded by email.
							*CITIZEN	58	01/13/2015	03/12/2015	TOSURMAN	>>> T Gag <samuiaamu@yahoo.com> 3/12/2015 10:24 AM >>> Aloha Tammy I just noticed your business card on my fence with the reference #15-0000077. Please let me know if there is anything I can do to assist you.
								Aloha,				
								Tom Gagliardi >>> Tammy Osurman 3/12/2015 3:20 PM >>>				



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15-0000077	OPEN	01/09/2015	388	ANONYMOUS			2838 UMALU PL	KIHEI	2390370350000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NB1WARNING	42	01/29/2015	03/12/2015	TOSURMAN	NOW draft given to supervisors on 3/12/15. ddd 7 days.... another copy on 4/13/15.
					*ADDREQSTR	58	02/14/2015	04/13/2015	TOSURMAN	council man don couch added 15-0000647... same complaint
					*ADDINFO	320	02/14/2015	12/31/2015	GMDAVIS	Follow up requested by Don Couch as he is getting continued complaints on this address. Found numerous ads for B&B; also both rental units are on the bottom floor of the main house. Only one structure on property, owners claiming homeowners exemption on real property tax record which is a violation of 19.64.030(L).
										Zoned R3, no B&B permit listed, Flood zone X, one dwelling per RP-5 br/3 ba. NOV to be generated for STR, NOW for multiple dwellings.
					NB1WARNING	304	03/02/2015	12/31/2015	GMDAVIS	NOW generated for multiple dwellings and forwarded to John Rapacz along with NOV for B&B without permit.
					NBVIOLATIO	288	03/18/2015	12/31/2015	GMDAVIS	Notice of Violation generated and forwarded to John Rapacz.
				NBFINAL	243	06/03/2015				
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000099	DONE	01/07/2015	9	RANDY			W 45 MAHI PUA PL	LAHAINA	2440180150000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
							I am a neighbor in the Pinnacle and the owners of this property are operating an illegal short term vacation rental. New guests coming in every week or so, are loud disruptive and also take away from revenue at my LEGAL rental business in which I pay taxes for. There is currently a Japanese family that just arrived and have been walking through neighbors yards taking pictures on private property including my yard. It always something with 45 W Mahi Pua Pl causing too many cars, the guests having parties or playing loud music late at night. The owners live on the other side of the island and are never here other than when greeting new renters as they come and go in the driveway.			



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15-0000099	DONE	01/07/2015	9	RANDY			W 45 MAHI PUA PL	LAHAINA	2440180150000

Intersection of		Cross Street	Common Place		Other Location		Memo(s)		
			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/12/2015	NBINSPECT	-2	01/14/2015	01/12/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	0	01/16/2015	01/16/2015	CWRIGHT	Unable to verify short term rental. Case closed
				NBFINAL	-30	02/15/2015	01/16/2015	CWRIGHT	Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000104	DONE	01/10/2015	74	AMY BOND	808-870-4715		3537 MALINA PL	KIHEI	2210170170000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			MAUI MEADOWS, KIHEI	TMK: 210170170000 Operating an illegal Short term rental home. Advertising on VRBO: http://www.vrbo.com/124923 No permit number in advertising, no application in process for for either STRH or BB. \$1350-\$1650.00 A NIGHT

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/12/2015	NBINSPECT	-2	01/14/2015	01/12/2015	JARAKAWA	Assigned to T. Osurman.
				*REASSIGN	70	01/14/2015	03/25/2015	GMDAVIS	Reassigned to G. Davis.
				NBVERIFY	68	01/16/2015	03/25/2015	GMDAVIS	vrbo ad shows "one of a kind maui getaaway...since 2007. Hidden Hawaiian Island Gem VRBO #3590022ha
				*ADDINFO	68	01/16/2015	03/25/2015	GMDAVIS	Could not locate ad using the heading or the VRBO #. Close.
				NBFINAL	38	02/15/2015	03/25/2015	GMDAVIS	No violations found, close.



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15-0000107	DONE	01/13/2015	43	ANONYMOUS			142 HOOPILI AKAU ST	KIHEI	2390490170000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI	Requestor claims people have been running an illegal vacation rental for 5 years.					

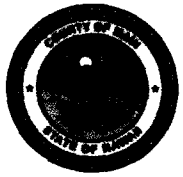
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/13/2015	NBINSPECT	-2	01/15/2015	01/13/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	41	01/15/2015	02/25/2015	TOSURMAN	no phone numbers, no documents attached, House is for sale 3+3, unable to find any evidence on the internet.
				NBFINAL	11	02/14/2015	02/25/2015	TOSURMAN	no numbers, anonymous complainant.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000119	OPEN	01/15/2015	382	ANONYMOUS			585 KALUANUI RD	HALIIMAILE	2270021200000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAKAWAO	Requestor claims that short term rental occurring on subject property without approved permits.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/15/2015	NBINSPECT	-5	01/20/2015	01/15/2015	JARAKAWA	Assigned to D. Racadio.
				NBVERIFY	0	01/20/2015	01/20/2015	DRACADIO	Website advertisement verified.
				*REASSIGN	196	01/20/2015	08/04/2015	GMDAVIS	Case reassinged to G. Davis. D. Racadio no longer with Planning as of 7/15
				NBFINAL	166	02/19/2015	08/04/2015	GMDAVIS	See permit above, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000125	DONE	01/20/2015	192	BUGSY JOHNSON			24 MALUNIU PL	LAHAINA	2470100220000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HONU KAI VILLA	Website ad found for Honu Kai Villa. See email in related docs.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/20/2015	NBINSPECT	-2	01/22/2015	01/20/2015	CWRIGHT	assigned to c.wright
				NBVERIFY	-5	01/26/2015	01/21/2015	CWRIGHT	Web ad found for short term rental. See ad in related docs.
				NB1WARNING	-12	02/11/2015	01/30/2015	CWRIGHT	NOW sent out, compliance date 2/3/15.
				NB1WARNING	60	03/15/2015	05/14/2015	CWRIGHT	Initial NOW returned unclaimed. New NOW posted on property 5/14/15, new compliance date 5/19/15.



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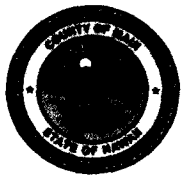
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000125	DONE	01/20/2015	192	BUGSY JOHNSON			24 MALUNI PL	LAHAINA	2470100220000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	92	04/30/2015	07/31/2015	JNAHINA	Web AD not found	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000126	DONE	01/20/2015	192	BUGSY JOHNSON			PUA NIU WAY	LAHAINA	2470090710000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HALE NALU KAI	Website ad found for Hale Nalu Kai. See email in related docs.					

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NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/20/2015	NBINSPECT	-2	01/22/2015	01/20/2015	CWRIGHT	assigned to c.wright
				NBVERIFY	-5	01/26/2015	01/21/2015	CWRIGHT	Web ad found for short term rental. See ad in related docs.
				NB1WARNING	-12	02/11/2015	01/30/2015	CWRIGHT	NOW sent out, compliance date 2/3/15.
				*ADDINFO	-15	02/27/2015	02/12/2015	CWRIGHT	Received letter from one owner and call from the other that the notices have been received and compliance is being worked on.
				NBFINAL	124	03/29/2015	07/31/2015	JNAHINA	Web AD not found
				NBFINAL			07/31/2015	JNAHINA	Web AD not found

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000127	DONE	01/20/2015	149	BUGSY JOHNSON			772 KAI HELE KU ST	LAHAINA	2470100480000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HALE PILI ALOHA	Website ad found for Hale Pili Aloha. See email in related docs.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/20/2015	NBINSPECT	-2	01/22/2015	01/20/2015	CWRIGHT	assigned to c.wright
				NBVERIFY	-5	01/26/2015	01/21/2015	CWRIGHT	Web ad found for short term rental. Sec ad in related docs.
				NB1WARNING	-12	02/11/2015	01/30/2015	CWRIGHT	NOW sent out, compliance date 2/3/15.



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15-0000127	DONE	01/20/2015	149	BUGSY JOHNSON			772 KAI HELE KU ST	LAHAINA	2470100480000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
				NBFINAL	81	03/29/2015	06/18/2015	CWRIGHT	Ads removed, case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000128	DONE	01/20/2015	192	BUGSY JOHNSON			80 LAU AWA PL	LAHAINA	2470120240000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			BALI HALE	Website ad found for Bali Hale main house and ohana. See email in related docs.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/20/2015	NBINSPECT	-2	01/22/2015	01/20/2015	CWRIGHT	assigned to c.wright
				NBVERIFY	-5	01/26/2015	01/21/2015	CWRIGHT	Web ad found for short term rental. See ad in related docs.
				NB1WARNING	-12	02/11/2015	01/30/2015	CWRIGHT	NOW sent out, compliance date 2/3/15.
				NBFINAL	124	03/29/2015	07/31/2015	JNAHINA	7/31/2015 Web Ad not found

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000129	DONE	01/20/2015	212	BUGSY JOHNSON			680 KAI HELE KU ST	LAHAINA	2470100630002
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			GARUDA ESTATE	Website advertisement for Garuda Estate found. See ad in related docs.					

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NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/20/2015	NBINSPECT	-2	01/22/2015	01/20/2015	CWRIGHT	assigned to c.wright
				NBVERIFY	-5	01/26/2015	01/21/2015	CWRIGHT	Web ad found for short term rental. See ad in related docs.
				NB1WARNING	-12	02/11/2015	01/30/2015	CWRIGHT	NOW sent out, compliance date 2/3/15.
				NBNOVCOMPL	18	03/30/2015	04/17/2015	CWRIGHT	4 NOV's sent out 4/16/15. Compliance date 4/23/15.
				NBFINAL	82	05/30/2015	08/20/2015	CWRIGHT	All fines paid, all ads removed.



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15-0000147	OPEN	01/19/2015	378	LISA CROZIER	808-281-2831		267 BALDWIN AVE	PAIA	2250060170000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						PAIA, MAUI		Property TMK: 2-5-06-017; Owner: STONE, Dean There appears to be ongoing "Vacation Rental" activity on the property. Noted different rental cars parked on site, with possible "tenant" / "tourist" entering and leaving property. Is this a "legal" vacation rental? if not, can you please send an Inspector to this property? Thank you.	

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NB02STR PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	01/22/2015	NBINSPECT	-4	01/26/2015	01/22/2015	JARAKAWA	Assigned to D. Racadio.
			NBVERIFY	22	01/28/2015	02/19/2015	DRACADIO	Requestor verified.
			*ADDINFO	22	01/28/2015	02/19/2015	DRACADIO	Forwarded two copies of digital photographs of rental cars taken by CROZIER in the driveway of the residence. Refer to pics in KIVA docs.
			*ADDINFO	29	01/28/2015	02/26/2015	DRACADIO	Received a phone call from CROZIER about the number of cars and families going in and out of the address of 267 Baldwin Avenue. Has already provided pictures of rental vehicle that parked on property. If she obtains more pictures she will forward to inspector.
			NB1WARNING	21	02/13/2015	03/06/2015	DRACADIO	Notice Of Warning sent out on March 6, 2015 with 5 day compliance date set.
			*ADDINFO	22	03/01/2015	03/23/2015	DRACADIO	Additional pictures submitted to Inspector documenting vehicles parked at the residence on March 21, 2015. Two of four vehicles parked are rental vehicles from Avis rent a car. Refer to pics in related docs.
			*ADDINFO	29	03/01/2015	03/30/2015	DRACADIO	Additional photograph of vehicle submitted to requestor claimed to be taken on Saturday March 28, 2015. Registered owner of vehicle (EAN Holdings), blanket company for Enterprise/Alamo rent a car.
			NBFINAL	307	03/31/2015			



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15-0000182	DONE	01/22/2015	7	UTE FINCH	667-6904		34 KAHUAKAI WAY	LAHAINA	2440160100000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			KAANAPALI GOLF ESTATES	A short term rental listing was found on VRBO for this home: http://www.vrbo.com/278476 . It says that the home has a minimum of a 90 night stay. This home does not have a County permit to operate a short term rental. Rentals under 180 days are also prohibited by the Kaanapali Golf Estates CC&R's. Thank you for addressing this.

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NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/28/2015	NBINSPECT	-2	01/30/2015	01/28/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-5	02/03/2015	01/29/2015	CWRIGHT	Website ad states that the rentals are for 180 days. Requestor notified.
				NBFINAL	-35	03/05/2015	01/29/2015	CWRIGHT	Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000189	OPEN	01/26/2015	371	BILL BEARD	NONE		375 FRONT ST	LAHAINA	2460030190000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				The above address appears to be vacation renting this house. Ad on Craigslist I have included some copy below so you can easily find the ad. Does not appear to have vacation rental permit.
				375 Front Street PRIVATE OCEANFRONT 5 BEDROOM/5.5 BATH HOME WITH SWIMMING POOL CURRENTLY OPEN THE FOLLOWING DATES: JAN 29 TO FEB 12
				Prime location on Front Street in Lahaina Town. Sandy beach just outside the back door. Sleeps 10 maximum. 2 Kings, 2 Queens and 2 twins. Master suite with private living area upstairs. Private BBQ. \$1550/night. 7-night minimum stay required. (808) 875-8710

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NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	01/28/2015	NBINSPECT	-2	01/30/2015	01/28/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-5	02/03/2015	01/29/2015	CWRIGHT	Website advertisement verified.
				NB1WARNING	-15	02/19/2015	02/04/2015	CWRIGHT	NOW sent out, compliance date 2/9/15.
				NBFINAL	301	04/06/2015			



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15-0000208	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			10436 KAMEHAMEHA V HWY	KAUNAKAKAI	2570030820000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			WAIALUA	Advertising/operating without a permit/VRBO #23864/AlohaBeachHouseBeachFrontLivingClearSafeSwimming					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor Verified. Zoned RU-0.5, last permit in 2005, no STR permit.
				*ADDINFO	28	02/04/2015	03/04/2015	GMDAVIS	Received a certified letter from Allan Stewart Rietow stating he is a private man and Hawaiian National and why he is returning the certified NOW . 6/8/15 Owner(s) still advertising.
									7/14/15 Certified mail returned containing NOV for advertising and operating a short term rental home without a permit. Sent e-mail to Inspector Osurman to please post on her next trip to Molokai.
				NBFINAL	332	03/06/2015			12/11/15 Re-dated NOVs (operating, advertising) for Molokai Planner(Sybil Lopez) to post on the property.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000209	DONE	02/02/2015	25	MOLOKAI ANONYMOUS			70 KAMAKAHI ST	MAUNALOA	2510090830000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
Advertising STRH without permit number listed											
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR		PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
						NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified. Interim Zoned, No STR permit listed in KIVA.
						*ADDINFO	14	02/04/2015	02/18/2015	GMDAVIS	Received call from Mr. Rancour-returned call 2/19/15. Discussed taking down advertisements, getting the required county permit via county website. NOW received on the 18th of Feb.



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02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000209	DONE	02/02/2015	25	MOLOKAI ANONYMOUS			70 KAMAKAHI ST	MAUNALOA	2510090830000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	-7	03/06/2015	02/27/2015	GMDAVIS	No ads found.	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000210	DONE	02/02/2015	50	MOLOKAI ANONYMOUS			8777 KAMEHAMEHA V HWY	KAUNAKAKAI	2570070610000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PUKOO	Advertising STRH without permit listed/VRBO#73141 Secluded, Exotic, Ocean-View Retreat with Private Lagoon Pool					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	02/02/2015	JARAKAWA					
			NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified.
			*ADDINFO	-1	02/04/2015	02/03/2015	GMDAVIS	Zoned RU-0.5/SMA. Found record of Misc. inspection, but no actual permit found, none in ad. 2/17/15 Received a call from Amy Hoffman re: short term rental. They tried to obtain a permit but couldn't pass inspection due to unpermitted electrical work on their pool. They would have to tear up the area to confirm conduit around wires goes all the way through. Told her I would do some research but couldn't find permit copy to see if electrical was listed or not. Contact #415-218-3037.
								2/25/15 Spoke with Amy via phone. She will have her husband call me later today as he is better at explaining what is going on with the pool. Did speak to her husband later in the day and he will be checking with the electrical inspectors to see what can be done to resolve the problem.

3/24/15 Checked for ads, only Trails.com



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000210	DONE	02/02/2015	50	MOLOKAI ANONYMOUS			8777 KAMEHAMEHA V HWY	KAUNAKAKAI	2570070610000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	NBFINAL	18	03/06/2015	03/24/2015	GMDAVIS	Only Trails.com had ad/description but no booking capabilities. Other owners had requested removal with no results, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000211	DONE	02/02/2015	29	MOLOKAI ANONYMOUS			2820 KAMEHAMEHA V HY	KAUNAKAKAI	2540130020000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

KAWELA

Advertising STRH without permit # listed/VRBO
#491901 "TheMotherOcean LuxuryOceanfrontEstatePvtPool&Beach

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified. Zoned interim, SMA. No STR permit found in KIVA, ad.
				*ADDINFO	15	02/04/2015	02/19/2015	GMDAVIS	Spoke to Gary Deardorff about obtaining permit; he seemed to think it was an extremely complicated process, asked that they remove ads, try to rebook future guests, not take any more bookings.
				NBFINAL	-3	03/06/2015	03/03/2015	GMDAVIS	Found description/photo in ad but owner forwarded email asking that it be removed, close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000212	DONE	02/02/2015	80	MOLOKAI ANONYMOUS					2510070500000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			KALUAKOI ROAD	Advertising STRH without permit listed/VRBO #101902 "Papapa Plantation!Molokai HawaiiVacationRentalHome

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified. Zoning confirmation needed, No STR permits in KIVA. Zoned agricultural.
				*ADDINFO	78	02/04/2015	04/23/2015	GMDAVIS	Certified copy of NOW came back unclaimed. Did name search on Matthew D. Brinckerhoff and found an attorney practicing in NY so emailed this person to please call or e-mail me back if they are the owner of the subject property. (Email sent 4/15/15. 4/23/15 No response).
				NBFINAL	48	03/06/2015	04/23/2015	GMDAVIS	Searched for ads, found a couple of headings but no way to book. Papapa Plantation site taken down. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000213	OPEN	02/02/2015	364	ANOMYMOUS			9650 KAMEHAMEHA V HWY	KAUNAKAKAI	2570040200000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Advertising STR without permit listed/VRBO #25688 Oceanfront Cottage, Charming and Private, Car Rental & Travel Info
				#247907 Private, Oceanfront Home, Only 50 Feet from Water, Car Rental & Travel Info

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified, zoned agricultural, no SUP, STR permits listed in KIVA
				*ADDINFO	76	02/04/2015	04/21/2015	GMDAVIS	Certified NOW sent 2/10/15 came back return to sender. 4/21/15 After receiving a letter regarding advertising for STRs for Mr. Haskin, looked up real property tax records again and noticed the address has changed. Will mail cert. NOW to new address.



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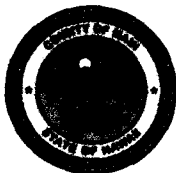
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000213	OPEN	02/02/2015	364	ANONYMOUS			9650 KAMEHAMEHA V HWY	KAUNAKAKAI	2570040200000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	332	03/06/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000214	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			4720 POHAKULOA RD	MAUNALOA	2510080360000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
								Advertsing STR without permit # listed VRBO#310742haEndlessSunsetDixieBeachHouseOneOfTheFewHomesActuallyOnTheBeach	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.	
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified. Zoned agricultural, No STR permits in KIVA. Part of parcel in SMA.	
				*ADDINFO	29	02/04/2015	03/05/2015	GMDAVIS	Received correspondence from Stanley Casacio. He will look into getting a permit. After emailing him link, he followed with an email-permit process complicated, he's afraid he will have to let his workers go, etc. See related docs.	
										4/7/15 Found ad, "rent our home" link doesn't lead anywhere, "buy our home" link brings up different page.
										5/7/15 Certified NOW returned unclaimed.
										5/13/1 Close file - only the "Buy Our Home" link works.
				NBFINAL	68	03/06/2015	05/13/2015	GMDAVIS	Satisfied that rental ads removed.	
				*REOPEN	332	03/06/2015	10/12/15 While looking for a different ad, found ad on VRBO (310742HA) One review from March 2015, submitted April			



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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000214	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			4720 POHAKULOA RD	MAUNALOA	2510080360000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	236	03/06/2015	10/28/2015	GMDAVIS	10/14/15 NOW for STR and SMA generated as part of property where house and pool are appear to be within the SMA. Copies of NOWs to be sent by Email also.
										11/30/15 Had a long talk with Stanley via telephone and he will contact VRBO to see why the ad had been put back up as he had paid for a long term contract with them and because they do not refund money paid for listing with them, he put the ad in hiding after speaking to me the first time. Informed him I found it on Oct. 12 of this year and if he can get some sort of explanation from VRBO I may be able to submit a revocation request from our Director. He stated he is not intentionally trying to break the law, he was just on Molokai recently, and got my NOWs just today as he has been travelling to see his brother who was diagnosed with pancreatic cancer.
										1/27/16-Found 4 ads for the Casacio's property. Tried to email them but mail got returned 4 times.
					*ADDINFO	304	03/06/2015	01/04/2016	GMDAVIS	Emailed Stanley & Diane and asked that they email Roadtrippers and Tripping.com and ask for removal of photos/descriptions of their property and then forward to me after confirmation that those companies received their email.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000215	DONE	02/02/2015	23	MOLOKAI ANONYMOUS			891 PA LOA LOOP	MAUNALOA	2510060330000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Advertising STR without permit listed/VRBO #119712 LuxuriousTropicalEstate-BestValue

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified. Zoned agricultural, No permit for STR in KIVA though there is a farm plan.
				*ADDINFO	-1	02/04/2015	02/03/2015	GMDAVIS	Address in KIVA different from real property tax assessment; NOW1 to be sent to both addresses. (25 Moana Ave., Kihei, Hi and 220 Vista Del Occano, San Clemente, CA 92672)
									2/25/15 Checked for ad, none found. Close file.
				NBFINAL	-9	03/06/2015	02/25/2015	GMDAVIS	No advertisements found. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000216	DONE	02/02/2015	126	MOLOKAI ANONYMOUS			4800 POHAKULOA RD	MAUNALOA	2510080350000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Advertising STR without permit listed/VRBO #244244BeachHouseOnDixieMaruBeach..5AcresProtectedBeachfront

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified.
				*ADDINFO	-1	02/04/2015	02/03/2015	GMDAVIS	Need zoning confirmation, no mailing address on RPT form. Only address for owners is on letter dated 6/21/10. Prior attempt at obtaining SUP/CP for short term rental permit but no response to request for more information by dept.
				*ADDINFO	8	02/04/2015	02/12/2015	GMDAVIS	Zoned agricultural, prior applications for sup/cp closed in 2013. 6/8/15 Never got return receipt for certified NOW-checked for ads/booking capabilities and none found. Close RFS.



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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000216	DONE	02/02/2015	126	MOLOKAI ANONYMOUS			4800 POHAKULOA RD	MAUNALOA	2510080350000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	94	03/06/2015	06/08/2015	GMDAVIS	No ads found for property, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000217	DONE	02/02/2015	338	ANONYMOUS			4242 POHAKULOA RD	MAUNALOA	2510080510000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							Advertising STR without permit listed/VRBO#119019 NewerBeachFrontOnSmallInletDirectBeachAccessYearAroundSwim ming		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	02/04/2015	02/03/2015	GMDAVIS	Requestor verified. Zoned agricultural, no permits for STR in KIVA (last permit issued in 2005)
				*ADDINFO	9	02/04/2015	02/13/2015	GMDAVIS	Returned a call to Richard Hamner; advised of the need for a county permit, where to obtain one, calling current division, cancelling ads, keep me updated on progress, etc. Reccheck 2/20/15. 650-303-1127
				NBFINAL	-1	03/06/2015	03/05/2015	GMDAVIS	Could not locate any reference to property, close.
				*CITIZEN	306	03/06/2015	01/06/2016	TOSURMAN	>>> ARTHUR PARR <parrandassociates@gmail.com> 9/28/2015 3:39 PM >>> Hi Tammy; We plan on submitting documentation for a Short Term Rental Home at the TMK listed above during the first week of October. The Farm Plan is FRMP 20040162. The



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000218	DONE	02/02/2015	50	MOLOKAI ANONYMOUS			211 AWAWA RD	MAUNALOA	2510060950000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Advertising STR without permit listed/VRBO#151645/10fBestViewsOnMolokaiSecludedBeachesPrivacyGorgeousSunsets+Truck

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	0	02/04/2015	02/04/2015	GMDAVIS	Requestor verified. Agricultural zone, no STR permit found.
				*ADDINFO	8	02/04/2015	02/12/2015	GMDAVIS	2:20 pm-Spoke to Bill Leach by phone and explained the need to either remove all ads or obtain a short term rental permit. They will try to have all ads removed by Monday, did tell him where to look up permits.
									2/25/15 VRBO / Homeaway were taken down but found picture/wording on Trails.com. Unfortunately I did not get a phone number from Mr. Leach when he called. (The availability link is disabled).
									3/24/15 Satisfied that all ads were removed. As noted above Trails.com still has description and photo but other owners have had difficulty in getting ad down. Close.
				NBFINAL	18	03/06/2015	03/24/2015	GMDAVIS	Satisfied that no new bookings can be made through internet advertising. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000219	DONE	02/02/2015	53	MOLOKAI ANONYMOUS			75 OKUMA PL	MAUNALOA	2510061580000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Advertising STR without permit listed/VRBO#211104/Dramatic5BrHouseWithIncredibleViews&Pool
Advertising STR without permit listed VRBO#211104/Dramatic5BrHouseWithIncredibleViews&Pool

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis
				0	02/04/2015	02/04/2015	GMDAVIS	Requestor verified. Zoned agricultural, no STR permit found.
			*ADDINFO	33	02/04/2015	03/09/2015	GMDAVIS	Received a call from Rod Graham who got



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000219	DONE	02/02/2015	53	MOLOKAI ANONYMOUS			75 OKUMA PL	MAUNALOA	2510061580000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	21	03/06/2015	03/27/2015	GMDAVIS	Close file.	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000220	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			61 PAPAPA PL	MAUNALOA	2510070520000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				Advertising STR without permit listed/VRBO#37240/HalePapapaMolokaiBeautifulBaliInspiredVacationHome					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	0	02/04/2015	02/04/2015	GMDAVIS	Requestor verified. Zoned agricultural, no STR permits found.
				*ADDINFO	16	02/04/2015	02/20/2015	GMDAVIS	Voicemail left by Doug Opletz (sp?) on 2/19/15, LM for him 7:50 am (Hawaiian Standard Time) at 503-242-0084
									2/20/15 Spoke to Doug Opletz (sp?) for almost a half an hour because he is concerned that the permitting process is too complicated and takes so long (2 years or more) that it is going to hurt an already poor economy on Molokai. He wondered if there could be a different process for Molokai and told him he was certainly welcome to contact council members and or the mayor regarding that because it is out of my hands. He's been sending out emails to any company that is running his ad. Email contact is doug@halepapapa.com.
				NBFINAL	-3	03/06/2015	03/03/2015	GMDAVIS	Only one picture/description found on Trails.com but Doug Oblatz did request to have ad removed, email correspondence sent to me. Close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000220	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			61 PAPAPA PL	MAUNALOA	25 10070520000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*REOPEN	332	03/06/2015			8/7/2015 active VRBO #37240 found with calendar... NOV to be issued. Letter from Gregory Kugle claims non-conforming use for house built in 1990. Letter of reply states more evidence needs to be submitted, see related docs.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000221	DONE	02/02/2015	23	MOLOKAI ANONYMOUS			2944 KALUA KOI RD	MAUNALOA	25 10060720000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Advertising STR without permit listed/VRBO#208533/Beachfront6Br/6BaHomeOn7AcresRatesFor3, 4, Or6Bedrooms

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	0	02/04/2015	02/04/2015	GMDAVIS	Requestor verified. Zoned agricultural, no STR permit listed in KIVA.

2/24/15 Had a very long conversation with Susan Smith and discussed the need for a permit. She stated that the economy of Molokai is going to suffer because many of the short term rentals will have to stop operating, she was unhappy that we are enforcing against people that the requestor picks and chooses. We should change the way we enforce (sit and search the properties ourselves), the permit it hard to get, etc. Advised her to call her councilperson to discuss as I cannot change the policies of the department or the county. I also invited her to send in a list of other properties that are operating illegally to which she declined. Her last statement was that they will have to voice their frustration through a lawyer. (Property is a beachfront 6 bedroom/6 bath home on 7 acres).

2/25/15 Could not locate any ads for property (there may have been something on



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02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000221	DONE	02/02/2015	23	MOLOKAI ANONYMOUS			2944 KALUA KOI RD	MAUNALOA	2510060720000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR			NBFINAL	-9	03/06/2015	02/25/2015	GMDAVIS	No advertisements found for this property-close.
			*ADDINFO	26	03/06/2015	04/01/2015	GMDAVIS	Did receive a call from Mr. Rizk who spoke about rentals on the island and the process involved. That the Molokai Planning Commission is not very fair, doesn't like Haoles, and other concerns about the permitting process.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000222	DONE	02/02/2015	31	MOLOKAI ANONYMOUS			85 PAPAPA PL	MAUNALOA	2510070550000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Advertising without a permit number listed/VRBO
#186414/PrivateLuxuryBeachCompoundOnWestMolokai

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	0	02/04/2015	02/04/2015	GMDAVIS	Requestor verified. Zoned agricultural, no STR permit listed in KIVA.
			*ADDINFO	29	02/04/2015	03/05/2015	GMDAVIS	Found Trailsend partial ad-only description, no picture, availability link disabled. No way to contact to take down description. Close.
			NBFINAL	-1	03/06/2015	03/05/2015	GMDAVIS	closing file-- STMO 2015/0005 and sup 2015/0010 approved on dec. 10, 2015.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000223	DONE	02/02/2015	23	MOLOKAI ANONYMOUS			75 PAPAPA PL	MAUNALOA	2510070530000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Advertising without a permit # listed/VRBO
#44398/MolokaiBeachHouseHawaiianVacationRental

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	0	02/04/2015	02/04/2015	GMDAVIS	Requestor verified. Zoned agricultural, No STR permits listed.



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Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000223	DONE	02/02/2015	23	MOLOKAI ANONYMOUS			75 PAPAPA PL	MAUNALOA	2510070530000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	315	02/04/2015	12/16/2015	GMDAVIS	Ad found-NOW issued.
					NBFINAL	-9	03/06/2015	02/25/2015	GMDAVIS	No advertisement found for this address.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000224	DONE	02/02/2015	88	MOLOKAI ANONYMOUS			1781 KALAE HY	KUALAPUU	2520130310000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							Advertising without a permit # listed/VRBO#248301/A Mountain Retreat On The Island Of Molokai, Hawaii		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	2	02/04/2015	02/06/2015	GMDAVIS	Requestor verified. Need zoning confirmation, No permits listed. KIVA updated by S. Berdel, zoned interim
				*ADDINFO	41	02/04/2015	03/17/2015	GMDAVIS	Ad still up on 3/17/15. No communication (email, phone calls from owner) NOV to be drafted. Draft of NOV, Request for Legal Services given to Sharon Berdel-Matsunaga on 3/23/15
									4/27/15 Spoke to Jeffrey on the phone and he was under the impression that they had complied with the NOW order. He did get my NOV and wanted to know what he could do to comply. Informed him of the need to do a general search using the title of his advertisement and the practice of smaller websites grabbing ads off of the larger ones without owners' authorization or knowledge.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000224	DONE	02/02/2015	88	MOLOKAI ANONYMOUS			1781 KALAE HY	KUALAPUU	2520130310000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
NB02STR				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
					NBFINAL	56	03/06/2015	05/01/2015	GMDAVIS	Satisfied that "O1" has done everything that he can to comply. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000225	DONE	02/02/2015	31	MOLOKAI ANONYMOUS			8714 KAMEHAMEHA V HY	KAUNAKAKAI	2570070550000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							Advertising without a permit # listed/VRBO#70286/WhiteSandyBeachArtful,HawaiianCharm		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	2	02/04/2015	02/06/2015	GMDAVIS	Requestor verified. Zoned rural 0.5, no permits listed in KIVA.
				*ADDINFO	27	02/04/2015	03/03/2015	GMDAVIS	Called phone number listed in one of the ads. Spoke with Zelig who did acknowledge receipt of my email. She will remove all her ads. She has to work on Maui and rents out home to supplement her income when she is not there. She may go long term rental instead due to costs of running short term. She is one of the few that actually lives on the island.
				NBFINAL	-1	03/06/2015	03/05/2015	GMDAVIS	Could not locate any ads, Close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000226	DONE	02/02/2015	24	MOLOKAI ANONYMOUS			8778 KAMEHAMEHA V HWY	KAUNAKAKAI	2570070080000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Advertising STR without a permit listed/VRBO
#234849/BeachFrontSereneSecludedAndGorgeous

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				1	02/04/2015	02/05/2015	GMDAVIS	Requestor verified. Zoned Rural 0.5, No STR permit found.
				-8	03/06/2015	02/26/2015	GMDAVIS	Did a search for ad and did not find one. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000228	DONE	02/02/2015	29	MOLOKAI ANONYMOUS			8720 KAMEHAMEHA V HY	KAUNAKAKAI	2570070150000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Advertising STR without permit number
listed/VRBO#367905/PeacefulSerene&Private.ExperienceOldHawaii
AtIt'sBest

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	27	02/04/2015	03/03/2015	JARAKAWA	Assigned to G. Davis.
				1	02/04/2015	02/05/2015	GMDAVIS	Requestor verified. Zoned rural 0.5 district, No STR permits found.
				-3	03/06/2015	03/03/2015	GMDAVIS	3/3/15 Only reference found was on Trails.com. Got email from Georgie Chivington of a request for them to remove her information. They have not as of yet and another owner emailed them to say they were not authorized to display anything to do with his property but photos and wording to still visible. Close.
			NBFINAL					Efforts to remove all ads satisfactory, close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000229	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			0 PAPAPA PL		2510070540000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			RPT LISTS ADDRESS AS 0 PAPAPA PLACE	Advertising STR without permti listed/VRBO#114375/Private Beachfront Estate Molokai's Most Exclusive Getaway

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis. Need zoning confirmation, No STR permits found. Zoned agricultural/portion in SMA
			*ADDINFO	35	02/04/2015	03/11/2015	GMDAVIS	After looking at ad again, noticed it said there are 3 dwellings on the property, no permits found for a third, only 2 allowed.	
								Ad still up on 3/11/15, no email or phone contact, NOV to be drafted.	
								Found website manahalc.com and saw that they were advertising activities and weddings. Additional NOWs for the third dwelling and commercial activities to be drafted.	
								Per Corp. Counsel no NOW for commercial activities, only STR/dwellings. NOW for dwellings did not get sent out with STR NOW so re-dated it and forwarded it to Sharon for mailing. NOV for STR generated as ad still up on 3/12/15.	
								5/13/15 NOV generated for 3rd dwelling, correction due by May 1st. No contact from any owner of this property. Manahale website still up.	
								5/19/15 Website still up	
								7/20/15 Website still up-per Rulan Waikiki they have a farm plan for a permit for an STR.	
								7/30/15 1:14 pm--Spoke to Jim Wayne and he related the following: He did not know about the violations on the property and found out due to applying for a permit. His	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000229	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			0 PAPAPA PL		2510070540000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR			NBVERIFY	200	02/06/2015	08/25/2015	GMDAVIS	requestor verified.
			NB1WARNING	184	02/22/2015	08/25/2015	GMDAVIS	New NOW issued due to wrong address on all prior notices. Cert NOW dated 8/28/15
								NOW signed for 9/1/15.
								Inspector Wright pointed out that Manahale has a website up without getting properly permitted first. NOV to be issued, first set went to wrong address.
								NOV generated 9/28/15
			NBVIOLATIO	213	03/10/2015	10/09/2015	GMDAVIS	Manahale Estate website back up. NOV issued 9/28/15, (10/16/15)
			*ADDINFO	192	04/24/2015	11/02/2015	GMDAVIS	After much deliberation and negotiating per J. Rapacz, NOV for operating dated Oct. 16, 2015 to be rescinded, but 5 year ban applies.
			NBFINAL	253	05/24/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000230	DONE	02/02/2015	205	MOLOKAI ANONYMOUS			11196 KAMEHAMEHA V HY	KAUNAKAKAI	2580020010000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Advertising STR without permit # listed/VRBO
#142763/DreamBeachPropertiesMolokaiEastEnd

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	1	02/04/2015	02/05/2015	GMDAVIS	Requestor verified. Zoned interim, only 1 electrical permit listed. State conservation district.

Tried to use booking link and got a message saying it is not possible to book this property. Will consult with supervisor.

4/13/15 Tried to book property and was



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000230	DONE	02/02/2015	205	MOLOKAI ANONYMOUS			11196 KAMEHAMEHA V HY	KAUNAKAKAI	2580020010000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	173	03/06/2015	08/26/2015	GMDAVIS	Jurisdiction of DLNR CLOSE

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000232	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			KAMEHAMEHA V HY	KAUNAKAKAI	2540010280000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							Advertising STR without valid permit # listed/VRBO #32500/BeachfrontBeautifulNewHomePrivateKayaksPristineReefWh als		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	1	02/04/2015	02/05/2015	GMDAVIS	Requestor verified. Zoned interim, No STR permit found.
				*ADDINFO	1	02/04/2015	02/05/2015	GMDAVIS	Owner info: (Condominiumized) Mailing Address: Ho'omaluhia Condo master 2900 Kam V Hwy Unit No. C509 Lyle Dunham PO Box 1345 Cynthia J. Dunham Red Lodge, MT 59068 Clifford M James, Jr. Pamela Sue James 2900 Kam V Hwy Unit No. A William Alan Large 3600 S. Harbor Blvd #106 Toni Funck-Large Oxnard, CA 93035 2902 Kam V Hwy Unit No. B Peter Lung Chan C/O M/M Peter Chan Terry Tyk Chan PO Box 1649 2904 Kam V hwy Unit No. C Kaunakakai,



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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000232	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			KAMEHAMEHA V HY	KAUNAKAKAI	2540010280000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	19	02/04/2015	02/23/2015	GMDAVIS	Spoke to William Large via telephone (503)382-2500. They are not sure what direction they are going with the house; they may lose it but will inquire with Current Division regarding their options. bill@nrfgllc.com. 2/26/15 Sent c-mail to William Large re: ad still being up. 3/13/15 Ad still up-NOV for all owners to be generated. 5/20/15 Received a call from Bill Large who received the NOV today. He stated they paid Homeaway and VRBO for advertisements, are still haggling with Homeaway to get their money back because they asked to have them removed shortly after speaking to me last time. They are in the process of giving the house back to the bank. While on the phone with him looked up his ad and informed him it is still on the Homeaway site and could possibly be on numerous others. The house is not being rented out according to him. Informed him of how I would look for any ads associated with the property and to email any companies and then forward the request and reply to me for proof that he asked. Date for compliance extended to the 27th since the original compliance date is today. Email bill@nrmgllc.com. Received letters from Peter Lang Chan and Elizabeth Jackson stating property is condominiumized and they are not responsible for any portion of the property but their own. Letter drafted by J. Arakawa to be sent to both owners, see related docs.
				NBFINAL		332	03/06/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000233	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			9658 KAMEHAMEHA V HY	KAUNAKAKAI	2570040190000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			THERE ARE SMALLER PARCELS WITHIN LARGE PARCEL	Advertising STR without permit # listed/VRBO #279936/485264 OceanfrontCottageWithFreeJeep&FreeWi- Fi/OceanfrontHouseOnSecludedBeachWithComplimentaryJeep&Wi- Fi					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	02/02/2015	NBINSPECT	-2	02/04/2015	02/02/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	2	02/04/2015	02/06/2015	GMDAVIS	Requestor verified. Zoned RU-0.5, No permits in KIVA
				*ADDINFO	13	02/04/2015	02/17/2015	GMDAVIS	Had phone message from Barry Wright 808-383-8316-tried to return call, left message. 1:35 pm Spoke to Barry Wright re: permits/possible grandfather clause. He stated his father had always used house as a vacation rental since the 60's. 808-383-8316
									2/17/15 Got incorporation papers, per Supervisor Arakawa need the GET and TAT records to prove continous operation.
									3/13/15 Barry called to say he cannot get the records because his name is not on the company's documents. They told him I could call and get the information. Did call and they wouldn't release any information to me either. Left message regarding that on Barry's voicemail. Asked if he could get one of the officers of the company to obtain info for both houses as they have different TMKs.
									4/13/15 LM on Barry's voicemail asking if he has had any progress on obtaining documents (tax payment record) for the short term rental properties.
									6/8/15 9:30 am-Tried to contact Barry again to give final deadline for tat/get payments and phone rang and then busy signal.
									6/10/15 10:38 am-Left a message for Barry to give me a call as I haven't gotten any



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000233	OPEN	02/02/2015	364	MOLOKAI ANONYMOUS			9658 KAMEHAMEHA V HY	KAUNAKAKAI	2570040190000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*ADDINFO	209	02/04/2015	09/01/2015	GMDAVIS	Spoke to Malissa via telephone after receiving a copy of a letter written to her by Barry in June requesting information. She claimed she did not have the letter and requested he fax another request. tax.hawaii.gov/forms and publications/hawaii tax forms by form number "L"/L-72.
						9/1/15 Left message on Barry's phone with information on which form to fill out and fax to them.
	NBFINAL	332	03/06/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000239	DONE	02/05/2015	21	ANONYMOUS					2440060060004
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

LAHAINA							Short term rental prohibited in residential district without proper permits.		
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/05/2015	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.
				NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000240	DONE	02/05/2015	21	ANONYMOUS					2440060060012
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

LAHAINA							Short term rental prohibited in Residential District without proper permits.		
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/05/2015	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.



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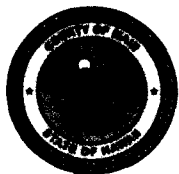
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000240	DONE	02/05/2015	21	ANONYMOUS					2440060060012
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000241	DONE	02/05/2015	21	ANONYMOUS					2440060060013
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Short term rental prohibited in residential District without proper permits.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/05/2015	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
			NBVERIFY	17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.	
			NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000242	DONE	02/05/2015	21	ANONYMOUS					2440060060014
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Short term rent activity prohibited in the Residential District without proper permits.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/05/2015	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
			NBVERIFY	17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.	
			NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000243	DONE	02/05/2015	21	ANONYMOUS					2440060060015
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Short term rental activity prohibited in the Residential District without proper permits.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.	
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.	
				NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000244	DONE	02/05/2015	22	ANONYMOUS			2750 KALAPU DR	LAHAINA	2440060060016
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Short term rental activity prohibited in the Residential District without proper permits.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.	
				18	02/09/2015	02/27/2015	CWRIGHT	Anon complaint, unable to verify short term rental.	
				NBFINAL	-12	03/11/2015	02/27/2015	CWRIGHT	case closed
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000245	DONE	02/05/2015	22	ANONYMOUS			2750 KALAPU DR	LAHAINA	2440060060017
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Short term rental activity prohibited in the Residential District without proper permits.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.	
				18	02/09/2015	02/27/2015	CWRIGHT	Anon complaint, unable to verify short term rental.	
				NBFINAL	-12	03/11/2015	02/27/2015	CWRIGHT	case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000246	DONE	02/05/2015	21	ANONYMOUS					2440060060018
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						LAHAINA		Short term rental activity prohibited in the Residential District without proper permits.	
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.	
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.	
				NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	Case closed
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000247	DONE	02/05/2015	21	ANONYMOUS					2440060060020
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						LAHAINA		Short term rental prohibited in the Residential District without proper permits.	
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.	
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.	
				NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000248	DONE	02/05/2015	21	ANONYMOUS					2440060060036
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						LAHAINA		Short term rental activity prohibited in the Residential District without proper permits.	
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	CWRIGHT	Assigned to C. Wright.	
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.	
				NBFINAL	-13	03/11/2015	02/26/2015	CWRIGHT	case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000249	DONE	02/05/2015	21	ANONYMOUS					2440060060037

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			LAHAINA	Short term rental activity prohibited in the Residential District without proper permits.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.
				-13	03/11/2015	02/26/2015	CWRIGHT	case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000250	DONE	02/05/2015	21	ANONYMOUS					2440060060038

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			LAHAINA	Short term rental activity prohibited in the Residential District without proper permits.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.
				-13	03/11/2015	02/26/2015	CWRIGHT	case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000251	DONE	02/05/2015	21	ANONYMOUS					2440060060005

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			LAHAINA	Short term Rental activity prohibited in the Residential District without proper permits.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.
				-13	03/11/2015	02/26/2015	CWRIGHT	case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000252	DONE	02/05/2015	21	ANONYMOUS					2440060060042

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			LAHAINA	Short term rental activity prohibited in the Residential District without proper permits.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.
				-13	03/11/2015	02/26/2015	CWRIGHT	case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000253	DONE	02/05/2015	21	ANONYMOUS					2440060060040

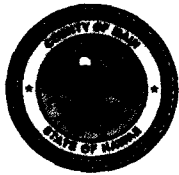
Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			LAHAINA	Short term rental activity is prohibited in the Residential District without proper permits.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	02/09/2015	02/05/2015	JARAKAWA	Assigned to C. Wright.
				17	02/09/2015	02/26/2015	CWRIGHT	Anon complaint, no advertisement given. Unable to verify complaint.
				-13	03/11/2015	02/26/2015	CWRIGHT	case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000267	OPEN	02/06/2015	360	MOLOKAI ANONYMOUS			9654 KAMEHAMEHA V HY	KAUNAKAKAI	2570040540000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Advertising STR without permit listed. VRBO#485264/Oceanfront House on Secluded Beach with Complimentary Jeep and Wi-Fi! (Also VRBO #279936)

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	1	02/10/2015	02/11/2015	GMDAVIS	Re-assigned to GMDAVIS
				-4	02/10/2015	02/06/2015	GMDAVIS	Requestor verified Zoned RU-0.5, only one B and one BPC permit listed from 1987.
				326	03/12/2015			Phone for Barry 808-383-8316. See RFS #15-0000233 for notes on short term rentals.



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15-0000305	DONE	02/12/2015	91	BUGSEY JOHNSON					
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Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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39 PUA NIU WAY - HALE NALU
KAU

I am a concerned home owner and would like to request the county to review this property for prohibited rental of the property. The owner is renting this property offline to avoid detection.

Hale nalu kau - 39 Pua Niu Way
Owner: Melodie baker - melodie_baker@yahoo.ca

Owner is still renting offline - please see link below:
<http://www.bluewaysoftware.com/villaReservation.aspx?KEY=F8109244-6813-4C4A-A76D-2039049B4D2A>

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/17/2015	NBINSPECT	-2	02/19/2015	02/17/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	80	02/23/2015	05/14/2015	CWRIGHT	No ad exists for "hale nalu kau"
				NBFINAL	50	03/25/2015	05/14/2015	CWRIGHT	case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
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15-0000306	DONE	02/12/2015	91	BUGSEY JOHNSON			24 MALUNIU PL	LAHAINA	2470100220000
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Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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HONU KAI VILLA

I am a concerned home owner and would like to request the county to review this property for prohibited rental of the property. The owner is renting this property offline to avoid detection.

Honu Kai Villa - 24 Maluniu Place
Owner: MICHAEL/ZOE MATHESON

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/17/2015	NBINSPECT	-2	02/19/2015	02/17/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	80	02/23/2015	05/14/2015	CWRIGHT	rfs same as 15-0000125 see all enforcement under that rfs
				NBFINAL	50	03/25/2015	05/14/2015	CWRIGHT	case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000307	DONE	02/12/2015	153	BUGSEY JOHNSON			789 PUNAKEA LOOP	LAHAINA	2470010420001
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

I am a concerned home owner and would like to request the county to review this property for prohibited rental of the property. The owner is renting this property offline to avoid detection.

789 Punakea Loop Lahaina, HI 96768
Patty Cassidy: email - mail4pjc@yahoo.com.
Phone - (408) 314-0745.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/17/2015	NBINSPECT	-2	02/19/2015	02/17/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	84	02/23/2015	05/18/2015	CWRIGHT	Unable to verify. Email sent to requestor asking for more information.
				NB1WARNING	89	03/11/2015	06/08/2015	CWRIGHT	NOW sent out 6/5/15, compliance date 6/12/15.
				*ADDINFO	87	03/27/2015	06/22/2015	CWRIGHT	Information provided by CPR owners states that new owners of the other portion of the property need to be notified as well.
				NBFINAL	80	04/26/2015	07/15/2015	CWRIGHT	Case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000308	DONE	02/12/2015	76	BUGSEY JOHNSON			1240 ULUNI RD	KIHEI	2390080080001
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

I am a concerned home owner and would like to request the county to review this property for prohibited rental of the property. The owner is renting this property offline to avoid detection.

Owner - Dan and Judy Pederson
1240 Uluniu Rd, Kihei, HI 96753

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/17/2015	NBINSPECT	-2	02/19/2015	02/17/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	14	02/23/2015	03/09/2015	TOSURMAN	3/9/15 found STKM T20130017--emailed K. Wollenhaupt on the status. 1240 and 1250 Uluniu are condominiumized lot within A-1, apartment zone. House was remodeled in 2006.
				*CITIZEN	65	02/23/2015	04/29/2015	TOSURMAN	4/28/15 2:45pm, met Chris Clarke at 1250 Uluniu... Main parcel has two three-



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000308	DONE	02/12/2015	76	BUGSEY JOHNSON			1240 ULUNIU RD	KIHEI	2390080080001	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	35	03/25/2015	04/29/2015	TOSURMAN	No violations visable, case closed. Emailed requestor: >>> Tammy Osurman 4/29/2015 3:38 PM >>> Aloha Bugsey: RFS 15-0000308 states: "I am a concerned home owner and would like to request the county to review this property for prohibited rental of the property. The owner is renting this property offline to avoid detection.... For the last few months, I have been doing sporadic inspections of 1240 and 1250 Uluniu Road. I have not seen any tell-tale signs of vacation renters. In 2013, the owners have applied for a short term rental home permit and are pending Planning Commission review. Yesterday, I met one of the owners and he stated that these houses remains vacant and they would like to turn it into a vacation rental. I have walked through his property and I have not found any evidence to support your memo. I am closing the case unless you can present any physical evidence. Ahui hou, Tammy Osurman, Zoning Inspector



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000352	OPEN	02/17/2015	349	TVRPRO			22 WAA PL	PAIA	2260110240000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Advertising short term rental home without permit number listed VRBO #590875 Listing for 22 Waa Place and for 131 Aleiki Pl., Paia (14-0001575).

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	347	02/19/2015			
				347	02/19/2015			
				317	03/21/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000388	DONE	02/20/2015	61	LANAI PLANNING COMMIS	270-5780				2490010340000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

504 NINIWAI CIRLE, LANAI CITY -
TMK (2) 4-9-001:034

RFS filed on behalf of the Lanai Planning Commission as requested at February 18, 2015 meeting. Please contact Staff Planner Gina Flammer for a copy of the ad information if needed. STRH being advertised with-out a permit for a dwelling located at 504 Niniwai Circle, Lanai City, Island of Lanai on TMK (2) 4-9-001:034. The name of the operation is The Captain's Retreat. The ad lists the owner as Allen Stewart. Address for the owner is P.O. Box 4080, Newport Beach, CA 92661. See ad at: <http://www.lanairental.com/>

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	02/25/2015	02/23/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	54	02/27/2015	04/22/2015	GMDAVIS	Requestor verified.
			*ADDINFO	54	02/27/2015	04/22/2015	GMDAVIS	See previous RFS for this address 15-0000480. Re-checked for http://www.lanairental.com and came back as not available. Close.
			NBFINAL	24	03/29/2015	04/22/2015	GMDAVIS	Duplicate RFS, did recheck for ad, nothing found, close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000414	OPEN	02/27/2015	339	TVRPRO	8082707253		S 2747 KIHEI RD	KIHEI	2390041350000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
				KIHEI SHORES A-306	STR Advertising of Kihei shores Unit A306 without a permit listed, VRBO #3177061.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/27/2015	NBINSPECT	-4	03/03/2015	02/27/2015	JARAKAWA	Assigned to T. Osurman.	
				NBVERIFY	29	03/03/2015	04/01/2015	TOSURMAN	emailed owner (Revell) on 2/4/15 at 10:21 am...	
									emailed manager (250-575-0644) on 2/4/15 at 9:45am:	
									Aloha: The advertisement of this property for short term rental (STR) without a valid permit number is a violation of Maui County Code section 19.65.080(C), and is prima facie evidence of operating a STR. Please remove advertisements and cease any and all STR activities associated with this property. If you would like to apply for conditional permit, the application can be found on the County of Maui website and at the Planning Department offices at One Main Plaza.	
									T. Osurman, Zoning Inspector	
									see RFS 14-0001906 for general notes.	
				NB1WARNING	13	03/19/2015	04/01/2015	TOSURMAN	NOW1 draft sent to supervisors on 4/1/15 for ddd7 days..mailed on 4/9/15, ddd 4/16/15.	
				NB1WARNING	0	07/13/2015	07/13/2015	JNAHINA	RETURNED now HAND DELIVERED AND POSTED ON APARTMENT DOOR ON 20150710. PIC AVAIL ON RELATED DOC'S.	
				NBFINAL	241	06/05/2015				



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000415	OPEN	02/27/2015	339	TVRPRO	8082707253		S 2747 KIHAI RD	KIHAI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHAI SHORES D-107	STR Advertising of Kihai shores Unit D-107 without a permit listed, VRBO #331135					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/27/2015	NBINSPECT	-4	03/03/2015	02/27/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	27	03/05/2015	04/01/2015	TOSURMAN	see RFS 14-001906 for similar notes. sent email to "owners" on 2/4/15 at 10:10am.:
									Aloha: The advertisement of this property for short term rental (STR) without a valid permit number is a violation of Maui County Code section 19.65.080(C), and is prima facie evidence of operating a STR. Please remove advertisements and cease any and all STR activities associated with this property. If you would like to apply for conditional permit, the application can be found on the County of Maui website and at the Planning Department offices at One Main Plaza.
									T. Osurman, Zoning Inspector
				NB1WARNING	11	03/21/2015	04/01/2015	TOSURMAN	NOW draft sent to supervisors on 4/1/15. ddd7 days
				*CITIZEN	18	04/06/2015	04/24/2015	TOSURMAN	4/22/15 12:45pm Jonathan Mormasat (707-824-1784) called from California and purchased the property specifically to do vacation rentals. Gave him the VRBO web address adn he stated that it is not his place.
				*CITIZEN	301	04/06/2015			7/24/15 long term lease with Hana Rexro to rent D-107--see related docs.
				NBFINAL	271	05/06/2015			



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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000416	OPEN	02/27/2015	339	TVRPRO	8082707253		S 2747 KIHAI RD	KIHAI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHAI SHORES E-102	STR Advertising of Kihei shores Unit E-102 without a permit listed, VRBO #3790782					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	02/27/2015	JARAKAWA					
			NBINSPECT	-4	03/03/2015	02/27/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	29	03/03/2015	04/01/2015	TOSURMAN	website verified, notified owner on 2/3/15 at 1:00pm.
			NB1WARNING	13	03/19/2015	04/01/2015	TOSURMAN	draft of NOW given to supervisors on 4/1/15, ddd +7 days.
			NBFINAL	273	05/04/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000417	DONE	02/27/2015	161	TVRPRO	8082707253		S 2747 KIHAI RD	KIHAI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHAI SHORES F 109	STR Advertising of Kihei shores Unit f109 without a permit listed, VRBO #3789921					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	02/27/2015	JARAKAWA					
			NBINSPECT	29	03/03/2015	04/01/2015	TOSURMAN	see RFS 14-0001911 which is same unit with a different vrbo ad. emailed owners on 2/4/15 at 10:18am.
			NBFINAL	127	04/02/2015	08/07/2015	TOSURMAN	closing this RFS, please see 14-00001911.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000418	OPEN	02/27/2015	339	TVRPRO	8082707253		S 2747 KIHAI RD	KIHAI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHAI SHORES J-005	STR Advertising of Kihei shores Unit J005 without a permit listed, VRBO #420380					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	02/27/2015	JARAKAWA					
			NBINSPECT	-1	03/03/2015	03/02/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	29	03/03/2015	04/01/2015	TOSURMAN	emailed manager patty... 808 357 2588 on 2/3/15 at 1:03pm
			NB1WARNING	13	03/19/2015	04/01/2015	TOSURMAN	draft of NOW1 given to supervisors on 4/1/15. ddd +7 days.
			*CITIZEN	303	04/04/2015			Helen Gueller called on 4/23/15 982-9120 or 280-7331. left a message for her at



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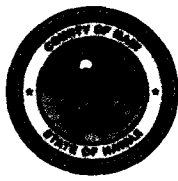
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000418	OPEN	02/27/2015	339	TVRPRO	8082707253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	273	05/04/2015				

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000419	OPEN	02/27/2015	339	TVRPRO	8082707253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI SHORES A 204	STR Advertising of Kihei shores Unit A204 without a permit listed, VRBO #412316					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	02/27/2015	NBINSPECT	-1	03/03/2015	03/02/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	29	03/03/2015	04/01/2015	TOSURMAN	website advertisements, see RFS 14-0001914 for more and similar information. Emailed owner on 2/3/15 at 11:58am
				NB1WARNING	13	03/19/2015	04/01/2015	TOSURMAN	now1 draft given to supervisors on 4/1/15
				NBFINAL	273	05/04/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000428	OPEN	02/26/2015	340	HEATHER LEE	301-848-2854		41041 HANA HY	HANA	2160050330000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			TMK# 216005009, AND TMK# 216005033 KIPAHULU	Following up on previous request, upon checking progress online, noticed that the TMK# listed by county in report is the TMK of the nearby church, not the estate. Wanted to reiterate correct TMKs and concern that there are multiple structures being rented short term, on property claiming to be agricultural, but is actually a luxury estate and vacation rental scam. Structures for workers are not in compliance with building code, or with zoning limitations. Boyfriend and I were manipulated by owners and managers and feel that everyone should have to comply with rules, including the very wealthy. Please inspect TMK for additional structures and intentions of uses. Please stop them from harming local people's honest tenancy and career intentions. Thank you.					



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000428	OPEN	02/26/2015	340	HEATHER LEE	301-848-2854		41041 HANA HY	HANA	2160050330000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
03/02/2015	NBINSPECT	-2	03/04/2015	03/02/2015	JARAKAWA	Assigned to D. Racadio.
	NBVERIFY	332	03/06/2015			
	NBFINAL	302	04/05/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000433	DONE	03/02/2015	37	KELLEY DONAGHY	808 874 0745		3480 MALINA PL	KIHEI	2210130850000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

KIHEI, MAUI MEADOWS

The sign states that it is in the application process, but we believe he is in operation already. ... I have found evidence and believe he has been doing illegal short-term vacation rentals for a couple of years now before he posted his sign. He states that he is proposing for his cottage to be the bed and breakfast (2 bedrooms) while his house is his residence, but the fact is that we don't really see him living there as he comes and goes. What I found was that he is also short-term renting his house. Here are the listings I had found the first consist of his house <http://www.vrbo.com/3590022ha#ownerprofile> and the second is of his cottage <http://www.vrbo.com/385054>. The website [vrbo.com](http://www.vrbo.com) and reviews/comments show that he has been a member since 2011

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/02/2015	NBINSPECT	-2	03/04/2015	03/02/2015	JARAKAWA	Assigned to T. Osurman. BBKM T20150001--application being reviewed by Evelyn Aako.
				NBVERIFY	2	03/04/2015	03/06/2015	TOSURMAN	RU 0.5, maui meadows. VRBO.com/385054 states English Charm with island flair- 2 bedroom cottage....52 traveler reviews, the first 9 are from 2014. Rates range from \$230 to \$320. All of March and most of April 2015 are already booked. See related docs.
				*1RESPOND	2	03/04/2015	03/06/2015	TOSURMAN	spoke to requestor on 3/2/15 with details of the constant traffic and noise from the



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000433	DONE	03/02/2015	37	KELLEY DONAGHY	808 874 0745		3480 MALINA PL	KIHEI	2210130850000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NB1WARNING	-11	03/20/2015	03/09/2015	TOSURMAN	warning to be issued. Draft given to supervisors on 3/6/15. ddd 14 days.	
			*CITIZEN	-24	04/05/2015	03/12/2015	TOSURMAN	>>> S Norrie <snorrichere@gmail.com> 3/12/2015 10:21 AM >>>	
Aloha Tammy,									I have removed the posting on line.
I would love to meet you and talk, but I leaving for California today, until next week. Is it possible for you to call me this morning and we can talk ?									
Thanks, Stewart ph: 808 870 3200									
On Thu, Mar 12, 2015 at 9:47 AM, Tammy Osurman <Tammy.Osurman@co.maui.hi.us> wrote:									
awesome!! thank you, Tammy Osurman, Zoning Inspector Department of Planning One Main Plaza 2200 Main Street, Suite 335 Wailuku, HI 96793 ph- (808) 270-7194 fax- (808) 270-7634 tammy.osurman@mauicounty.gov									
>>> <snorrichere@gmail.com> 3/12/2015 7:45 AM >>>									
Aloha Tammy Ok. No problem. I will remove add today									



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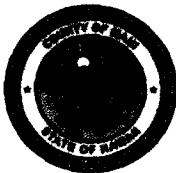
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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000433	DONE	03/02/2015	37	KELLEY DONAGHY	808 874 0745		3480 MALINA PL	KIHEI	2210130850000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*CITIZEN	-24	04/05/2015	03/12/2015	TOSURMAN	>>> <snorrichere@gmail.com> 3/4/2015 1:19 PM >>> Aloha Evelyn, Thank you very much for your email, all points are very valid & some, I would never have thought of myself. Do you know if these comments were made by someone receiving the mail out or if they were other residence of Maui Meadows who may have seen my sign ? Reason I ask is, I know there are some people in the subdivision that are dead against the B&B (no matter where they live in relationship to their home. Regards, Stewart Sent from my BlackBerry 10 smartphone. From: Evelyn Aako Sent: Wednesday, March 4, 2015 10:53 AM To: snorrichere@gmail.com Subject: Summary of Neighbor Concerns Hi Stewart, As I mentioned, I received two letters and one phone call expressing neighbor concern/opposition to your proposed B&B. The primary concerns expressed were: - noise created by B&B residents, both volume of noise and times (late night, odd hours, etc) - noise created by required maintenance of B&B property (power washing, leaf blowing, etc) - ruins the residential nature of neighborhood - worry that B&B rooms will not be limited to the cottage and there will be extra B&B residents in the main house - potential B&B residents have disturbed neighbors inquiring if they have short term rentals available



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15-0000433	DONE	03/02/2015	37	KELLEY DONAGHY	808 874 0745		3480 MALINA PL	KIHEI	2210130850000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*CITIZEN	-18	04/05/2015	03/18/2015	TOSURMAN	On Wed, Mar 18, 2015 at 1:10 PM, <snorrihere@gmail.com> wrote: Aloha Evelyn, My application is accurate for the cottage and I was advertising the proposed B&B on the internet, but have removed any/all advertising. I hired Tom Croly to help me with my B&B application and was a little, miss informed by him. He suggested, it would be ok to advertise after I had completed the walk thru with you, and received a verbal "ok" of B&B approval paperwork to be submitted for final approval with your department. After talking with Tammy in zoning, I have learned this is not so, and I removed advertising for the internet. Regarding the main house. I live in the main house and would, at some point, like to consider an extra bedroom for B&B ? I didn't realize I could include it with this application. Please let me know what I need to do to include the house ? If it is complicated I would prefer to pursue it at a later date. On Wed, Mar 18, 2015 at 11:41 AM, Evelyn Aako <Evelyn.Aako@co.maui.hi.us> wrote: Hi Stewart, I had just completed the approval letter



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000433	DONE	03/02/2015	37	KELLEY DONAGHY	808 874 0745		3480 MALINA PL	KIHEI	2210130850000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	-27	05/05/2015	04/08/2015	TOSURMAN	evelyn aako has approved the b&B permit, approval letter forthcoming. Hi Jay, I did speak with Stuart last week and he said he removed all advertising (though I did not go online to research and confirm). I issued the approval last week and cc'd Tammy on the approval letter. Thanks! Evelyn Emailed requestor on 4/8/15 at noon.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000437	OPEN	03/02/2015	336	GARY EGER	879-0169		S 1627 ALANIU PL	KIHEI	2390110460000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

NEXT DOOR NEIGHBOR ON NORTH SIDE OF REQUESTOR

On 3/1/15 my tenant contacted the manager (Kym, 280-0501) of the vacation rental (VR) next door to complain that the occupants of 1 of their units had been making excessive noise in the late PM & early AM for the past 3 days. Occurrence at 2:30 am, 3/1/15 involved loud discussions & packing of items for a Haleakala sunrise trip. My tenant & I met w/Kym, in the VR driveway Sunday AM, 3/1, to determine which unit was making noise & resolve the issue. We were unable to do so as the offenders were out for the day. Kym assured us that she would contact them & report back to us. As of 3/2, we have not heard from her. Furthermore, she was late for our appointment. This illustrates that the VR is poorly managed in this case + other instances as follows: 1. Documented w/you before: We have experienced loud partying at late hours, visitors trash in my yard, & cigarette butts thrown in my yard. O As both the owner, Kristin Holmes (879-3316) & her Mgr are offsite, the behavior of renters & hired maintenance workers are not effectively managed as they are rarely here to supervise. On 3 separate occasions, workers have been in my yard w/o my knowledge or permission. The first 2 times, I let Kristin know this cannot happen again. Less than 2 weeks later, the shared hedge was improperly trimmed on my side. Kristin claims this was a result of a mistake, but this is the 3rd mistake which clearly shows she is not effectively



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15-0000437	OPEN	03/02/2015	336	GARY EGER	879-0169		S 1627 ALANIU PL	KIHEI	2390110460000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				NEXT DOOR NEIGHBOR ON NORTH SIDE OF REQUESTOR	managing her workers. We want you to realize that problems stem from 1. The owner/manager cannot properly oversee the behavior of the vacationers nor their hired workers if not onsite. 2. Vacationers in a residential neighborhood is problematic as they do not have the same consideration for neighbors as a permanent resident. Hours they keep and noise they make are not typical of a residential community. This situation is not working.				

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/03/2015	NBINSPECT	-2	03/05/2015	03/03/2015	JARAKAWA	Assigned to T. Osurman.--see RFS 14-0000442
				NBVERIFY	-6	03/09/2015	03/03/2015	TOSURMAN	spoke to Gary Eger on 3/2/15, will send this email to sybil lopez, planner who allowed extension and gina flammer who originally approved this permit.
				NB1WARNING	-19	03/25/2015	03/06/2015	TOSURMAN	see RFS 14-0000442 which NB warning is written for.
				NBFINAL	6	05/10/2015	05/16/2015	TOSURMAN	see attached letter from owner to neighbor per RFS 14-0000442

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000442	DONE	03/03/2015	73	GARY EGER	8088790169		S 1627 ALANIU PL	KIHEI	2390110460000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				KIHEI	I did some additional research on the vacation rental at 1627 S. Alaniu Pl. Kihei (#20130015) it seems that it may not be in compliance with the permit. Specifically, advertisements on line suggest they have 3 separate rentals (house, studio and cottage) while I believe the permit is only for 2 rentals. I have been on the property myself and can attest to the house and studio being set up for 2 individual rentals while the cottage is also a separate unit. Hope this information is helpful.				
					Tenant in my cottage complained about an incident at 5:30am on 3/8/15. Loud talking by occupants of the cottage on the property at 1627 S. Alaniu Place and doing laundry at an unacceptable time of day as the noise interrupts sleep. Our tenant phoned the owner's manager to voice this complaint. The owner (Kristin Holmes)				



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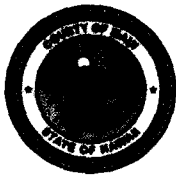
02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000442	DONE	03/03/2015	73	GARY EGER	8088790169		S 1627 ALANIU PL	KIHEI	2390110460000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KIHEI		phoned our tenant at 6:45 am claiming that her manager went to the property and that no one was doing laundry nor there. (Apparently, the occupants of that cottage had already packed and left by the time the manager got there.) Kristin then accused our tenant of making up this complaint as well as the prior complaint as submitted on 3/2/15 in RFS # 15-0000437. Kristin is refusing to believe the facts and unwilling to work on a solution.	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/04/2015	NBINSPECT	-2	03/06/2015	03/04/2015	JARAKAWA	Assigned to T. Osurman. See also 15-0000437, 14-0001359, and 13-0000559.
				NBVERIFY	-5	03/10/2015	03/05/2015	TOSURMAN	three possible rentals are listed in her VRBO website. "The Plantation Bungalow Maui offers a unique setting with multiple units that include a spacious and gracious 1926 3-bedroom home that sleeps 6-7 people. The large and airy studio can sleep 2-4 and benefits from a large expanse of windows on one side and a shaded courtyard on the other. The detached cottage sleeps 4-6 people and is nestled among the trees and foliage that define Hawaii. Check out the VRBO listings #45784 and #41601 for more info."...
									VRBO listings #45784* states..."Rent the cottage, house, or studio, or rent all three!!"
									House-- sleeps 7, is advertised for \$305 - \$345/night Cottage --sleeps 6, is advertised for \$150-\$175/night Studio-- Sleeps 4, is advertised for \$115-\$145/night Total of 3 units and accommodations for 17 people.
									also advertises sofa sleeper for additional guests... a total of 17 people be accommodated for sleeping. "To verify available dates call or email us. Not all calendars can be accessed online."



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15-0000442	DONE	03/03/2015	73	GARY EGER	8088790169		S 1627 ALANIU PL	KIHEI	2390110460000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*2RESPOND	-4	03/10/2015	03/06/2015	TOSURMAN	>>> <tackytiki@hawaiiantel.net> 3/6/2015 5:42 AM >>>

Dear Tammy:

Thank you for looking into the issue with the kitchen. Additionally, I thought I should let you know that I emailed Sybil previously in regard to the issue with Kristin Holmes being the manager on paper but not in actuality. I have cut & pasted a portion of that email below and attached a scan of the vacation rental's business card that Kristin gave me.

I am hopeful that this enough information and documentation for you to take action. However, through my conversation with Tammy Osurman I learned that Kristin Homes is listed as the owner and manager of this vacation rental. I assure you that she is the manager only on paper. A woman with the first name Kym (last name unknown) is the acting manager. From the beginning, Kristin introduced me to Kym and explained to me that she is the manager and is to be contacted if there are any problems. Kristin even gave me a copy of business card for Plantation Bungalow which has the phone number of 808-280-0501 printed on it. Kristin hand wrote Kym's name above that phone number. Kristin's phone number is not printed on this card. She hand-wrote her name and phone number on the back of this card. (scan attached of both sides of the card). I would encourage you to call her anonymously to verify her job. Additionally, I learned from Tammy that as Kristen is the manager, she is not allowed to leave island without making arrangements



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15-0000442	DONE	03/03/2015	73	GARY EGER	8088790169		S 1627 ALANIU PL	KIHEI	2390110460000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*2RESPOND	-5	03/11/2015	03/06/2015	TOSURMAN	Plantation bungalow business card states: vrbo.com/357982 house ; vrbo.com/41601 cottage; vrbo.com 45784 studio (and house...calendar only for house)... phone number on card 808 280-0501... belongs to Kym (Hopfner??) not Kristen the owner. email plantationbungalowmaui@gmail.com
					NB1WARNING	-23	03/28/2015	03/05/2015	TOSURMAN	first NOW draft given to supervisors to approve on 3/5/15... ddd +14 days.
					*ADDREQSTR	-6	04/13/2015	04/07/2015	TOSURMAN	closed RFS 15-000537 which statedTenant in my cottage complained about an incident at 5:30am on 3/8/15. Loud talking by occupants of the cottage on the property at 1627 S. Alaniu Place and doing laundry at an unacceptable time of day as the noise interrupts sleep. Our tenant phoned the owner's manager to voice this complaint. The owner (Kristin Holmes) phoned our tenant at 6:45 am claiming that her manager went to the property and that no one was doing laundry nor there. (Apparently, the occupants of that cottage had already packed and left by the time the manager got there.) Kristin then accused our tenant of making up this complaint as well as the prior complaint as submitted on 3/2/15 in RFS # 15-0000437. Kristin is refusing to believe the facts and unwilling to work on a solution.
					NBFINAL	-36	05/13/2015	04/07/2015	TOSURMAN	4/07/15 10 am VRBO ads have been revised to state 4 bedroom house (8 people max) and 2 bedroom cottage (4people) for rent.



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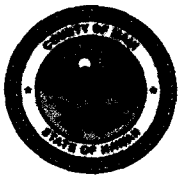
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000443	DONE	03/03/2015	274	TVRPUB			120 WAIKOLOA RD	HANA	2140050460000
Intersection of	Cross Street			Common Place	Other Location		Memo(s)		

HHANA

Owner Kenneth & Joanne Pernicano - operating an illegal TVR. It is managed by Rebecca Buckley of Hana's Tradewind Cottages. It called Hale Kukuna. The website is www.hanamaui.net. 248-8980

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/04/2015	NBINSPECT	-2	03/06/2015	03/04/2015	JARAKAWA	Assigned to D. Racadio
				NBVERIFY	147	03/10/2015	08/04/2015	GMDAVIS	Requestor verified.
				*REASSIGN	147	03/10/2015	08/04/2015	GMDAVIS	Case reassigned to G. Davis. D. Racadio no longer with Dept. as of 7/15
				*ADDINFO	147	03/10/2015	08/04/2015	GMDAVIS	See related docs for Hale Kukuna in Hana. Zoned R3, SMA.
				*ADDINFO	182	03/10/2015	09/08/2015	GMDAVIS	9/8/15 Spoke via telephone with Ken Pernicano who stated he will comply after getting my Notice of Warning. They have owned the home for about 32 years and were reluctant to stop operating because they did not want to displace any employees. They already informed their website manager to take down their site and will no longer take any bookings. Advised him how to do a general search for any advertising. Email ken@pernicanorealty.com 639-993-2213 (Office)
									9/15/15 Found numerous links, forwarded them to Ken Pernicano via email. Recheck in one week, 9/22/15.
				NB1WARNING	133	03/26/2015	08/06/2015	GMDAVIS	NOW generated 8/6/15. 5 YEAR BAN
				*ADDINFO	174	04/11/2015	10/02/2015	GMDAVIS	Found ad for Hale Kukuna on "Stay Vacation Rentals" and emailed a message stating advertising without a permit is a violation of Maui County Code 19.65.040(A) and then called the local number 248-8980, and spoke to Briana who said she will let the owner know about the ad.
Sent copy of ad for above listing as it is still up and also another for "GirlStay" 10/26/15									



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000443	DONE	03/03/2015	274	TVRPUB			120 WAIKOLOA RD	HANA	2140050460000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
NB02STR				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
					NBFINAL	205	05/11/2015	12/02/2015	GMDAVIS	Close file.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000450	DONE	03/05/2015	95	TVR/PUBLIC			1860 OLINDA RD	MAKAWAO	2240270200000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							RFS taken by Staff Planner Gina Flammer. Complainant stated that the property is being advertised as a vacation rental and that operator is claiming that she has does not need a permit because she is a nonprofit. Spa services also being offered which may be legal under the new home occupation bill with a State Special Use Permit (SUP). For information on obtaining a SUP and a STRH home permit, the property owner may contact Staff Planner Gina Flammer at 270-5780.		
							Complainant provided the website advertising links- contact Ms. Flammer as not enough RFS entry space.		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/06/2015	NBINSPECT	-4	03/10/2015	03/06/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	19	03/12/2015	03/31/2015	GMDAVIS	Requestor verified. Zoned agricultural, NO SUP/STR permits.
				*ADDINFO	39	03/12/2015	04/20/2015	GMDAVIS	"Discover Aroma" at the Octagon Studio VRBO 57597 Receipt for signed NOW for STR/commercial activities signed for on April 10, 2015. 4/20/15: Ad for spa, Aroma at the Octagon Studio and Grand Villa still up, NOV's to be generated. 6/3/15 Did not find any ads, but there were 2 websites that needed a username and password to access. See related docs. Sent



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000450	DONE	03/05/2015	95	TVR/PUBLIC			1860 OLINDA RD	MAKAWAO	2240270200000

Intersection of	Cross Street	Common Place	Other Location		Memo(s)			
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
			NBFINAL	58	04/11/2015	06/08/2015	GMDAVIS	Satisfied Mr. Barefoot has taken down advertisements, could not find anywhere to book. Received correspondence from Allen's Plumbing saying stove has been removed. Close.
								5/9/15 Call from Barefoots' lawyer (David Merchant). Wants to set up meeting to continue STR. E-mail sent to Gina regarding this.
								6/10/15 Called David Merchant and asked him to send me a couple of dates that the Barefoots can meet with Gina and I to set up their short term rental/aromatherapy business.
								7/14/15 Tom and Dorecena decided to withdraw appeal, pay fines associated with the NOV's (STR operating, advertising, and commercial activities). Not seeking any permits. Close file.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000455	DONE	03/06/2015	34	LANAI ANONYMOUS			1123 QUEENS ST		2490130780000

Intersection of	Cross Street	Common Place	Other Location				Memo(s)		
					MAILING ADDRESS: 75 SOUTHWIND CIRCLE, RICHMOND, CA 94804 PER RPT RECORDS		Advertising short term rental home without a permit listed VRBO#600778 Clean, Quiet, Comfortable In Historical Hawaiian Style		
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	03/06/2015	NBINSPECT	-1	03/10/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	2	03/10/2015	03/12/2015	GMDAVIS	Requestor verified. Need zoning confirmation, no permits listed in KIVA. Zoned R1 residential
				*ADDINFO	30	03/10/2015	04/09/2015	GMDAVIS	Received a call from Gail Allen 3/30/15 at approximately 10:31 am. She stated that



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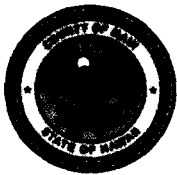
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000455	DONE	03/06/2015	34	LANAI ANONYMOUS			1123 QUEENS ST		2490130780000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	0	04/09/2015	04/09/2015	GMDAVIS	Only stays of 180 nights are allowed, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000456	OPEN	03/06/2015	332	LANAI ANONYMOUS			1101 PALAWAI ST	LANAI CITY	2490130790000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							Advertising short term rental without permit listed VRBO #685536 Amazing Sunsets, the Pink House, the Feel of Old Hawaii		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/06/2015	NBINSPECT	-1	03/10/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	2	03/10/2015	03/12/2015	GMDAVIS	Requestor verified. Need zoning confirmation, No STR permit listed in KIVA. Zoned R1.
				*ADDINFO	22	03/10/2015	04/01/2015	GMDAVIS	12:24 pm--Received a call from Jean Buckley who stated she got my NOW. Spoke to her briefly about getting a permit which it sounds as if she intends to do since the hotels are not available right now and how she can come into compliance. She will change the ad to have the minimum stay be 180 days. Received a voice message later in the day from Jean saying she did change the ad. Checked and it was for a minimum stay of 180 days, but there when I tried to book it that link did not work. Sent her an email (tropicalthaijcan@gmail.com) relating that fact. 715-342-1586
				NBFINAL	298	04/09/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000458	DONE	03/06/2015	24	LANAI ANONYMOUS			1032 FRASER AVE		2490050120000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Advertising short term rental home without permit listed VRBO#481768 Views of the Ocean & Pine Trees in the Coolness of Lanai

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	03/06/2015	JARAKAWA					
			NBINSPECT	-1	03/10/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	2	03/10/2015	03/12/2015	GMDAVIS	Requestor verified. Zoned interim, no STR permit listed in KIVA; only B, E, & P type permits.
			*ADDINFO	2	03/10/2015	03/12/2015	GMDAVIS	See related docs for copy of email, ad
								Cert. NOW signed for on 3/21/15 by Victoria. 3/27/15-Ad still up. Will check one more time on Monday since 7 days are allowed for compliance.
								3/30/15 Received a call from Gail Allen who stated this house is being rented long term. She will e-mail me a copy of the lease agreement. I also checked for the ad and found that the minimum stay had been changed to 180 nights. Tried to book a month but message popped up saying minimum stay is 180 days. Close file.
			NBFINAL	-10	04/09/2015	03/30/2015	GMDAVIS	Advertisement changed to 180 night minimum stay. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000469	OPEN	03/06/2015	332	LANAI ANONYMOUS			1344 FRASER AVE	LANAI CITY	2490040030000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

LANAI

Advertising a short term rental home without a permit listed VRBO #118744 Charming, Beautifully Remodeled Historic Plantation Home

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	03/06/2015	JARAKAWA					
			NBINSPECT	-1	03/10/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	2	03/10/2015	03/12/2015	GMDAVIS	Requestor verified. No permits listed in KIVA, need zoning confirmation. Sent



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000469	OPEN	03/06/2015	332	LANAI ANONYMOUS			1344 FRASER AVE	LANAI CITY	2490040030000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
					Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR						NBFINAL	298	04/09/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000472	OPEN	03/06/2015	332	LANAI ANONYMOUS			928 HOUSTON ST		2490050830000
Intersection of		Cross Street	Common Place	Other Location	Memo(s)				
				LANAI	Advertising a short term rental home without a permit listed VRBO #168240 Beautiful Completely Restored Plantation Home 2 Blocks to Town, Wifi				

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/06/2015	NBINSPECT	-1	03/10/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	03/10/2015	03/09/2015	GMDAVIS	Requestor verified. Need zoning confirmation, No STR permits listed in KIVA. Zoning confirmation: R1 NOW returned, stamped 4/2/15.
									7/14/15 Checked real property tax records to see if the mailing address has been updated and new address of 1195 Uluniu recorded. Hand delivered NOW to Jeremy Peterson/explained how to obtain permit from website and instructed to call Current Division to go through permitting process. Accompanied by trainee Joe Nahina. (Enforcement exception on Lanai due to renovations at both major hotels). May be able to operate due to shortage of rooms.
									Received a message to return call to Jeremy. Spoke via telephone and he was under the impression that short term rentals were not allowed on Lanai, but told him they were but a permit is required. Emailed him the application.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000472	OPEN	03/06/2015	332	LANAI ANONYMOUS			928 HOUSTON ST		2490050830000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	298	04/09/2015				

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000473	OPEN	03/06/2015	332	LANAI ANONYMOUS			315 KOELE ST	LANAI CITY	2490071050000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LANAI	Advertising a short term rental home without a permit listed VRBO #257082 Beautifully Renovated Private Plantation House for Rent					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/06/2015	NBINSPECT	-1	03/10/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-1	03/10/2015	03/09/2015	GMDAVIS	Requestor verified. Zoned R1, No STR Permits found.
				*ADDINFO	30	03/10/2015	04/09/2015	GMDAVIS	Certified copy of NOW returned unclaimed, ad still up. 7/14/15 Checked real property tax records to see if there was an updated mailing address but it was the same.
				NBFINAL	298	04/09/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000480	DONE	03/09/2015	18	LANAI ANONYMOUS			0 NININIWAI CIR		2490010340000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			REAL PROP TAX RECORDS SHOW HOUSE NUMBER AS BEING 504	Advertising short term rental home without permit listed (Captain's Retreat)http://www.lanairental.com					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/09/2015	NBINSPECT	-2	03/11/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	-2	03/11/2015	03/09/2015	GMDAVIS	Requestor verified. Zoned R3, Not in SMA. No permit for STR listed in KIVA.
				*ADDINFO	16	03/11/2015	03/27/2015	GMDAVIS	Owner Allen Stewart got my email message on 3/9/2015 and stated he uses the property



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000480	DONE	03/09/2015	18	LANAI ANONYMOUS			0 NININIWAI CIR		2490010340000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	-14	04/10/2015	03/27/2015	GMDAVIS	Satisfied that all booking capabilities were disabled-there were a few headings but could not book. close.	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000481	OPEN	03/09/2015	329	LANAI ANONYMOUS			1168 LANAI AVE	LANAI CITY	2490130270000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				Advertising short term rental home without a permit listed Lanai Plantation Home http://www.dreamscometruclanai.com					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/09/2015	NBINSPECT	-2	03/11/2015	03/09/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	-2	03/11/2015	03/09/2015	GMDAVIS	Requestor verified. Zoned R1, not SMA, no permit for short term rental found.
			*ADDINFO	8	03/11/2015	03/19/2015	GMDAVIS	3/18/15 Received a call from Mike Hunter (Dreams Come True) who was a little bit upset about receiving an NOW for his short term rental. He stated he was going to close his business even though it sounded like he was in the process of getting a permit. He complained about government and the fact that the left hand doesn't know what the right hand is doing, the length of time things take, his wife just got through chemotherapy, he's been paying his taxes and yet he cannot obtain records as far back as 1989., we should go after the people that have not been paying taxes....Told him it sounded like he was well into the process of getting his permit and that he might want to reconsider. He seemed upset that the NOW only gave him until the 18th to comply to though I did tell him that he only has to shut down until he gets his permit. He said he was going to call Gina tomorrow to let her know he will not be going any further in the



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000481	OPEN	03/09/2015	329	LANAI ANONYMOUS			1168 LANAI AVE	LANAI CITY	2490130270000		
Intersection of		Cross Street	Common Place	Other Location	Memo(s)						
					Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR						NBFINAL	297	04/10/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000482	DONE	03/09/2015	14	ANONYMOUS			372 PUU WY	HAIKU	2280021810000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	There is an estate in my neighborhood that has been renting to vacationers for a while now and they just put up a sign notifying that they are going through a short term vacation rental application process. They are currently renting to vacationers but i thought your application had to be approved before you could do this. There is an issue with the parking as well. They have 4 rental cars at all times parked at the residence, 2 in the driveway and 2 in the cul de sac. There are multiple emergency vehicles, a large trash truck, and surrounding neighbors who can't use the cul de sac the way they were meant to be used because of the constant rental cars parked in the way. I thought it wasn't legal to park in a cul de sac in Hawaii anyway. Please investigate this estate before approving their application request.					

The name of the vacation rental is The Grand Arroyo Estate, 372 Puu Way, Haiku, HI 96708

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/09/2015	NBINSPECT	-2	03/11/2015	03/09/2015	JARAKAWA	Assigned to D. Racadio.
				NBVERIFY	12	03/11/2015	03/23/2015	DRACADIO	Duplicate RFS. Refer to RFS #14-0000985. Notice of Violation in progress.
				NBFINAL	-18	04/10/2015	03/23/2015	DRACADIO	Duplicate RFS. Refer to RFS #14-0000985.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000503	DONE	03/12/2015	40	LANAI ANONYMOUS			1304 HOUSTON ST		2490040400000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LANAI	Per requestor owner uses home for short term rental to construction workers and hunters for \$200/night					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/12/2015	NBINSPECT	-4	03/16/2015	03/12/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	1	03/16/2015	03/17/2015	GMDAVIS	requestor verified. Zoned R1, no STR permit listed in KIVA
				*ADDINFO	14	03/16/2015	03/30/2015	GMDAVIS	Received a call from Gail Allen who stated she isn't doing short term rentals anymore and will be emailing me copies of her leases. She believes the requestor to be Judy Riley as she got into a disagreement with this person who Gail believes to be a disgruntled ex-employee.
									4/20/15 Received via e-mail copies for long term lease for 1304 Houston Street and 1032 Fraser Street (Victoria and Joseph Bowley).
				NBFINAL	6	04/15/2015	04/21/2015	GMDAVIS	Long term lease with Global Stone received from Gail Allen, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000510	DONE	03/13/2015	39	LANAI ANONYMOUS			230 KAUNAOA DR	LANAI CITY	2490200070000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
						LANAI		Per requestor OI Gail Allen is doing short term rental in unit above her carport at her residence			
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR		PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		JARAKAWA	03/13/2015	NBINSPECT	-1	03/17/2015	03/16/2015	JARAKAWA	Assigned to G. Davis.
						NBVERIFY	1	03/17/2015	03/18/2015	GMDAVIS	Requestor verified. Zoned Lanai Planned Development-Residential, Not SMA



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All RFS Problem Code Detail Report

02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

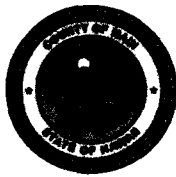
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000510	DONE	03/13/2015	39	LANAI ANONYMOUS			230 KAUNAOA DR	LANAI CITY	2490200070000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*ADDINFO	35	03/17/2015	04/21/2015	GMDAVIS	3/18/15 Asked requestor to find out how Ms. Allen is advertising her rental above her carport, but to this day she hasn't provided it. Did mention it to Gail Allen during one of our phone conversations and she stated her sister is living there.
	NBFINAL	5	04/16/2015	04/21/2015	GMDAVIS	No proof of short term rental, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000513	DONE	03/16/2015	120	LANAI ANONYMOUS			1270 OLAPA ST	LANAI CITY	2490130570000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Mimi's Place <http://www.lanaiforvacation.com/rates.php>

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	03/16/2015	JARAKAWA					
			NBINSPECT	-2	03/18/2015	03/16/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	-1	03/18/2015	03/17/2015	GMDAVIS	Requestor verified. Zoned R1, No STR permits listed in KIVA.
			*ADDINFO	12	03/18/2015	03/30/2015	GMDAVIS	3/30/15 2:30 pm: Spoke to Michele (Mimi) on the phone and she wanted to know how to rectify the NOW that she received today. Told her to take down any advertising (told her to do general search using the title of her ad) and to stop booking until she gets permit. The application can be found on the county website. One week to remove ads, obtained contact info (280-1730/mimi@tiki.net)
								4/13/15 Checked ad and found a minimum stay of 180 days.
								7/14/15 Saw an ad with 180 days minimum stay (VRBO/Lanai). No applications for permits. Close file.
			NBFINAL	88	04/17/2015	07/14/2015	GMDAVIS	Checked a couple of times and ad has 180 days minimum stay. Close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000538	DONE	03/19/2015	57	GARY EGER	879-0169		S 1627 ALANIU PL	KIHEI	2390110460000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				On 3/17/2015 at about midnight, there was loud noise coming from the cottage at Plantation Bungalow. Noise did not stop for over 1/2 hour. Police were contacted by the tenant in our cottage. Noise stopped after police visit. Owner of Plantation Bungalow, Kristin Holmes, made aware of this incident so she could manage the occupants of her cottage as they are still staying on and we don't want another noise occurrence during their stay. Kristin said she would speak with them and report back to us. As of today, 3/19/15, she has not reported back to us.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/20/2015	NBINSPECT	-4	03/24/2015	03/20/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	-7	03/27/2015	03/20/2015	TOSURMAN	Please sec RFS 15-0000442.
				NBFINAL	-37	04/26/2015	03/20/2015	TOSURMAN	duplicate RFS-- PLANNER SYBIL LOPEZ NOTIFIED.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000550	DONE	03/23/2015	134	TVROPS			E 680 KUIAHA RD	HAIKU	2270121690000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Please review http://mauiguidebook.com/north-shore-maui/north-shore-vacation-rentals/hale-lea-house/ which advertises overnight accommodations without publishing a permit number. Floor plan in advertisement at http://www.vrbo.com/487941 matches building sketch in County tax records for this parcel.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/24/2015	NBINSPECT	-3	03/27/2015	03/24/2015	JARAKAWA	Assigned to D. Racadio.
				NBVERIFY	-1	03/31/2015	03/30/2015	DRACADIO	website advertisement verified. N.O.W. to be issued.
				*REASSIGN	126	03/31/2015	08/04/2015	GMDAVIS	Case reassigned to G. Davis. D. Racadio left Planning Dept. 7/15
				NBFINAL	96	04/30/2015	08/04/2015	GMDAVIS	Duplicate RFS See 14-1144, close this RFS.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000552	OPEN	03/23/2015	315	DON WILLIAMS	5806650947		75 OKUMA PL	MAUNALOA	2510061580000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Operating a non permitted Transient Vacation Rental. Also, Papohaku Ranchlands Subdivision CC&R's do not allow any Commercial activities in the subdivision.

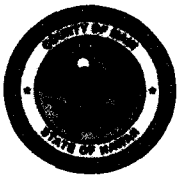
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/24/2015	NBINSPECT	-3	03/27/2015	03/24/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	307	03/31/2015			
				NBFINAL	277	04/30/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000565	OPEN	03/25/2015	313	ANONYMOUS			55 ALAHELE PL		2390030080000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

ALSO 61 ALAHELE PLACE

These properties have been continuously rented out as illegal TVR's since they were cited back in 2008/2009. Check it out at VRBO #392277 (61 Alahele) & VRBO # 601939 (55 Alahele). A packet was sent to the Real Property Assessment Division reporting 61 Alahele being rented out while claiming Home Owners Exemption for many years. Check it out.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/25/2015	NBINSPECT	-5	03/30/2015	03/25/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	308	03/30/2015			vrbo ads reflect the houses in RFS 08-0002955, phone number 757-4193. emailed vrbo ADS ON 4/10/15 AT 4:10PM: The advertisement of this property for short term rental (STR) without a valid permit number is a violation of Maui County Code section 19.65.040(A), and is prima facie evidence of operating a STR. Please remove advertisement and cease any and all STR activities associated with this property. If you would like to apply for a STR home permit, the application can be found on the County of Maui website and at the Planning Department offices at One Main Plaza. Aloha, Tammy, Zoning inspector
				NBFINAL	278	04/29/2015			



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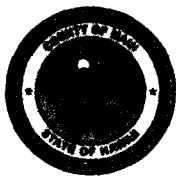
02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000567	DONE	03/25/2015	63	PATRICIA CRANDALL	808-552-0333		4812 POHAKULOA RD	MAUNALOA	2510080340000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PARCEL NO. 510080340000	Perells, owners of this property, filed a STRH App in 2014 but continue to advertise AND rent their property as a short-term rental. http://rentals.molokai-vacation-rental.com/rms/property/305PuhH.aspx I requested same service in 2014. A hearing is scheduled today. I was not notified. How can Planning Department proceed with STRH application when such violations continue?					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	04/01/2015	03/30/2015	JARAKAWA	Assigned to G. Davis.
				-1	04/01/2015	03/31/2015	GMDAVIS	Requestor verified. Zoned agricultural, application in process but not yet approved. NOW to be generated.
			*ADDINFO	8	04/01/2015	04/09/2015	GMDAVIS	4/9/15 Spoke to Ms. Crandall via telephone. She wanted more information and to give me a background of what she had found. She will be emailing me pertinent pages of the ad.
			NBFINAL	12	05/01/2015	05/13/2015	GMDAVIS	4/13/15 Received a call from John Perell who stated as far as he knows there are no ads for the short term rental. He stated it is a one bedroom house at the end of the road. He will also call Dayna Harris to make sure any ads were removed. He did mention Patricia Crandall, the requestor, by name saying she doesn't want anyone to obtain a permit. Close file, STMO/SUP permit granted by Mol. Planning Commission. No advertisement found after speaking to Mr. Perell.



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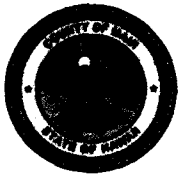
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000576	DONE	03/27/2015	133	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI SHORES E302	STR Advertising of Kihei shores Unit E302 without a permit listed, VRBO #449690. Owner is a realtor.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	03/27/2015	NBINSPECT	-1	03/31/2015	03/30/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	1	03/31/2015	04/01/2015	TOSURMAN	website verified. Neighbor is an additional complainant. >>> Mike Hollander <wmhollander@hotmail.com> 3/19/2015 6:54 AM >>> Aloha Tammy, KS received several more warnings about short term rentals violating county zone laws. Thanks for your efforts, we are "cleaning up" the mess. (I am doing this overtly since I am on the BOD.) I noticed E302 next door did not heed any warning you may have delivered. I sent the previous email on 3/9 & that unit had short-term renters there until 3/11. Then the next visitors arrived 3/13 & will be leaving 3/20. Is this okay? He has been vacation renting since 11/11. I seriously doubt any tax has been paid on his unit (i.e. he finds ways to have the KS maint crew repair his place at the no expense to him). If he has a special permit to allow short term rental, then I will not send you any more emails complaining about the violations. Mahalo, MIKE P.S. Another bothersome issue: the front desk at KS accepts requests for short term rentals & forwards the requests to those owners that are renting short term. There should be a sign at the front desk displaying that the complex does not allow vacation rentals.

Aloha! MIKE

W. Mike Hollander



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000576	DONE	03/27/2015	133	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of	Cross Street			Common Place	Other Location		Memo(s)		

NB02STR	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
		*ADDREQSTR	1	03/31/2015	04/01/2015	TOSURMAN	From: wmhollander@hotmail.com To: tammy.osurman@mauicounty.gov CC: jay.arakawa@mauicounty.gov; wmhollander@hotmail.com Subject: RFS 14-0001909 response Date: Mon, 9 Mar 2015 23:05:28 -1000

To: Maui County Zoning Inspectors

I received the warning about short term rental activity at Kihei Shores. I own my unit and actually live here permanently, so compliance is not an issue. However, the allowance of short term rentals was a topic at the annual homeowner's assoc mtg in Nov 2014. The Board of Directors were questioned directly by two different resident owners about violating county code. Response: the BOD has no involvement, instead, that it is an individual owner's decision - so there was no action taken. I personally met with planner Danny Dias in February to clarify. He verified that the complex is not zoned for short term rentals.

Even though several KS owners have now been warned/notified about the rentals, you have overlooked my next door neighbor. KS E302's owner is Greg Jay, a licensed realtor (should know better?) and longstanding member of the Board of Directors. He and his wife actually live in Pukalani and not at the complex. E302 has been renting short term for over 3 years (I know, I have lived here year round since 2009). Is there a reason E302 does not get notified?

Mahalo! MIKE

W. Mike Hollander



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15-0000576	DONE	03/27/2015	133	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

NB02STR				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
					NB1WARNING	-15	04/16/2015	04/01/2015	TOSURMAN	warning given to supervisors on 4/1/15 ddd +7days.
					*CITIZEN	-9	05/02/2015	04/23/2015	TOSURMAN	>>> Greg Jay <jay.greg@gmail.com> 4/21/2015 3:44 PM >>> Re: Notice of Warning and Request to correct apparent violation(s).

RFS No. 15-0000576

Dear Ms. Osurman Aloha

I am the owner of apartment E-302 at Kihei Shores condo complex (2747 S. Kihei Rd.) in South Maui. I have been off island for several months. I just received word from the manager of Kihei Shores Ms. Lisa Rancy that my unit has been cited by the county. I want to immediately comply with this notice. However I do have a couple of people who are scheduled to use the condo in my absence over the next 60 days. Is it at all possible for me to get an extension until that time? I have already immediately stopped offering my unit for rent on a short term basis even to friends. Please also do send me the proper application for a conditional use permit. Thanks in advance. Mahalo.

sincerely

Gregory P. Jay

P.S. I left you voice mail about this matter in the afternoon of 4/21/15. Please feel free to contact me personally about this matter



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000576	DONE	03/27/2015	133	TVRPRO	808 270 7253		S 2747 KIHAI RD	KIHEI	2390041350000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*CITIZEN	-9	05/02/2015	04/23/2015	TOSURMAN	>>> Greg Jay <jay.greg@gmail.com> 4/23/2015 4:09 PM >>> Sorry Correction 1. Thiago Araujo May 3rd-7th 6 Adults (not 2 Adults). Greg On Apr 23, 2015, at 3:27 PM, Greg Jay <jay.greg@gmail.com> wrote: > Aloha Ms Osurman, > > Thank you very much for considering an extension for me. Thank you for clearly explaining the zoning situation to me. The following are the three bookings and details that I have still current. All other bookings have been canceled by me. > > 1. Thiago Araujo May 3rd-7th 2 Adults > > 2. Satish Singh May 13th-20th 8 Adults > > 3. Wayne Lee June 20th-24th 6 Adults > > Mahalo > > sincerely > > Greg Jay > > On Apr 23, 2015, at 3:16 PM, Tammy Osurman <Tammy.Osurman@co.maui.hi.us> wrote: > >> Aloha Mr. Jay, >> Thank you for contacting me this morning and removing your website. Kihei shores is a long term Apartment complex and the tenants must occupy the units for a minimum of 180 days. >>



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000576	DONE	03/27/2015	133	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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NB02STR	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
		*ADDINFO	-9	05/02/2015	04/23/2015	TOSURMAN	>>> Mike Hollander <wmhollander@hotmail.com> 4/22/2015 10:10 AM >>>

Just an FYI that Kihei Shores E302 (next door) has continued to vacation rent since our last correspondence. A new group of 8 just arrived today. I am assuming that the county never served him notice or he is ignoring the notice. I have seen the unit empty only a few days in 2015.

Aloha! MIKE

W. Mike Hollander

808-214-5758

Date: Fri, 27 Mar 2015 15:03:48 -1000
From: Tammy.Osurman@co.maui.hi.us
To: wmhollander@hotmail.com
Subject: Re: Kihei Shores E302 RFS 15-0000576

Mike,
please call the police on noise complaints and make sure you get a police report number. This would be additional evidence.... I am working on a Notice of Warning to E302 and a violation to the complex itself.

The RFS reference numbers is:
E-102, RFS 15-0000416 and
E-306, RFS 14-00001914
I would appreciate any and all types of evidence for these vacation rentals: photos, calendars, police report #'s, etc.



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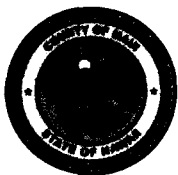
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15-0000576	DONE	03/27/2015	133	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
NB02STR				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
					*ADDINFO	81	05/02/2015	07/22/2015	TOSURMAN	>>> Greg Jay <jay.greg@gmail.com> 7/21/2015 1:31 PM >>> Ms Osurman, Aloha
										Please find the present longterm lease for Kihei Shores E-302 attached. (see related docs)
										Please acknowledge receipt of this and that am in compliance with Maui County zonal laws. Thanks in advance for your time and efforts.
										mahalo
										Greg Jay Owner Kihei Shores E-302 (808) 357-9619
					NBFINAL	65	06/01/2015	08/05/2015	TOSURMAN	Long term lease presented via email on 7/21/15. >>> Greg Jay <jay.greg@gmail.com> 7/21/2015 4:48 PM >>> Dear Ms Osurman, Aloha
										I understand. I have advised my tenants that no subletting is allowed.
										Thank you for that valuable piece of advise.
										mahalo
						Greg Jay				



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000577	OPEN	03/27/2015	311	TVRPRO	808 270 7253		S 2747 KIHAI RD	KIHAI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHAI SHORES C206	STR Advertising of Kihai shores Unit C206 without a permit listed, VRBO #659344					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	03/27/2015	NBINSPECT	-1	03/31/2015	03/30/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	1	03/31/2015	04/01/2015	TOSURMAN	website... emailed owner on 3/2/15 with coconut picture.
			NB1WARNING	-15	04/16/2015	04/01/2015	TOSURMAN	warning given to supervisors for correction on 4/1/15.
			*CITIZEN	-11	05/02/2015	04/21/2015	TOSURMAN	4/21/15 at 10am and 11am. Jocelyn Vega of Vega Family living trust called from 650-493-5000 or cell 408-504-0692. "We do not belong to VRBO." she looked up the reference number and at 11am she said, "it is our house, that is our bathroom, but we don't own it anymore. We sold it in November, I will email you the new owner's name and address when I get home."

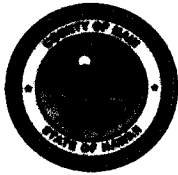
>>> Emmanuel Vega
<seasonsofj@sbcglobal.net> 4/21/2015
5:59 PM >>>

Hi Ms. Tammy Osurman,

RFS 15-0000577

As we discussed today, 4/21/2015, we, Emmanuel and Jocelyn Vega, did not advertise our former property (2747 Kihai Road Unit C206 Kihai) at any time in the internet or in print while we owned the property. The property was always for private use only.

The VRBO internet advertisement (www.vrbo.com/659344) you pertained to is not our ad. We are not the people pictured



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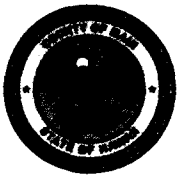
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000577	OPEN	03/27/2015	311	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*CITIZEN	275	05/02/2015			4/27/15 at 2:04pm. Matthew Hamlin called 1-541-915-8527 he removed the VRBO website and will be sending me the names of his vacationers for the next 2 months.
	NBFINAL	245	06/01/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000578	OPEN	03/27/2015	311	TVRPRO	808 270 7253		S 2747 KIHEI RD	KIHEI	2390041350000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

KIHEI SHORES B205
STR Advertising of Kihei shores Unit B 205 without a permit listed, VRBO #651799

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/27/2015	NBINSPECT	-1	03/31/2015	03/30/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	1	03/31/2015	04/01/2015	TOSURMAN	emailed on 3/2/15
			NB1WARNING	-15	04/16/2015	04/01/2015	TOSURMAN	NOW sent to supervisors on 4/1/15.
			NB1WARNING	0	07/13/2015	07/13/2015	JNAHINA	Returned NOW hand delivered and posted on apartment door on 20150710. Pic avail on Related Doc's.
			*CITIZEN	-7	07/29/2015	07/22/2015	TOSURMAN	>>> karen smart <karen.smart@hotmail.com> 7/17/2015 11:23 AM >>>
								Hello I received a letter from the department of planning about possible violation and possibly having a vacation rental at 2747 s kihei road unit b205. At kiheishores. I do not have a vacation rental. I have a fulltime roommate. Thank you karen smart 805 300 5586 (lease for full time roommate forthcoming).
			NBFINAL	157	08/28/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000587	DONE	03/30/2015	71	MAUI ANONYMOUS			S 24 LAUHOE PL	LAHAINA	2470120040000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Application T2014/0003 STWM not approved. Owner advertising on VRBO #667872 Beautiful 3 Bedroom Launiupoko Home! Spectacular Oceanviews! Permit is for 2 bedrooms only.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/30/2015	NBINSPECT	-1	04/01/2015	03/31/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	69	04/01/2015	06/09/2015	CWRIGHT	Unable to verify. Web ad no longer exists.
				NBFINAL	39	05/01/2015	06/09/2015	CWRIGHT	Closed
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000591	DONE	03/30/2015	46	GARY EGER	879-0169		S 1627 ALANIU PL	KIHEI	2390110460000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			NEXT DOOR NEIGHBOR ON NORTH SIDE OF REQUESTOR	Sunday 3/29/15 Police report #13130 (Officer Abrea)-Loud voices coming from property and washer/dryer running at 10:30pm. This violates this vacation rental quiet time (8am-9pm) rule. Please note that while the manager has posted over the washer/dryer proper times for usage, tenants often disobey this as there is no manager living on property to enforce rules. As previously suggested the machines need to be relocated as current location likely does not comply to proper 6' setback. (Survey would be necessary to know for sure). Additionally they run far more than a normal household as they are used to service 3 units as a business.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/31/2015	NBINSPECT	-2	04/02/2015	03/31/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	38	04/07/2015	05/15/2015	TOSURMAN	see RFS 15-0000442 for same complaint and complainant.
				NBFINAL	8	05/07/2015	05/15/2015	TOSURMAN	duplicate RFS



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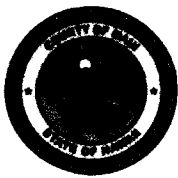
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000592	OPEN	03/30/2015	308	TVR PUBLIC			135 LAU AWA PL	LAHAINA	2470120210000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAUNIUPOKO	short-term rental home with out a permit: 135 Lau Awa Place, Launiupoko					
				VRBO #640242					
				W16277159 is tax number on ad. This permit is held by Brett McDonald for above property. Shows house has been rented since October 2014.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/31/2015	NBINSPECT	-2	04/02/2015	03/31/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	41	04/07/2015	05/18/2015	CWRIGHT	Website advertisement verified.
				NB1WARNING	46	04/23/2015	06/08/2015	CWRIGHT	NOW sent out 6/5/15, compliance date 6/12/15.
				NB1WARNING	63	05/25/2015	07/27/2015	CWRIGHT	NOW returned unclaimed. Attempted hand deliver, posted on property.
				NBFINAL	206	07/10/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000593	DONE	03/30/2015	71	TVR PUBLIC			S 24 LAUHOE PL	LAHAINA	2470120040000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAUNIUPOKO - CORNER PUNAKEA LOOP	adverting a short term rental with-out a permit. Advertising for 3 bedrooms when application is for 2: STWM T2014/0003 VRBO: 667872 TMK (2) 4-7-012:004					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/31/2015	NBINSPECT	-2	04/02/2015	03/31/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	63	04/07/2015	06/09/2015	CWRIGHT	Unable to verify. Web ad no longer exists.
				NBFINAL	33	05/07/2015	06/09/2015	CWRIGHT	Closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000594	DONE	03/30/2015	79	TVR PUBLIC			E 100 HUAPALA PL	LAHAINA	2470100560000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAUNIUPOKO	Advertising a 2 bedroom short term rental with out a permit VRBO: http://www.vrbo.com/363079 TMK: 470100560000 - lot is condoed - it's the smaller home which is shown on real property tax as a one bedroom Parcel Number 470100560002 Owner is: TOP IT OFF, INCORPORATED Mailing Address 29451 COVE CREEK LN, FARMINGTON MI 48334 Location Address 100 E HUAPALA PL Main lot info: Legal Information APT B HULA HUAPALA CONDO MAP 4163 Name HULA HUAPALA CONDOMINIUM - CONDO MASTER Mailing Address MR W. C. ETHERIDGE/MR. M. D. SLATER 100 E HUAPALA PL LAHAINA HI 96761 Situs/Physical Address 100 E HUAPALA PL					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	03/31/2015	NBINSPECT	-2	04/02/2015	03/31/2015	JARAKAWA	Assigned to C. Wright.
			NBVERIFY	1	04/07/2015	04/08/2015	CWRIGHT	Website advertisements verified.
			NB1WARNING	-9	04/23/2015	04/14/2015	CWRIGHT	NOW sent out, compliance date 4/22/15.
			NBFINAL	9	06/08/2015	06/17/2015	CWRIGHT	Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000598	DONE	04/01/2015	7	BLAKE SHELTON			680 KAI HELE KU ST	LAHAINA	2470100630002
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				My friend, and neighbor, has already been in touch with you on this blatant offender of short term occupancy laws. They own two villas which are referred to online as Garuda Estate and Sunset Vista. Bugsey indicated he already had showed you recent proof a company is still trying to rent the home on the owner's behalf. 14-0002156 It's like every week they have guests in there----What can be done? i can even work with you to schedule a visit when I know the home is rented. We are tired of the noise in this residential community.					



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000598	DONE	04/01/2015	7	BLAKE SHELTON			680 KAI HELE KU ST	LAHAINA	2470100630002
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments			
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/01/2015	NBINSPECT	-5	04/06/2015	04/01/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	0	04/08/2015	04/08/2015	CWRIGHT	Same complaint as 15-0000129. See all enforcement actions under that rfs.
				NBFINAL	-30	05/08/2015	04/08/2015	CWRIGHT	See all enforcement actions under rfs 15-0000129

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000608	OPEN	04/01/2015	306	ANONYMOUS			207 PUAPIHI ST		2460040040000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	There is no permit number on their web site. This company has been doing short term vacation rental for 10 years. They are also doing illegal transportation service for their guests without PUC license. Please check it up as soon as possible. Your reply is greatly appreciated. http://halepuamana.com/halepuamana_inn.html http://halepuamana.com/hale_puamana_inc.html Hale Puamana, Inc. 207 Puapihi Street, Lahaina, Maui, Hawaii 96761 P.O. BOX 11714 Lahaina, Maui, Hawaii 96761 USA Ph. 1(808)268-9952 or 9953 Fax 1(808)442-0951 web-site : www.halepuamana.com e-mail : info@halepuamana.com					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/01/2015	NBINSPECT	-5	04/06/2015	04/01/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	100	04/06/2015	07/15/2015	CWRIGHT	Website advertisement verified.
				NB1WARNING	92	04/22/2015	07/23/2015	CWRIGHT	NOW sent out, compliance date 7/29/15.
				NBFINAL	239	06/07/2015			



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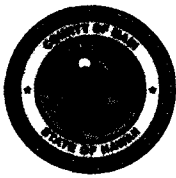
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000610	DONE	04/02/2015	26	DAVID DANTES			442 CALASA RD	KULA	2220140050000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
			KULA NEAR FIRESTATION ON KULA HIGHWAY	Pohaku House Maui Guidebooks, Craig's List advertising short term rental without permit listed						
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	NBINSPECT	-1	04/07/2015	04/06/2015	JARAKAWA	Assigned to G. Davis.		
			NBVERIFY	21	04/07/2015	04/28/2015	GMDAVIS	Requestor verified. Zoned agricultural, No STR permit listed in KIVA. Condominiumized.		
			*ADDINFO	1	04/07/2015	04/08/2015	GMDAVIS	Condominiumized property: Pueo Homesteads-Condo Master (Mr. and Mrs. Todd Presault), Donald M. Rosenstock, Pueo Properties LLC (Mgr. Todd Presault).		
								4/28/15 No listing in Maui Guidebooks, no other listing seen. No contact with owners, close.		
			NBFINAL	-9	05/07/2015	04/28/2015	GMDAVIS	No advertisements found, close.		
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000618	DONE	04/06/2015	100	ANONYMOUS			207 PUAPIHI ST		2460040040000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
			LAHAINA	There is no permit number on their web site. This company has been doing short term vacation rental for 10 years. They are also doing illegal transportation service for their guests without PUC license. Please check it up as soon as possible. Your reply is greatly appreciated. http://halepuamana.com/halepuamana_inn.html http://halepuamana.com/hale_puamana_inc.html Hale Puamana, Inc. 207 Puapihi Street, Lahaina, Maui, Hawaii 96761 P.O. BOX 11714 Lahaina, Maui, Hawaii 96761 USA Ph. 1(808)268-9952 or 9953 Fax 1(808)442-0951 web-site : www.halepuamana.com e-mail : info@halepuamana.com						
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	04/08/2015	04/06/2015	JARAKAWA	Assigned to C. Wright.		



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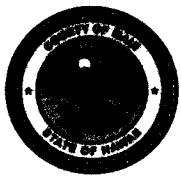
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000618	DONE	04/06/2015	100	ANONYMOUS			207 PUAPIHI ST		2460040040000

Intersection of	Cross Street	Common Place	Other Location			Memo(s)		
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
			NBVERIFY	98	04/08/2015	07/15/2015	CWRIGHT	same complaint as rfs 15-0000608 see all notes in that rfs
			NBFINAL	68	05/08/2015	07/15/2015	CWRIGHT	see rfs 15-0000608

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000619	DONE	04/06/2015	162	ANONYMOUS			132 NAMAUU PL		2390230100000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			KIHEI	As a future resident of Maui, I'd prefer to remain anonymous.
				The back house at 132 Namauu Place, Kihei, HI has two rooms being rented to visitors. To my knowledge, the owner's name is Richard. The property is not permitted as a short term rental. The owner and his wife live in the property and regularly rent the two rooms out to four people at a time under the table to avoid paying taxes. That's six people at once sharing a single small bathroom. The facilities are not adequate to accommodate that many people. The room we stayed in has no door or windows, but only screens. The owner has discriminatory practices towards whom he allows to use the kitchen and laundry.
				If you need more info, please email me. As stated, I'd prefer to remain anonymous.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/06/2015	NBINSPECT	160	04/08/2015	09/15/2015	JNAHINA
			NBVERIFY	160	04/08/2015	09/15/2015	JNAHINA	
			NBFINAL	130	05/08/2015	09/15/2015	JNAHINA	9/15/2015 Sent email notice to complainant Andrew Braggins of closing RFS due to insufficient evidence.



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15-0000649	DONE	04/10/2015	6	TVRPRO			226 KAHINANI PL	KAUNAKAKAI	2540100510000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MOLOKAI	Advertising short term rental without permit number listed in ad					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/10/2015	NBINSPECT	-1	04/14/2015	04/13/2015	JARAKAWA	Assigned to T. Osurman.	
				*REASSIGN	-1	04/14/2015	04/13/2015	TOSURMAN	Reassigned to G. Davis	
				NBVERIFY	0	04/16/2015	04/16/2015	GMDAVIS	Requestor verified. MISC inspection for STR listed; application date of 3/3/15, Status: OPEN.	
										Sent E-mail NOW through link in website and received an E-mail reply from Dayna Harris who is the property manager. She will remove ad-waiting for county inspection for permit.
										Ad removed, e-mailed Sybil Lopez, the Molokai Planner with information. Close file.
			NBFINAL	-30	05/16/2015	04/16/2015	GMDAVIS	Ad removed. Close		

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000650	OPEN	04/10/2015	297	TVRPRO			30 HULIMOKU PL	MAUNALOA	2510061190000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MOLOKAI	Advertising STR without permit number listed in ad VRBO#159110. E-mail NOW sent, see related docs for ad, e-mail.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/10/2015	NBINSPECT	-1	04/14/2015	04/13/2015	JARAKAWA	Assigned to T. Osurman.
				*REASSIGN	36	04/14/2015	05/20/2015	GMDAVIS	Reassigned to G. Davis
				NBVERIFY	34	04/16/2015	05/20/2015	GMDAVIS	Zoned agricultural. No STR permit in KIVA.
				*ADDINFO	53	04/16/2015	06/08/2015	GMDAVIS	5/28/15 2:28 pm--Spoke to Christine Hause on the phone and she claimed that they are required by the IRS to put out an ad for some sort of tax break. She only rents to family and friends and ignores all other requests. Informed her of our requirement that all advertising and operating cease until



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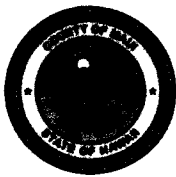
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000650	OPEN	04/10/2015	297	TVRPRO			30 HULIMOKU PL	MAUNALOA	2510061190000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
NB02STR			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
				NBFINAL	261	05/16/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000651	OPEN	04/10/2015	297	SAM PA					
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					760 WAINEE - SPINAKER APTS UNIT D123		I believe this property (unit D123) is renting as a short term rental: http://www.vrbo.com/439788 however has not disclosed this for the purpose of county tax purposes: http://qpublic9.qpublic.net/hi_maui_display.php?KEY=460100020043		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/13/2015	NBINSPECT	-2	04/15/2015	04/13/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-4	04/17/2015	04/13/2015	CWRIGHT	Ordinance 4167 allows for TVR on this property.
				NBFINAL	-34	05/17/2015	04/13/2015	CWRIGHT	Case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000652	DONE	04/10/2015	172	SAM PA					
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					760 WAINEE - SPINAKER APTS UNIT 127		I believe this property (unit D127) is renting as a short term rental: http://www.vrbo.com/132385 however has not disclosed this for the purpose of county tax purposes: http://qpublic9.qpublic.net/hi_maui_display.php?KEY=460100020047		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/13/2015	NBINSPECT	-2	04/15/2015	04/13/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-4	04/17/2015	04/13/2015	CWRIGHT	Ordinance 4167 allows for TVR on this property.



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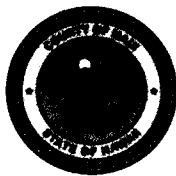
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000652	DONE	04/10/2015	172	SAM PA					
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NBFINAL	-34	05/17/2015	04/13/2015	CWRIGHT	Case closed	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000688	DONE	04/16/2015	138	TVRPRO			499 PA LOA LOOP	MAUNALOA	2510060230000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MOLOKAI	Advertising a short term rental home without a permit # listed.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/16/2015	NBINSPECT	-4	04/20/2015	04/16/2015	JARAKAWA	Assigned to T. Osurman.
				*REASSIGN	59	04/20/2015	06/18/2015	GMDAVIS	Reassigned to G. Davis
				NBVERIFY	57	04/22/2015	06/18/2015	GMDAVIS	Requestor verified, zoned Agricultural 5.493 acres, no STR permit listed in KIVA
				NBFINAL	102	05/22/2015	09/01/2015	GMDAVIS	No ads found, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000693	OPEN	04/16/2015	291	ANONYMOUS			304 COOK PINE DR		2420030720000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	VRBO ads continues. Also advertsing on www.mautropicalvacation.com as Panoramic Oceanview 5 bedroom and on Homeaway.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/16/2015	NBINSPECT	-4	04/20/2015	04/16/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	44	04/20/2015	06/03/2015	CWRIGHT	Unable to verify short term rental.
				NBFINAL	14	05/20/2015	06/03/2015	CWRIGHT	Case closed



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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000694	OPEN	04/16/2015	291	ANONYMOUS			1206 SUMMER RD	LAHAINA	2420030480000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
						LAHAINA		VRBO ads including guest reviews in February 2015.			
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR		PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		JARAKAWA	04/16/2015	NBINSPECT	-4	04/20/2015	04/16/2015	JARAKAWA	Assigned to C. Wright.
						NBVERIFY	50	04/20/2015	06/09/2015	CWRIGHT	Unable to verify. Web ad has been removed.
						NBFINAL	20	05/20/2015	06/09/2015	CWRIGHT	Closed
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000695	OPEN	04/16/2015	291	ANONYMOUS			800 JACARANDA WY	LAHAINA	2420030350000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
						LAHAINA		Managed and advertised by Quam Properties, Vacation Rentals, Kapalua "PineappleHill #PH800; 4bedroom; sleeps 10.			
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR		PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		JARAKAWA	04/16/2015	NBINSPECT	-4	04/20/2015	04/16/2015	JARAKAWA	Assigned to C. Wright.
						NBVERIFY	50	04/20/2015	06/09/2015	CWRIGHT	Website advertisement verified.
						NB1WARNING	49	05/06/2015	06/24/2015	CWRIGHT	NOW sent out 6/25/15, compliance date 7/2/15.
						NB1WARNING	46	06/07/2015	07/23/2015	CWRIGHT	NOW being resent and posted on property.
						NBFINAL	193	07/23/2015			
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000696	OPEN	04/16/2015	291	ANONYMOUS			802 JACARANDA WY	LAHAINA	2420030340000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
						LAHAINA		Managed and advertised by Quam Properties, vacation rentals, Kapalua Pineapple Hill %PH802; 4 bedrooms, sleeps 10.			
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR		PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		JARAKAWA	04/16/2015	NBINSPECT	-4	04/20/2015	04/16/2015	JARAKAWA	Assigned to C. Wright.
						NBVERIFY	50	04/20/2015	06/09/2015	CWRIGHT	Advertisement verified.
						NB1WARNING	47	05/06/2015	06/22/2015	CWRIGHT	NOW sent out 6/23/15, compliance date 6/30/15.
						NBFINAL	225	06/21/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000697	OPEN	04/16/2015	291	ANONYMOUS			708 FAIRWAY RD		2420030560000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			LAHAINA	Advertising on internet at www.luxuryretreats.com and www.villascapes.com as Makai Pavillion.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	04/16/2015	JARAKAWA					
			NBINSPECT	-4	04/20/2015	04/16/2015	JARAKAWA	Assigned to C. Wright.
			NBVERIFY	65	04/20/2015	06/24/2015	CWRIGHT	verified.
			NB1WARNING	49	05/06/2015	06/24/2015	CWRIGHT	NOW sent out 6/25/15, compliance date 7/2/15.
			NBFINAL	225	06/21/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000699	DONE	04/16/2015	176	JASON SOUZA			110 MAIA RD	HANA	2130090760000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				Advertising a short-term rental with out a permit: VRBO Listing #290625 for \$1,195- \$1,395 a night and a private golf course. Property owners appears to be able to pay for permit and proper real property taxes. Please enforce the law.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	05/06/2015	JARAKAWA					
			NBINSPECT	16	04/20/2015	05/06/2015	JARAKAWA	Assigned to D. Racadio.
			*REASSIGN	172	04/20/2015	10/09/2015	GMDAVIS	Reassigned to G. Davis-D. Racadio left dept. 7/15.
			*ADDINFO	16	04/20/2015	05/06/2015	GMDAVIS	On5/5/15, contacted by Lisa Starr claiming that all advertisement has been removed. A check into vrbo #290625 revealed ads continuing. Contacted Ms. Starr with info and she will instruct applicant to removed ads.
								On 5/6/15, check into vrbo site revealed links to Google and Facbook advertising property.
			*ADDINFO	172	04/20/2015	10/09/2015	GMDAVIS	Spoke to Gina Flammer in Current Division and the property is likely to be permitted, close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000701	DONE	04/16/2015	60	WAYNE COBER	808-870-3932		230 KEOAWA ST	LAHAINA	2420090190000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			RESIDENCE IN PLANTATION ESTATES	This request is being submitted on behalf of the owners association of Plantation Estates. The home in question is an unfinished property and should not be occupied. It has not received final inspection by the County. The Ohana on the property is being rented on what we believe to be month to month basis in violation of the zoning requirement for the subdivision.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/04/2015	NBINSPECT	-2	05/06/2015	05/04/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	38	05/08/2015	06/15/2015	JNAHINA	Requestor verified
				NBFINAL	8	06/07/2015	06/15/2015	JNAHINA	Case closed, requestor notified

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000704	DONE	04/17/2015	26	JASON SOUZA			140 WAIKOLOA RD	HANA	2140050330000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			HANA - NEAR HANA BAY	The requestor rescinded his request. The details of the original request are contained in the Comments of PD01PREREV/*ADDINFO.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/20/2015	NBINSPECT	-1	04/21/2015	04/20/2015	JARAKAWA	Assigned to D. Racadio.
				*CLOSE	16	04/21/2015	05/07/2015	JARAKAWA	On 5/7/15, received an email from DSA with an attachment from the Requestor claiming that the RFS was filed in error. Asked for the case to be closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000713	DONE	04/20/2015	7	TVR ANON			NO ADDRESS		2460020110000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			545 FRONT ST. - TMK (2) 4-6-002: 011 - LAHAINA	Air B&B tiki hale hostel: http://www.booking.com/hotel/us/the-tiki-hale-hostel.en-us.html?aid=330632;label=msn-9OUGNRFaTOOV5VwDhtL2Ew-4201072969;sid=58bc97489c7abb16fabd481d92bc5c33;dcid=4;dist=0;srfd=1c20e18886344ec3d603b53ffe3d36cbcf3f32dcX1;type=tot al;ucfs=1&

Shown on Booking.com tiki hale hostel

Many buildings on this lot * different sytle buildings being rented - is



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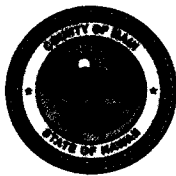
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000713	DONE	04/20/2015	7	TVR ANON			NO ADDRESS		2460020110000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			545 FRONT ST. - TMK (2) 4-6-002: 011 - LAHAINA	this legal? RFS taken by Staff Planner in 'Company' field.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/21/2015	NBINSPECT	-2	04/23/2015	04/21/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	0	04/27/2015	04/27/2015	CWRIGHT	Property is within HD-1. 19.52.090B.31 lists Hotel as a permitted use. No permit required.
				NBFINAL	-30	05/27/2015	04/27/2015	CWRIGHT	Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000714	OPEN	04/20/2015	287	SHARK PIT CRIME WATCH			465 FRONT ST	LAHAINA	2460020160000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			2 4-6:002: 016 LAHAINA	kayaking and ocean tour business operating. Small boat anchored about 10-12 feet off the beach. Also appears to be short term renting in the house and people camping in tents on the property lawn which may be state land. Please also refer this to DLNR. Appears the renter is operating the business. The owner may not be aware of what is going on.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/21/2015	NBINSPECT	-2	04/23/2015	04/21/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	22	04/27/2015	05/19/2015	CWRIGHT	No zoning violation found.
				NBFINAL	-8	05/27/2015	05/19/2015	CWRIGHT	Case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK			
15-0000715	DONE	04/20/2015	7	TVR ANON			NO ADDRESS		2460020110000			
Intersection of					Cross Street		Common Place	Other Location	Memo(s)			
							545 FRONT ST. - TMK (2) 4-6- 002-011	No Kai Oi Hale VRBO #7070299 Advertising with-out a short-term rental advertising 3 bedrooms multiple houses on the lot - 1.6 acre on the lot adjacent to Canoe Park				
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR				PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/21/2015	NBINSPECT	-2	04/23/2015	04/21/2015	JARAKAWA	Assigned to C. Wright.
							NBVERIFY	0	04/27/2015	04/27/2015	CWRIGHT	Property is within HD-1. 19.52.090B.31 lists Hotel as a permitted use. No permit required.
							NBFINAL	-30	05/27/2015	04/27/2015	CWRIGHT	Case closed.
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK			
15-0000730	OPEN	04/22/2015	285	TVRPRO			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000			
Intersection of					Cross Street		Common Place	Other Location	Memo(s)			
							MOLOKAI CONDOMINIUMIZED-10 OWNERS/10 COTTAGES	Advertising short term rental homes without permit listed within the ad. 224 Fishpond CottageFlipkey p553682 /Luxurious 2 Bedroom Oceanside Cottage VRBO #696866/Molokai Magic Abound Flipkey p3762472 Zoned interim 10 2 br cottages on condominiumized property				
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR				PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/22/2015	NBINSPECT	-2	04/24/2015	04/22/2015	JARAKAWA	Assigned to T. Osurman.
							*REASSIGN	55	04/24/2015	06/18/2015	GMDAVIS	Reassigned to G Davis
							NBVERIFY	279	04/28/2015			Requestor verified, zoned interim, no STR permits in KIVA. 10 houses on condominiumized lot.
							*ADDINFO	51	04/28/2015	06/18/2015	GMDAVIS	All homes built in 1987. 2 bedroom, 1 bath, 1 1/2 bath. No building permit listed in KIVA-only plumbing.
8/4/15 12:55 pm-Received a call from Mary Brown one of the owners of the condominiumized property on Molokai. She had just received an email from another owner saying they got a notice for a short term rental. Told her as far as I know there												



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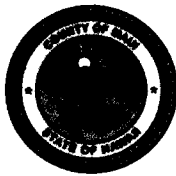
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000730	OPEN	04/22/2015	285	TVRPRO			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000		
Intersection of		Cross Street		Common Place	Other Location		Memo(s)				
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR					NB1WARNING	148	05/14/2015	10/09/2015	GMDAVIS	NOW issued for all 10 owners, 3 advertising short term rentals. (Topolos, Lee, S. Brown).	
					NBVIOLATIO	109	05/30/2015	09/16/2015	GMDAVIS	NOV issued due to ad for 224 Fishpond. See related docs. 10/7/15 Found ad, see related docs dated 10/7/15, Per Corp Counsel NOV to be issued against owner that is operating only. Issued to Noelani Lee.	
											Certified mail came back unsigned, got phone number for Ms. Lee from Mary Brown. Left message for her to please call me at 808-553-8353 re: ad for short term rental 224 Fishpond Cottages
											11/17/15 Called Dayna Harris back as she had left me a message yesterday. Informed her of the ad that I had found on the 9th of this month and of the NOV that was sent out in October. Brought up ad that I had found (Molokai Vacation Properties) and it clearly says 3 night minimum. According to Dayna she was trying to find a long term renter for the property due to being unable to obtain permit for that property. Told her the certified copy of the NOV had come back unclaimed from the post office and she related she does have a different mailing address for Noelani, so I would try to see if maybe that's why she didn't pick up the mail. The fines could be about \$30k because NOV was issued early Oct. 2015.
											Received a call from Noelani next and she said that as soon as they heard they needed a permit they pulled their website down and thought that Dayna had removed it from her site as well. She had just spoken to Dayna and she said that when the ad is pulled up it is live for a couple of minutes and then not live though she doesn't really know what



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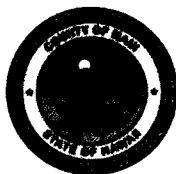
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000730	OPEN	04/22/2015	285	TVRPRO			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*ADDINFO	161	07/15/2015	12/23/2015	GMDAVIS	Got contact information from one of the other owners and left message on machine for Noelani whose message stated they were on vacation.
						11/16/15 Received voicemail message from Dayna Harris. 553-8334
						11/17/15 12:10 pm--Called Dayna Harris and explained advertising that I had been seeing on the internet in the last couple of months and of the Notice of Violation issued. She doesn't understand how that would happen; says she uses an ad to rent the home long term. (Checked for the ad while speaking to Dayna and it was removed).
						12:57 pm Spoke to Noelani who called me. She stated her own website was removed and the PO Box was the one associated with her work. She cannot afford the fine because she has a baby and two little kids. 567-6424, noclanilce@gmail.com

RFS#	Status	Date Received	RFS Duration	Requestor	NBFINAL Requestor Home Phone	171 Requestor Bus Phone	08/14/2015 Event Address	City	TMK
15-0000730	OPEN	04/22/2015	285	MOLOKAI ANONYMOUS			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MOLOKAI CONDINIUMIZED-10 OWNERS/10 COTTAGES	Advertising short term rental homes without permit listed within the ad. 224 Fishpond CottageFlipkey p553682 /Luxurious 2 Bedroom Oceanside Cottage VRBO #696866/Molokai Magic Abound Flipkey p3762472 Zoned interim 10 2 br cottages on condominiumized property					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/22/2015	NBINSPECT	-2	04/24/2015	04/22/2015	JARAKAWA	Assigned to T. Osurman.
				*REASSIGN	55	04/24/2015	06/18/2015	GMDAVIS	Reassigned to G Davis
				NBVERIFY	279	04/28/2015			Requestor verified, zoned interim, no STR



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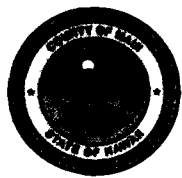
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15-0000730	OPEN	04/22/2015	285	MOLOKAI ANONYMOUS			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	51	04/28/2015	06/18/2015	GMDAVIS	All homes built in 1987. 2 bedroom, 1 bath, 1 1/2 bath. No building permit listed in KIVA-only plumbing. 8/4/15 12:55 pm-Received a call from Mary Brown one of the owners of the condominiumized property on Molokai. She had just received an email from another owner saying they got a notice for a short term rental. Told her as far as I know there are only 3 of the 10 homes that are being advertised/rented out. That the county, though, holds all owners responsible and recognizes only the master TMK. All ads must be removed and all operations must stop. Emailed her the three ads-she will send out an email to other owners regarding what we had discussed. mrywbrown@aol.com, 310-995-5117. 8/6/15 Spoke to Molly Texeira via telephone (707-477-3047) as she wanted information on what is happening with the property and who exactly was advertising. Sent her a copy of the ad which I couldn't find so may have been removed. e-mail mollysbooks1@yahoo.com 9/16/15 Hoping to close file checked for advertisements and found the 224 Fishpond advertisement still up. NOV issued to all 10 owners. (Per Corp Counsel issue only to whoever is still advertising as opposed to all owners). NOV issued to Noelani K. Lee. 11/9/15 Certified NOV returned unclaimed, will email Molly and Mary to see if they have any contact information for Noelani.



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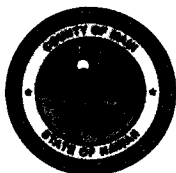
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000730	OPEN	04/22/2015	285	MOLOKAI ANONYMOUS			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NB1WARNING	148	05/14/2015	10/09/2015	GMDAVIS	NOW issued for all 10 owners, 3 advertising short term rentals. (Topolos, Lee, S. Brown).
					NBVIOLATIO	109	05/30/2015	09/16/2015	GMDAVIS	NOV issued due to ad for 224 Fishpond. See related docs. 10/7/15 Found ad, see related docs dated 10/7/15, Per Corp Counsel NOV to be issued against owner that is operating only. Issued to Noelani Lee. Certified mail came back unsigned, got phone number for Ms. Lee from Mary Brown. Left message for her to please call me at 808-553-8353 re: ad for short term rental 224 Fishpond Cottages 11/17/15 Called Dayna Harris back as she had left me a message yesterday. Informed her of the ad that I had found on the 9th of this month and of the NOV that was sent out in October. Brought up ad that I had found (Molokai Vacation Properties) and it clearly says 3 night minimum. According to Dayna she was trying to find a long term renter for the property due to being unable to obtain permit for that property. Told her the certified copy of the NOV had come back unclaimed from the post office and she related she does have a different mailing address for Noelani, so I would try to see if maybe that's why she didn't pick up the mail. The fines could be about \$30k because NOV was issued early Oct. 2015. Received a call from Noelani next and she said that as soon as they heard they needed a permit they pulled their website down and thought that Dayna had removed it from her site as well. She had just spoken to Dayna and she said that when the ad is pulled up it is live for a couple of minutes and then not live though she doesn't really know what



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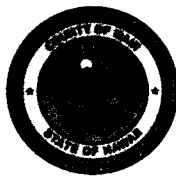
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000730	OPEN	04/22/2015	285	MOLOKAI ANONYMOUS			1130 KAMEHAMEHA V HWY	KAUNAKAKAI	2540020180000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*ADDINFO	161	07/15/2015	12/23/2015	GMDAVIS	Got contact information from one of the other owners and left message on machine for Noelani whose message stated they were on vacation.
						11/16/15 Received voicemail message from Dayna Harris. 553-8334
						11/17/15 12:10 pm--Called Dayna Harris and explained advertising that I had been seeing on the internet in the last couple of months and of the Notice of Violation issued. She doesn't understand how that would happen; says she uses an ad to rent the home long term. (Checked for the ad while speaking to Dayna and it was removed).
						12:57 pm Spoke to Noelani who called me. She stated her own website was removed and the PO Box was the one associated with her work. She cannot afford the fine because she has a baby and two little kids. 567-6424, noelanilee@gmail.com
	NBFINAL	171	08/14/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000755	DONE	04/28/2015	154	ANONYMOUS			286 ALIOLANI ST		2230470520000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PUKALANI	I am filing a complaint against 286 Aliiolani Street TMK 2-2-3-047-052 and ask you to take action against the owner who has been operating an illegal vacation rental for over 1 year. He currently has a renter there and they drive a rental car license plate LED 236 which is a black GMC SUV. They moved in on 4/25/2015. This property posted a sign recently giving notice they were applying for a short term rental house permit although they haven't filed it yet according to Sheila in your office I would appreciate it if you would not disclose my name to the owner as he is a difficult neighbor.					



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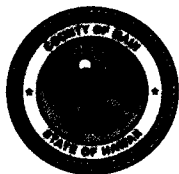
All RFS Problem Code Detail Report

02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000755	DONE	04/28/2015	154	ANONYMOUS			286 ALIOLANI ST		2230470520000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/28/2015	NBINSPECT	-2	04/30/2015	04/28/2015	JARAKAWA	Assigned to G. Davis. See RFS #15-0000017 also.
			NBVERIFY	15	04/30/2015	05/15/2015	GMDAVIS	T20150001	Requestor verified. Zone: Rural STMP
			*ADDINFO	50	04/30/2015	06/19/2015	GMDAVIS	6/19/15 8:45 am Due to claims by neighbor that the subject home is being rented out decided to go to the property (owner claims that no guests are paying and that they are all friends and family). Met with a gentleman named Jack Turner who is visiting from Florida. He stated that he does not know the owner personally and is a paying guest. There are 8 adults in their party and he stated his wife and daughter made the arrangements through an ad on the internet. They arrived on Tuesday and are leaving on Monday. NOV to be issued, 5 year ban on applying. After returning to the office tried unsuccessfully to find an ad-the only one found is on awaybe.com and I have proof that the owner tried to have the ad removed and I have also sent emails trying to get a response but did not get any.	
			NBVIOLATIO	55	04/30/2015	06/24/2015	GMDAVIS	NOV issued for operating without a permit-no advertising found, except for old ad which owner did try to remove and has no booking capabilities.	
								6/29/15 Stopped by subject residence and saw a white van LCP 497 parked on the easement outside of the rock wall. The gate was open, but no one seen on property.	
								6/30/15 Stopped by subject residence and saw the same white van parked outside the fence. Sounded horn and called out but no one came out. Gate closed.	



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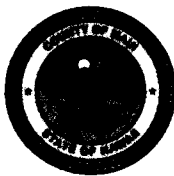
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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000755	DONE	04/28/2015	154	ANONYMOUS			286 ALIOLANI ST		2230470520000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR			*ADDINFO	35	06/16/2015	07/21/2015	GMDAVIS	7/20/15 9:25 am Met with Kahana Gonzalez who stated they are friends of Robert, they are not paying rent (9pax), and will be on property until the 7th of August.	
								8/11/15 3:39 pm--Spoke to Maureen who is the daughter of the owner who stated that her parents received a letter stating their application for a short term rental home has been denied. Informed Maureen that because the Turner party paid rent and did not know who they were, they were in violation and therefore do not qualify to apply. She stated the reservation was taken a year ago and that they were sure they would have their permit by the time that particular party would arrive. Told her that was enough time to relocate them to another permitted property but instead they decided to let them come anyway and then refunded their money thinking that would remedy the situation. They may decide to appeal the NOV so told her where to look for appeal form. Also told her though that the initial fine has to be paid and as long as there are no more paying guests they will not incur daily fines.	
								8/12/15 Initial fine paid, wait to see if an appeal comes through.	
								8/17/15 Received link from Howard Beatty for advertisement for 286 Aliiolani St. Pukalani. Did try to book and the first available date came up as 2/13/16. Ad does state minimum stay is 5-180 days.	
								9-29-15 Still no "available dates" until Feb. 17, 2015. 1st check out date is 8/15/16, 180 days. Close file.	
			NBFINAL	75	07/16/2015	09/29/2015	GMDAVIS	Property can only be booked for 180 days, close.	



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15-0000756	DONE	04/28/2015	98	TVRPRO			10 KAPUAI RD	HAIKU	2280090600000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Advertising short term rental home without permit listed in ad VRBO #700621 Gorgeous Tropical Maui Estate Open RFS 14-0000319					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/28/2015	NBINSPECT	-1	04/30/2015	04/29/2015	JARAKAWA	Assigned to D. Racadio.
				*REASSIGN	96	04/30/2015	08/04/2015	GMDAVIS	Duplicate RFS Sec 15-0000919.
				NBVERIFY	92	05/04/2015	08/04/2015	GMDAVIS	Requestor verified.
				NBFINAL	62	06/03/2015	08/04/2015	GMDAVIS	Duplicate RFS See RFS 15-919.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000757	OPEN	04/28/2015	279	TVRPRO			300 HAHANA RD	HAIKU	2270130810000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						HAIKU	Advertising 2 br studio for short term rental without permit listed in ad. VRBO #54197 (Peahi Point Studio, Only \$110). According to reviews the 5br house on the same property can also be rented. VRBO #459658 (Ocean View 2 Master Suites Only \$245).		
Previous RFS 14-0001180 closed due to insufficient information.									

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/28/2015	NBINSPECT	-1	04/30/2015	04/29/2015	JARAKAWA	Assigned to D. Racadio.	
				*REASSIGN	96	04/30/2015	08/04/2015	GMDAVIS	Case reassigned to G. Davis. D. Racadio left Dept. 7/15	
				NBVERIFY	92	05/04/2015	08/04/2015	GMDAVIS	Requestor verified.	
				*ADDINFO	92	05/04/2015	08/04/2015	GMDAVIS	Could not locate ad on VRBO but recall seeing an ad in the last couple of days. Found on airbnb #1320905?s=hDy6, Peahi Maui Dolphin Studio ONLY \$125. #1747369 for 2 Master Suite Home. 10/7/15	
				NB1WARNING	78	05/20/2015	08/06/2015	GMDAVIS	NOW generated 8/6/15. 5 YEAR BAN	
				*ADDINFO	75	06/05/2015	08/19/2015	GMDAVIS	Mr. Wong came into the office on 8/18/15 to speak to me personally. He assured me all the advertising has been removed and that it was Batel that was renting from him and doing the short term rentals. He did	



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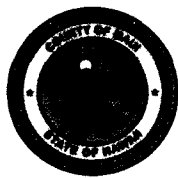
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000757	OPEN	04/28/2015	279	TVRPRO			300 HAHANA RD	HAIKU	2270130810000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	50	07/05/2015	08/24/2015	GMDAVIS	Could not locate any ads, close.
					*REOPEN	163	07/05/2015	12/15/2015	GMDAVIS	Found same two ads on Airbnb; booked both for less than 180 days, see related docs. NOV to be generated.
					NBVIOLATIO	96	07/05/2015	10/09/2015	GMDAVIS	NOV issued for 2 ads (different reference numbers than before) to Mr. Wong.
					*ADDINFO	59	08/17/2015	10/15/2015	GMDAVIS	While in the area saw the house from E. Kuiaha Rd. and accompanied by Joe Nahina decided to stop by to see if Wesley was home. He was not but gave my card to an older gentleman for Wesley to call me. 3pm 10/15/15-Received a call from Wesley and informed him I found ads for his property on Airbnb. He stated he is renting only long term and Batel is the one that put up the ads and he will ask her to have them removed. He did not seem to realize that he is the one that will be getting the fines for the offenses. Did pull up the Peahi Maui Dolphin Studio ONLY \$125 #1320905 while we were on the phone. Gave him the reference # for the ad. (Also #1747369)
										RFLS submitted to Corp Counsel on 10/21/15-Approved 11/2/15.
										NOVs signed for on 11/14/15.
										Request from Wesley to have NOVs rescinded due to long term lease with Batel-copy forwarded to me. Did send it to John Rapacz, Jay Arakawa, and Wm. Spence but due to his name being in the reviews, it was denied.
										12/4/15 Received call from Wesley who wanted to know about the 5 year ban on applying for a short term rental permit. Told him he could only apply for a B&B. He started saying again how he did not have any short term rentals except for earlier this



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000757	OPEN	04/28/2015	279	TVRPRO			300 HAHANA RD	HAIKU	2270130810000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			*ADDINFO	120	08/17/2015	12/15/2015	GMDAVIS	Initially accepted payment plan from Wesley as he is self employed and needs to pay his mortgage. After discussing with Supervisor Jay Arakawa and Administrator John Rapacz it was agreed people could have a longer period to pay but no payments. 12/9/15-Wesley Wong came in and paid \$2000 in fines, NOV closed in KIVA by Chalsey Kwon.	
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000763	DONE	04/29/2015	100	TVRPRO			NO ADDRESS	HAIKU	2290050680000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			RPT RECORDS SHOW ADDRESS AS 115 E. WAIPIO ROAD, HAIKU, HI	Advertising short term rental home without permit number listed in ad. VRBO #701237 Beautiful Ocean View Getaway					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/29/2015	NBINSPECT	-2	05/01/2015	04/29/2015	JARAKAWA	Assigned to D. Racadio. (Left Dept. 7/15/15)
			*REASSIGN	76	05/01/2015	07/16/2015	GMDAVIS	Case reassigned to G. Davis	
			NBVERIFY	72	05/05/2015	07/16/2015	GMDAVIS	Requestor verified. Zoned agricultural, no permit number within ad or in KIVA. House is marked 117.	
			NB1WARNING	56	05/21/2015	07/16/2015	GMDAVIS	NOW created 7/16/15 5 YEAR BAN	
			*ADDINFO	54	06/06/2015	07/30/2015	GMDAVIS	Spoke to Patricia by phone and she stated that her daughter was living there for awhile but has moved to Germany. Her friends were given permission to stay there but Patricia did not know who they were and was not aware of any short term rental as she has not gotten any money from it. They had originally planned to move here but her husband has a heart condition and they would be too far from medical care. She authorized me to enter onto the property to do an investigation which I will do today. Contact info: iloveadelitas@gmail.com/(408)813-9912.	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000763	DONE	04/29/2015	100	TVRPRO			NO ADDRESS	HAIKU	2290050680000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	32	07/06/2015	08/07/2015	GMDAVIS	Close file.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000764	DONE	04/29/2015	93	TVRPRO			500 MANAWAI PL	HAIKU	2280030180000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						HAIKU		Advertising rental home without permit listed-LONG TERM only stated in ad, however also minimum 5 night stay. Inputted stay from 5/17/15 to 5/30/15 and booking was accepted.	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/29/2015	NBINSPECT	-2	05/01/2015	04/29/2015	JARAKAWA	Assigned to D. Racadio.
				NBVERIFY	91	05/01/2015	07/31/2015	GMDAVIS	See 14-1287. Duplicate RFS.
				NBFINAL	61	05/31/2015	07/31/2015	GMDAVIS	D. Racadio no longer with dept. as of 7/15/15.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000766	DONE	04/29/2015	99	TVRPRO			71 DOOR OF FATH RD	HAIKU	2290070740000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						HAIKU		Advertising short term rental home without permit listed in ad VRBO #258775 Luxury Ocean Front Haiku Maui Estate with Organic Farm Also VRBO# 341687 Large Private Ocean View Estate with Pool & Organic Farm	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	04/29/2015	NBINSPECT	-2	05/01/2015	04/29/2015	JARAKAWA	Assigned to D. Racadio.
				*REASSIGN	97	05/01/2015	08/06/2015	GMDAVIS	Case reassigned to G. Davis. D. Radadio left Dept. of Planning 7/15
				NBVERIFY	93	05/05/2015	08/06/2015	GMDAVIS	Requestor verified. Duplicate RFS See 14-0001188 to action taken re: this parcel.
				NBFINAL	63	06/04/2015	08/06/2015	GMDAVIS	Close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000767	DONE	04/29/2015	139	TVRPRO			755 HAIKU RD	HAIKU	2270200060000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

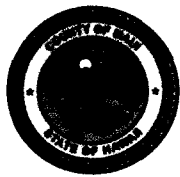
Advertising short term rental home without permit listed in ad VRBO #3900219ha Super Cute Haiku Cottage, 10 Min to Paia, 5 Min to Beach

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	04/29/2015	NBINSPECT	-2	05/01/2015	04/29/2015	JARAKAWA	Assigned to D. Racadio.
			*REASSIGN	97	05/01/2015	08/06/2015	GMDAVIS	Reassigned to G. Davis-D. Racadio left Dept. 7/15
			NBVERIFY	93	05/05/2015	08/06/2015	GMDAVIS	Requestor verified. Zoned urban, no STR permits in KIVA
			NB1WARNING	77	05/21/2015	08/06/2015	GMDAVIS	NOW for STR generated 8/6/15 5YEAR BAN
			*ADDINFO	101	06/06/2015	09/15/2015	GMDAVIS	Did find a photo and description on "By Owner" site but it will redirect to Homeaway for booking which does not show link to property. Did see ad for Craig's List which appears to be a long term rental ad stating the cottage is available on Oct. 1. See related docs.
			NBFINAL	57	07/06/2015	09/01/2015	GMDAVIS	Found lots of links but ad removed from HomeAway/VRBO so no booking capabilities. Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000770	OPEN	04/29/2015	278	UTE FINCH	667-6904		250 AMAKIHI WY	LAHAINA	2440120400000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

KAANAPALI GOLF ESTATES
I found this internet listing for a vacation rental in the KGE Community: http://www.vacation-key.com/location_24757.html

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	04/30/2015	NBINSPECT	-4	05/04/2015	04/30/2015	JARAKAWA	Assigned to C. Wright.
			NBVERIFY	2	05/06/2015	05/08/2015	CWRIGHT	Requestor verified
			NB1WARNING	0	05/22/2015	05/22/2015	CWRIGHT	NOW sent out, compliance date 5/29/15.
			NBFINAL	209	07/07/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000775	OPEN	04/30/2015	277	UTE FINCH	667-6904		392 WEKIU PL	LAHAINA	2440170080000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			SUMMIT - KAA NAPALI GOLF ESTATES	Advertisement for a vacation rental on VRBO. The owners are Rodger and Lisa May. Their company is Aloha LLC. They just bought this house.					
					http://www.vrbo.com/689340				

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/04/2015	NBINSPECT	-2	05/06/2015	05/04/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-1	05/08/2015	05/07/2015	CWRIGHT	Requestor verified
				NB1WARNING	-2	05/24/2015	05/22/2015	CWRIGHT	NOW sent out, compliance date 5/29/15.
				NBFINAL	207	07/09/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000788	DONE	05/04/2015	114	TVRPRO			765 HAIKU RD	HAIKU	2270200130000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
					Advertising short term rental home without permit number listed in ad; sign fronting roadway that permit application in progress. VRBO #600333 Perfect Location, Cute Beachy Cottage, 4 mi to Hookipa, 6 to Paia town.				

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/04/2015	NBINSPECT	-2	05/06/2015	05/04/2015	JARAKAWA	Assigned to D. Racadio.
				NBVERIFY	96	05/06/2015	08/10/2015	GMDAVIS	Requestor verified. Zoned R2, not SMA
				*REASSIGN	96	05/06/2015	08/10/2015	GMDAVIS	Case reassigned-D. Racadio left Dept. 7/15. G. Davis to take over.
				*ADDINFO	96	05/06/2015	08/10/2015	GMDAVIS	STPH T2015/0006 in process, sent e-mail to Kurt W. for update. Ad removed from VRBO. 8/10/15 Received return e-mail from Kurt. No protests and no hearing required, permit to be issued.
				NBFINAL	82	06/05/2015	08/26/2015	GMDAVIS	See permit number above, expires 8/31/16.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000795	OPEN	05/04/2015	273	DON COUCH	808-270-7108		2165 ILIILI RD	KIHEI	2390050160000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

My office received a complaint of a possible illegal short-term vacation rental at this property. Thank you

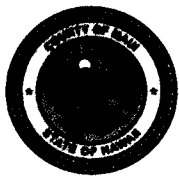
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/06/2015	NBINSPECT	-2	05/08/2015	05/06/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	265	05/12/2015			
				NBFINAL	235	06/11/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000796	OPEN	05/05/2015	272	PLANNING		270-8205	1720 KOKOMO RD	HAIKU	2270330110000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

HAIKU

The Department has determined that the applicant and/or her representative has mislead, through plans submitted, the planner processing the subject permit. In accordance to Chapter 19.65.060 D if the Maui County Codes, the owner/applicant shall not be allowed to apply for another permit for two years. Evidence provided by staff.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/05/2015	NBINSPECT	-2	05/07/2015	05/05/2015	JARAKAWA	Assigned to D. Racadio.
				*REASSIGN	95	05/07/2015	08/10/2015	GMDAVIS	Reassign to G. Davis. D. Racadio no longer with Planning as of 7/15.
				NBVERIFY	91	05/11/2015	08/10/2015	GMDAVIS	Requestor verified. Zoned agricultural, STPH permit application denied. "Storage" (on floor plan) originally permitted as garage, turned into habitable space.
				NBIWARNING	75	05/27/2015	08/10/2015	GMDAVIS	NOWs generated 8/10/15 for multiple dwellings and operating/advertising STR. 5 YEAR BAN
				NBFINAL	143	07/12/2015	12/02/2015	GMDAVIS	Application for STRH denied, building permit obtained for conversion of storeroom. Close.



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All RFS Problem Code Detail Report

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Problem Code: NB02STR

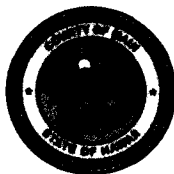
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000811	DONE	05/06/2015	22	TVR PUBLIC			408 MONARCH PL	LAHAINA	2420030110000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PINEAPPLE HILL	http://www.mauiparadiseproperties.com/Vacation-Rentals/Luxury-Home-Rentals/Pineapple-Hill,-408. Contact Staff Planner in the Requestor Company field for picture of the website if needed.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/08/2015	NBINSPECT	-4	05/12/2015	05/08/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	14	05/14/2015	05/28/2015	CWRIGHT	Unable to verify website ad.
				NBFINAL	-16	06/13/2015	05/28/2015	CWRIGHT	Case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000815	DONE	05/07/2015	15	TVR PUBLIC			355 KAMANO PL	LAHAINA	2460050340000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				Advertising and operating with out an STRH permit. Planning Commission denied the permit in 2014. VRBO# 411960 TMK: (2) 4-6-005:034 HOLLAND,ROBERT P/DENISE L PO BOX 10008 LAHAINA HI 96761 RFS taken by Staff Planner named in Requestor Company field via telephone					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/08/2015	NBINSPECT	-4	05/12/2015	05/08/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	8	05/14/2015	05/22/2015	CWRIGHT	Enforcement being handled under rfs 14-0001517
				NBFINAL	-22	06/13/2015	05/22/2015	CWRIGHT	Case closed see rfs 14-0001517



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000829	DONE	05/12/2015	27	TVR PRO			131 ALEIKI PL	PAIA	2260120300000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KUAU	Advertising for a STRH with-out a permit. see: http://www.seabreeze.maui.com/sea_breeze.htm					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	05/13/2015	NBINSPECT	-2	05/15/2015	05/13/2015	JARAKAWA	Assigned to D. Racadio.
			*REASSIGN	11	05/15/2015	05/26/2015	GMDAVIS	Reassigned to G. Davis
			NBVERIFY	7	05/19/2015	05/26/2015	GMDAVIS	Requestor verified. Zoned R1, SMA
			*ADDINFO	15	05/19/2015	06/03/2015	GMDAVIS	Communicating with Mark Reedy to change website so it is an ad to sell the home as opposed to renting it short term, remove signs stating application in process for short term rental homes. Listing on Maui Tropical Vacations still there despite Mark's request to remove. Sent him ad.
			NBFINAL	-10	06/18/2015	06/08/2015	GMDAVIS	6/8/15 Ad changed as of Friday 6/5/15, got photos of signs being taken down. Close file.
								Close file.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000831	OPEN	05/13/2015	264	TVRPRO			20 HUII RD	LAHAINA	2430030170000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			ALAELOA	This rfs is to encompass all of Alaeloa. Two rfs's already exist for units in this complex, these will be added to this for extra information. 14-0001614, 14-0001613. In doing research on these other rfs's it was found that there are multiple short term rentals in the Alaeloa complex. The AOA will be sent a notice of warning based on this evidence.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	05/13/2015	NBINSPECT	-2	05/15/2015	05/13/2015	CWRIGHT	assigned to c.wright
			NBVERIFY	-6	05/19/2015	05/13/2015	CWRIGHT	Multiple units on this property are being offered for rent on a short term basis.
			NBFINAL	-27	06/18/2015	05/22/2015	CWRIGHT	NOW sent out, compliance date 5/29/15.
			NBIWARNING	-37	07/04/2015	05/28/2015	CWRIGHT	New compliance date set for 7/1/15



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000833	DONE	05/13/2015	203	TVRPRO			602 SPRECKELSVILLE BCH	PAIA	2380020500000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			END OF STABLE ROAD, PAIA/SPRECKELSVILLE	VRBO #387494 North Shore's Best Beach House, the Ultimate Kite, Windsurf, and Sup Location. No permit # in ad.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	05/13/2015	NBINSPECT	-2	05/15/2015	05/13/2015	JARAKAWA	Assigned to D. Racadio.
				*REASSIGN	87	05/15/2015	08/10/2015	GMDAVIS	Case reassigned-D. Racadio no longer with Planning as of 7/15.
				NBVERIFY	83	05/19/2015	08/10/2015	GMDAVIS	Requestor verified. Zoned R3, SMA. Maximum size of ohana for .47 acre is 600 s.f.
				*ADDINFO	83	05/19/2015	08/10/2015	GMDAVIS	Found ads on Tripping.com and Pet Friendly Vacation Rentals. Ad on VRBO removed. Size of smaller dwelling is 1701 sf, larger is 2479 sf. (Do believe someone saw me driving in area as ad was removed very shortly thereafter).
				NB1WARNING	127	06/04/2015	10/09/2015	GMDAVIS	NOW - STR,SMA 5 YEAR BAN
				NBFINAL	135	07/20/2015	12/02/2015	GMDAVIS	Thought warning was sent out, but no certified mail copy of NOWs in related docs. Ad removed in May, close for now.
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000838	OPEN	05/14/2015	263	AOAO BD OF DIRECTORS		269 6480	76 HONUHLA ST	KIHEI	2390351340000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI TVR	Vacation rentals are not allowed within our subdivision. Loud parties with inconsiderate people, owner advertises that the house sleeps 14 people. VRBO #279006.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	05/14/2015	NBINSPECT	-3	05/18/2015	05/15/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	-3	05/18/2015	05/15/2015	TOSURMAN	VRBO site shows house and address in the photographs. SMA and R-2 zoned.
				*IRESPOND	-3	05/18/2015	05/15/2015	TOSURMAN	board member stated that owner has several properties within the subdivision. Large parties where sometimes the police are



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000838	OPEN	05/14/2015	263	AOAO BD OF DIRECTORS		269 6480	76 HONUHULA ST	KIHEI	2390351340000	
Intersection of	Cross Street			Common Place	Other Location		Memo(s)			
NB02STR				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
					NB1WARNING	-13	06/03/2015	05/21/2015	TOSURMAN	now given to supervisors on 3/18/15 to review. ddd 7 days
					*CITIZEN	10	06/19/2015	06/29/2015	TOSURMAN	Vladimir Ozeruga (503 969 8395) called and admitted to having a short term rental for his friends and construction workers. I told him that the AD on VRBO states otherwise, and the neighbors are complaining that it is loud with lots of traffic.
										6/29/15 Vladimir and his wife, Mila (503-740-6833) visited the office at 9:30am, gave them copies of MCC 19.64 and 19.65. Explained that this address is NOT eligible for STR for 5 years, but a bed and breakfast is possible. Will do a site inspection on Wednesday, July 1, 2015 at 1:30pm.
					*ADDINFO	84	06/19/2015	09/11/2015	JNAHINA	9/10/2015 (2:30pm) Site visit revealed no answer or vehicles at dwelling. However, conversation with neighbor (address 73 Honuhula) adjacent to dwelling, informed dwelling is occupied with vacationers and that's what dwelling (76 Honuhula) is used for.
										9/11/2015 (10:30am) Site visit resulted in a conversation with female guest (vacationer) and family from Seattle, Washington renting STR till Tuesday (9/15/2015). NOV will be issued.
					*ADDINFO	104	06/19/2015	10/01/2015	JNAHINA	Phonecon w/ Roman Ozeruga @ (503) 969-8395 informs dwelling (76 Honuhula St) ownership sold and tranferred to parents (Vladimir & Ludmila Ozeruga) in early July 2015 time frame. Roman has the transfer of ownership paper work to be faxed to ZAED (Joe Nahina). Roman mentions his parents occupied the dwelling since the transfer w/ 10 year old daughter. However, ZAED inspector performed a site visit on 9/11/2015 and interviewed a guest



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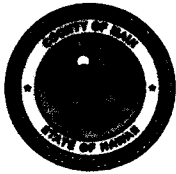
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15-0000838	OPEN	05/14/2015	263	AOAO BD OF DIRECTORS		269 6480	76 HONUHULA ST	KIHEI	2390351340000	
Intersection of		Cross Street		Common Place	Other Location		Memo(s)			
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	110	06/19/2015	10/07/2015	JNAHINA	NOW will be issued to new owner.
					*INSPECT2	115	06/19/2015	10/12/2015	JNAHINA	10/9/2015 Site inspection and conversation with quest Gabreil Gutierrez from LA, California with his family of twelve renting STR dwelling from 7 to 13 October 2015 as indicated on the calendar listed on VRBO #279006 "Maui Paradise Rental in Kihei" AD removed from website upon issuance of NOW on 6/5/2015. Gabriel informed his reservation for this STR made five months in-advance.
					*ADDINFO	118	06/19/2015	10/15/2015	JNAHINA	Phone-con with Michael Hopper (legal services) informed, due to transfer of ownership (July 2015 time frame) before NOV sent (Sept 18, 2015), we shall rescind the NOV dated Sept 18, 2015 sent to original owner (Roman Ozeruga). However, an NOW shall be sent to new owner (Vladimir/Ludmila Ozeruga) for operating (only) STR as discovered on Sept 11, and Oct 9, 2015 site visit inspections. Because the AD was removed from the website after the NOW submittal (June 5, 2015), therefore, daily fines are not evident but, initial fine is warranted for new owners operating STR upon NOV issue.
										10/22/2015 Left phone message with Roman Ozegura (503 998-8444) informing him of NOV dated Sept 18, 2015 sent to him has been rescinded.
					*ADDINFO	122	06/19/2015	10/19/2015	JNAHINA	Revd' phone call from new owner Vladimir Ozeruga that comments wife Ludmila and child resides at dwelling since transfer of ownership July 2015 time frame. Informed Vladimir their B&B permit were denied (2 years) due to STR operation discovered by JNAHINA during (Sept & Oct) site inspection and guest testimony. Vladanir aware if found operating again, an NOV shall be issued. Vladamir comments he will



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0000838	OPEN	05/14/2015	263	AOAO BD OF DIRECTORS	269 6480		76 HONUHULA ST	KIHEI	2390351340000		
Intersection of	Cross Street	Common Place	Other Location	Memo(s)	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR						*ADDREQSTR	167	06/19/2015	12/03/2015	TOSURMAN	12/2/15 11am, Neighbor bartley 808 283-0488 bartleym2@gmail.com ...called to complain about the vacation renters. Owners are there now, but vacation renting per VRBO 279006. Had a bed and breakfast sign out at this address--been removed about 3 weeks ago. Ludmila in 62 Honuhula, Olga in 88Honuhula...different people every month. also dalekreps@gmail.com would like action to be taken. 344 2792. In the summer, 2 different Chinese Families came to rent house through VRBO. Onc group rented moped and it seemed like a motorcycle crew was outside. VRBO 453134 advertises cottage for rent at \$200/night with Vladimir's phone number. 62 and 76 Honuhula have the same floor plan with the cottage in the rear. Site inspection on 12/2/15 at 2:45pm, met Vladimir at 88 Honuhula, met Roman, his wife and baby; and Edward, wife and 3 kids were staying. Cottage in back is Cousin Natasha, husband Vlad, and baby (did not meet). They are all visiting for the holiday from Portland--This is their vacation House. Explained to them that \$1000/day fine for vacation renting. The board is having a vote in April whether to allow vacation rentals or bed and breakfasts in this neighborhood. At 76 Honuhula, Son Eric is staying in cottage; their uncle Igor (Ludmila's brother), wife Inez and 4 kids are their guests. At 62 Honuhula construction was completed they are furnishing it. 62 Back cottage is being utilized as Vladimir's office. Vladimir and Ludmila have 5 children:
						*CITIZEN	167	06/19/2015	12/03/2015	TOSURMAN	



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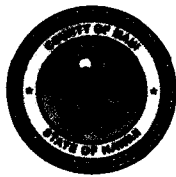
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000838	OPEN	05/14/2015	263	AOAO BD OF DIRECTORS	269 6480		76 HONUHULA ST	KIHEI	2390351340000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	227	06/19/2015			<p>found another advertisement on VRBO 453134 for cottage rental "perfect for a couple" by utilizing Vladimir's phonenummer...</p> <p>12/21/2015 NOW issued 11/5/2015 for advertising/operating STR (VRBO 279006) was not deactivated and still being advertised. NOV to be issued to owner Vladimir/Ludmila Ozeruga. JNAHINA</p> <p>1/6/2015 Request for Legal Services for NOV submittal (advertising and operating STR) approved by Corp Counsel. NOV's to be issued. JNAHINA</p> <p>1/21/2016 9:30am phone conversation with owners Vladimir and Ludmila Ozeruga informed the "www.vrbo.com/279006 Maui Paradise Rental in Kihei" advertisement had been de-activated approximately two months ago. Inspector informed the Ozeruga's of their AD re-discovered on 12/2/ 2015 that justified the NOV issuance on 1/15/2016. The Ozeruga's were also informed of the two options to comply with the NOV: 1) file an appeal within 30 days of NOV date of notice (1/15/2016) and, 2) pay the initial fine of \$1,000.00 for each violation (ADVERTISING/OPERATING) by 1/22/2016 to prevent daily fine accumulation after 1/22/2016. The "www.vrbo.com/279006 Maui Paradise Rental in Kihei" ad is not found and appears to have been de-activated. Inspector will perform random site visits to monitor if operating activities had been ceased as well. RFS shall remain open till then. JNAHINA</p> <p>2:00pm Inna Grigorov (daughter of Vladimir and Ludmila Ozeruga) walked-in the office and paid a sum of \$2,000.00</p>



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000838	OPEN	05/14/2015	263	AOAO BD OF DIRECTORS		269 6480	76 HONUHLA ST	KIHEI	2390351340000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	197	07/19/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000848	DONE	05/13/2015	180	TVR PUBLIC			22 MALIE PL	PAIA	2260110290000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						PAIA TMK: 2-6-011:029		Advertising a short-term rental home with-out a permit. This property is a nuisance in the neighborhood. There have been numerous times with noise disturbing local residents late into the night. The owner is aware of the problems and lack of a permit, but continues to operate and have loud disrespectful guests.	
								VRBO ad: http://www.vrbo.com/381766	
								Contact Staff Planner Gina Flammer for pictures of website submitted by member of the public	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/15/2015	NBINSPECT	-4	05/19/2015	05/15/2015	JARAKAWA
				*REASSIGN	64	05/19/2015	07/22/2015	GMDAVIS
				NBVERIFY	62	05/21/2015	07/22/2015	GMDAVIS
				*ADDINFO	62	05/21/2015	07/22/2015	GMDAVIS
								Reassigned to G. Davis
								Requestor verified. Zoned R1, SMA, no BB/STR permits listed in KIVA. Kuau Ocean View, Steps from the Beach, Quiet Cozy New
								Variance for setbacks granted in 2001, Hold Harmless Agreement and \$1,000,000 additionally insured certificate needed. Found STR ad using reference in memo section. NOW to be issued WITH 5 YEAR BAN.
								Request for insurance certificate to be sent out by Malia Balberdi per Carolyn Cortez.
								Title of Ad: Kuau Ocean View, Steps from the Beach, Quiet Cozy New



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000848	DONE	05/13/2015	180	TVR PUBLIC			22 MALIE PL	PAIA	2260110290000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	NB1WARNING	87	06/06/2015	09/01/2015	GMDAVIS	NOW -cert. copy dated 8/3/15. 9/1/15 No return receipt as of yet.
						Certified mail returned (CA address). 10/1/15 12:43 pm-Hand delivered NOW to Julia Mancuso, W/R about doing short term rentals without a permit. Advised of how to remove all ads from the internet; got email address juliamancuso@mac.com.
						5 YEAR BAN
						10/19/15 Found ads with photos and descriptions but could not book. Email sent to Julia to please request removal and then forward to me once they respond.

NBFINAL 110 07/22/2015 11/09/2015 GMDAVIS No ads found, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000850	DONE	05/14/2015	91	TVR PUBLIC			501 KULIKE RD	HAIKU	2280040900000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

advertising a short-term rental with out a permit
2 different units being advertised.
Many people have gone through the time consuming permit process - please enforce so that it is all not a waste of time and money for legal operators
<https://www.airbnb.com/rooms/161962?s=lohT>
Vrbo 704423
Flipkey 490368 & 851143
TMK 2-8-004:090

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	05/15/2015	NBINSPECT	-4	05/19/2015	05/15/2015	JARAKAWA	Assigned to D. Racadio.
				*REASSIGN	86	05/19/2015	08/13/2015	GMDAVIS	Reassign to G. Davis. D. Racadio left dept. 7/15



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000850	DONE	05/14/2015	91	TVR PUBLIC			501 KULIKE RD	HAIKU	2280040900000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	NBVERIFY	84	05/21/2015	08/13/2015	GMDAVIS	Requestor verified.
	NBFINAL	54	06/20/2015	08/13/2015	GMDAVIS	Close this RFS. Duplicate. See 14-0001286 for enforcement action.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000915	DONE	05/29/2015	47	BUGSEY JOHNSON			789 PUNAKEA LOOP	LAHAINA	2470010420001
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

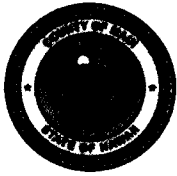
Illegal renting going on here.
<http://www.luxuryretreats.com/destinations/north-america/hawaii/maui/lahaina/moana-ke-estate-114088>
I have already sent in invoices from this company proving the activity to Conklin Wright. The full calendar is on this link in the "your trip section"

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/01/2015	NBINSPECT	-2	06/03/2015	06/01/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	40	06/05/2015	07/15/2015	CWRIGHT	Same as rfs 15-0000307 see all enforcement in that rfs
				NBFINAL	10	07/05/2015	07/15/2015	CWRIGHT	see rfs 15-0000307

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000916	DONE	05/29/2015	63	BUGSEY JOHNSON			242 HANIU ST	LAHAINA	2470110090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

This villa is being rented online through:
<http://www2.luxuryretreats.com/destinations/hawaii/maui/lahaina/makai-sky-114738>

You can view the villa photos if they have blocked you by using this link:
https://www.google.com/search?site=&tbm=isch&source=hp&biw=1280&bih=624&q=makai+sky&oq=makai+sky&gs_l=img.3..0i24.4935.5982.0.6414.9.8.0.1.1.0.95.574.7.7.0....1ac.1.64.img..1.8.574.LDfTKdooZYyU#imgre=fzq2lzyS_M0IRM%253A%3BV34drfHnX7Dlhm%3Bhttps%253A%252F%252Fpictures.luxuryretreats.com%252F114738%252Fmaui-makaisky-



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02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

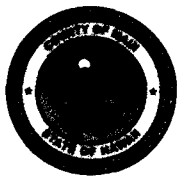
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000916	DONE	05/29/2015	63	BUGSEY JOHNSON			242 HANIU ST	LAHAINA	2470110090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				01.jpg%3Bhttp%253A%252F%252Fwww.luxuryretreats.com%252Fdestinations%252Fnorth-america%252Fhawaii%252Fmaui%252Flahaina%252Fmakai-sky-114738%3B1200%3B799					

Will this be enough for a "NOW"?

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	06/03/2015	06/01/2015	JARAKAWA	Assigned to C. Wright.
				56	06/05/2015	07/31/2015	JNAHINA	Web AD not found
				26	07/05/2015	07/31/2015	JNAHINA	Web AD not found

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000923	OPEN	06/01/2015	245	TVR PUBLIC			3204 MAPU PL	KIHEI	2210150380000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS	Advertising a STRH with out a permit. http://www.vrbo.com/105156#photos					
				Owner listed in real property tax records as: VODENOS, ARNA SUSAN, 8306 WILSHIRE BLVD, BEVERLY HILLS CA 90211					
				Please contact Staff Planner Gina Flammer for a copy of the website advertising submitted by member of the public.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	06/04/2015	06/02/2015	JARAKAWA	Assigned to T. Osurman.
				-3	06/08/2015	06/05/2015	TOSURMAN	RU 0.5, maui meadows. VRBO Listing #105156 --Japanese style 2 unit house and guest cottage.... matches google earth photos.
			NBIWARNING	-19	06/24/2015	06/05/2015	TOSURMAN	draft of now sent to supervisors on 6/5/15
			*CITIZEN	112	07/10/2015	10/30/2015	TOSURMAN	8/26/15 at 3:30pm, received a message from a John Peatroom (?) at 310 849 3301 regarding this RFS. Called back at 4pm and left a message.
			*ADDINFO	77	07/10/2015	09/25/2015	GMDAVIS	T. Osurman on vacation until Mid October. Request to enforce illegal STRs in Maui Meadows. Owner still advertising 9/25/15. NOV to be



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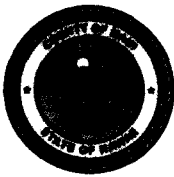
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0000923	OPEN	06/01/2015	245	TVR PUBLIC			3204 MAPU PL	KIHEI	2210150380000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	112	07/10/2015	10/30/2015	JARAKAWA	On 10/30/15, received email from Don Couch claiming the person cited for vacation rental continuing. Provided additional information (see Related Docs).

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000965	DONE	06/09/2015	16	NEIGHBORHO WATCH	808 661 1380		368 FRONT ST	LAHAINA	2460050060000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
							Operating short term rental w/o a permit. First violation filed 2/9/15. They continued to rent after violation notice served. This would be second violation/notification. Told by renters they used to rent said property thru VRBO but they now operate out of jewelry shop at 738 Front St.		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/10/2015	NBINSPECT	-5	06/15/2015	06/10/2015	CWRIGHT	Assigned to C. wright.
				*CLOSE	10	06/15/2015	06/25/2015	JARAKAWA	Please refer to RFS 14-0001492.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000969	OPEN	06/09/2015	237	TVR PUBLIC			3456 AKALA DR	KIHEI	2210130030000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						MAUI MEADOWS	Advertising and operating a STRH with-out a permit. OurCoolMauiHouse.com VRBO # 310772 Owner is: CURTIS,GLENN P with address at 3456 Akala Drive, Kihei		
							Also claiming home owner's exemption. Please refer to Planning Dept and to Dept of Finance, Real Property Tax. VRBO ad shows rentals occurring since 2011. Please contact Staff Planner Gina Flammer for website information submitted by member of the public.		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/10/2015	NBINSPECT	-5	06/15/2015	06/10/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	83	06/17/2015	09/08/2015	JNAHINA	9/7/2015 AD listed in VRBO #310772 "Oh



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000969	OPEN	06/09/2015	237	TVR PUBLIC			3456 AKALA DR	KIHEI	2210130030000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
NB02STR			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
				*ADDINFO	92	06/17/2015	09/17/2015	JNAHINA	9/17/2015 Phonecon with Glenn P. Curtis @ 808 989-5241 will remove AD ASAP and comply with MCC STR.
				NBFINAL	76	07/17/2015	10/01/2015	JNAHINA	All AD's removed from websites; case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000970	OPEN	06/09/2015	237	TVR PUBLIC			561 KALEO PL	KIHEI	2210170490000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					MAUI MEADOWS		Advertising and operating a vacation rental since 2007. VRBO# http://www.vrbo.com/158710ha Owner Keith and Marina Dinsmoor 561 Kaleo Pl Kihei RPT records show they are claiming home owner's exemption Contact Staff Planner Gina Flammer for a copy of the website information submitted by member of the public.		

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/10/2015	NBINSPECT	-5	06/15/2015	06/10/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	112	06/17/2015	10/07/2015	JNAHINA	spoke to planner in charge. Maui Meadows, Rural 0.5. Verified house as shown in photo.
			NB1WARNING	96	07/03/2015	10/07/2015	JNAHINA	NOW 1 given to supervisors on July 22,2015 for non permitted TVR, 7 days to comply.
			*REINSPECT	26	07/19/2015	08/14/2015	JNAHINA	Web page not found
			NBFINAL	-4	08/18/2015	08/14/2015	JNAHINA	Web page not found; case closed



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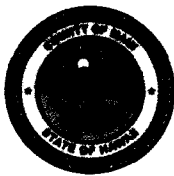
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000971	OPEN	06/09/2015	237	CHRIS,TIM WARREN			3254 KEHA DR	KIHEI	2210160470000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			MAUI MEADOWS	Advertising and operating a short-term rental with out a permit https://honolulu.craigslist.org/mau/vac/5026625785.html Contact Staff Planner Gina Flammer for copy of Craig's list ad and other information as submitted by member of the public. Ad is for ohana unit Owners of Maui Villas Paradise II LLC listed as John and Kalista Laudon Property owners listed as: LAUDON,JOHN L Fee Owner LAUDON,WENDY W Fee Owner 15142 CHERRY LN BURNSVILLE MN 55306

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-5	06/15/2015	06/10/2015	JARAKAWA	Assigned to T. Osurman.
				1	06/17/2015	06/18/2015	TOSURMAN	Craig's list with name and Phone number of Linda, 707 939 7810 and W85290155-01 tax id numbr. Registered to Maui Paradise Villas II, LLC at 3254 Kaha Drive... GET and TAT. Internet search for Maui paradise Villas II... has own website: mauiparadisevillas.com and map points out Kaha Drive. Photos on website matches those on Pictometry. email: mauiparadisevillas@hawaii.rr.com
			NB1WARNING	-15	07/03/2015	06/18/2015	TOSURMAN	draft of warning sent to supervisors on 6/18/15. ddd:7days.... mailed 6/25/15.
			*CITIZEN	-10	07/19/2015	07/09/2015	TOSURMAN	Kalista Laudon (879-9907) called and said that her brother and sister-in-law, John and Wendy Loudon are her business partners. She has "Owned" the business for the last 13 years. She hired Chalsey Hill to fill out the application. Her assistant is Uilani Bloom. She will be coming in on tuesday or wednesday, July 7th or 8th to show me the Bed and Breakfast permit she has been working on. She was shut down in 2009 and started operating when Arakawa came back into office...
								Uilani and Kalista Laudon arrived on 7/8/15 at 11am, showed the STR permit



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15-0000971	OPEN	06/09/2015	237	CHRIS,TIM WARREN			3254 KEHA DR	KIHEI	2210160470000	
Intersection of		Cross Street		Common Place	Other Location		Memo(s)			
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*ADDINFO	78	07/19/2015	10/05/2015	JARAKAWA	On 10/5/15, contacted by consultant Chelsea Hill who claimed that she is working on a B&B application for the subject property. Said they were trying to get a deed recorded at Bureau of Conveyance which is a required document of the application. Told her if she is diligently pursuing the permit, a NOV will not be issued. Instructed her to keep Inspector Tammy Osurman updated on the progress of the permit application.
					*ADDINFO	163	07/19/2015	12/29/2015	GMDAVIS	12/29/15 4:00 pm--Received a call from a woman named Chris Warren who stated they are staying at subject residence for 2 weeks. That the property was advertised on VRBO as a luxury accomodation but was dirty, and possibly moldy due to a leak under the sink. The owner refused to turn on the heat in the pool. They paid \$20,000 for the two weeks they are staying there. They contacted the host last January and decided in September to try to access the PDF files for the property but was unable to. She learned from the owner that the advertising had to be taken down due to County of Maui doing enforcement against illegal short term rentals. They arrived on the 19th of Dec. 2015 and will depart on the 2nd of January 2016. They have a copy of the rental agreement back home in Portland, Ore. Got phone numbers for her husband Tim and her daughter Haley because her phone died. Tim Warren 503-799-1885, Haley Warren 503-544-0031. Will do site visit tomorrow, 12/30/15 at 9am. Did advise her to make a list of the deficiencies and to photograph what they can.
										12/30/15 9:00 am--Met with renters Tim, Chris and Haley Warren who showed me around the property. The fixtures are generally older and a couple of the sinks are



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15-0000971	OPEN	06/09/2015	237	CHRIS,TIM WARREN			3254 KEHA DR	KIHEI	2210160470000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			*ADDINFO	164	07/19/2015	12/30/2015	GMDAVIS	within the apartment to the right of the main house that is a separate rental according to the advertisements. A nephew of the property manager stays in that unit which does not have any interior connection to the main house.	
			NBVIOLATIO	169	07/19/2015	01/04/2016	GMDAVIS	Notice of violation generated 1/4/16. RFLS to J. Rapacz 1/4/16.	
			NB1WARNING	109	09/17/2015	01/04/2016	GMDAVIS	NOW1 for multiple dwellings generated 1/4/16.	
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000971	OPEN	06/09/2015	237	TVR PUBLIC			3254 KEHA DR	KIHEI	2210160470000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS	Advertising and operating a short-term rental with out a permit https://honolulu.craigslist.org/maui/vac/5026625785.html Contact Staff Planner Gina Flammer for copy of Craig's list ad and other information as submitted by member of the public. Ad is for ohana unit Owners of Maui Villas Paradise II LLC listed as John and Kalista Laudon Property owners listed as: LAUDON,JOHN L Fee Owner LAUDON,WENDY W Fee Owner 15142 CHERRY LN BURNSVILLE MN 55306					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/10/2015	NBINSPECT	-5	06/15/2015	06/10/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	1	06/17/2015	06/18/2015	TOSURMAN	Craig's list with name and Phone number of Linda, 707 939 7810 and W85290155-01 tax id number. Registered to Maui Paradise Villas II, LLC at 3254 Kaha Drive... GET and TAT. Internet search for Maui paradise Villas II... has own website: mauiparadisevillas.com and map points out Kaha Drive. Photos on website matches those on Pictometry. email: mauiparadisevillas@hawaii.rr.com



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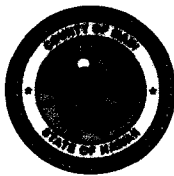
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000971	OPEN	06/09/2015	237	TVR PUBLIC			3254 KEHA DR	KIHEI	2210160470000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NB1WARNING	-15	07/03/2015	06/18/2015	TOSURMAN	draft of warning sent to supervisors on 6/18/15. ddd:7days.... mailed 6/25/15.	
			*CITIZEN	-10	07/19/2015	07/09/2015	TOSURMAN	Kalista Laudon (879-9907) called and said that her brother and sister-in-law, John and Wendy Loudon are her business partners. She has "Owned" the business for the last 13 years. She hired Chalsey Hill to fill out the application. Her assistant is Uilani Bloom. She will be coming in on tuesday or wednesday, July 7th or 8th to show me the Bed and Breakfast permit she has been working on. She was shut down in 2009 and started operating when Arakawa came back into office...	
								Uilani and Kalista Laudon arrived on 7/8/15 at 11am, showed the STR permit application, they will change it to the Bed and Breakfast permit and submit it by July 17, 2015.... only photos appear to be missing. Copies of TAT and GE license were given to me. In Fall of 2012, Kalista hired Chelsea Hill (chelsea@chelseahill.com or 8083579591) to prepare the B&B application.	
			*ADDINFO	78	07/19/2015	10/05/2015	JARAKAWA	On 10/5/15, contacted by consultant Chelsea Hill who claimed that she is working on a B&B application for the subject property. Said they were trying to get a deed recorded at Bureau of Conveyance which is a required document of the application. Told her if she is diligently pursuing the permit, a NOV will not be issued. Instructed her to keep Inspector Tammy Osurman updated on the progress of the permit application.	
			*ADDINFO	163	07/19/2015	12/29/2015	GMDAVIS	12/29/15 4:00 pm--Received a call from a woman named Chris Warren who stated they are staying at subject residence for 2 weeks. That the property was advertised on VRBO as a luxury accomodation but was	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0000971	OPEN	06/09/2015	237	TVR PUBLIC			3254 KEHA DR	KIHEI	2210160470000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*ADDINFO	164	07/19/2015	12/30/2015	GMDAVIS	within the apartment to the right of the main house that is a separate rental according to the advertisements. A nephew of the property manager stays in that unit which does not have any interior connection to the main house.
	NBVIOLATIO	169	07/19/2015	01/04/2016	GMDAVIS	Notice of violation generated 1/4/16. RFLS to J. Rapacz 1/4/16.
	NB1WARNING	109	09/17/2015	01/04/2016	GMDAVIS	NOW1 for multiple dwellings generated 1/4/16.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001010	OPEN	06/17/2015	229	UTE FINCH	667-6904		W 76 MAHI PUA PL	LAHAINA	2440180250000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

KAANAPALI GOLF ESTATES -
PINNACLE SUBDIVISION
A rental agreement, for the short term rental, of this property was presented to me. I will email when requested. Mahalo!

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	06/22/2015	06/18/2015	CWRIGHT	assigned to c.wright
				-6	06/24/2015	06/18/2015	CWRIGHT	Requestor verified.
				-6	06/24/2015	06/18/2015	CWRIGHT	RFS complaints go back to 2010 for short term rentals for this property. 10-00003243, 11-0000798, 14-0000918, 14-0000934, 14-0001374, 14-0001379.
			NBNOVCOMPL	-31	07/25/2015	06/24/2015	CWRIGHT	2 NOV's sent out 6/26/15 for operating and advertising.
			NBFINAL	130	09/24/2015			



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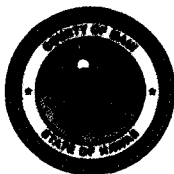
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001017	OPEN	06/18/2015	228	LAWRENCE SOUZA	808 633-6410		2825 KAHALE ST	KIHEI	2390370850000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI	Landlord has been renting cottage as "nightly vacation rental" for 5 years as long as I have been here. Tired of people coming into my yard, garden, even my house, who just trash my yard, park in my driveway coming & going late night & early mornings. Now he wants to evict me to do the same with this house. You need to stop this now.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	06/23/2015	06/19/2015	JARAKAWA	Assigned to T. Osurman and J. Nahina	
				-6	06/25/2015	06/19/2015	JNAHINA	Met with requestor, also met cottage Tennant Cassidy (from Oregon) on a one (1) month (all of June) rental vacation at property, with mother and infant daughter. Informs property manager is neighbor next door. Complainant stated that the property manager would be Shirley Spaise who lives next door.	
			NB1WARNING	-10	07/11/2015	07/01/2015	TOSURMAN	evidence for warning, written and given to supervisors on 6/22/15.ddd +7 days...mailed on 6/26/15	
			*1RESPOND	-26	07/27/2015	07/01/2015	TOSURMAN	spoke to requestor on 7/1/15, told him that the NOW was mailed. He replied that the Vacationers moved out and so did Shirley (property manager and Neighbor to the south).	
			*CITIZEN	91	07/27/2015	10/26/2015	JNAHINA	randall templeton phone number is 425-830-9228. His wife's name is Laura, she can be reached at 425-681-5248. She called on 7/7/15 has claimed to stop TVRs and will apply for an SMX and building permit for her deck before the deadline of 7/26/15.	
			NBFINAL	61	08/26/2015	10/26/2015	JNAHINA	Called neighbor on 7/8/15 at 1pm --people staying there now, until the end of the week - 2 girls and 1 guy.... they have been here for 4 or 5 days. Will go on another site inspection.	
			NBVIOLATIO	-9	08/26/2015	08/17/2015	JNAHINA	Issue NOV for compliance within 7 days. (secretary on vacation)	
			*ADDINFO	-37	10/09/2015	09/02/2015	JNAHINA	8/19/2015 Tammy called requestor and left message; 8/25/2015 @ 2:45pm Requestor called Tammy indicating couple from	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001017	OPEN	06/18/2015	228	LAWRENCE SOUZA	808 633-6410		2825 KAUAHALE ST	KIHEI	2390370850000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			*ADDINFO	-15	10/09/2015	09/24/2015	JNAHINA	9/23/2015 Email from owner Laura Templeton sent PDF copy of long term rental agreement. Reply to owner of initial civil fine payment of \$1,000.00 still required. (see Related Doc's) still required	
			NBFINAL	-13	11/08/2015	10/26/2015	JNAHINA	10/2/2015 Received 10/2/2015 Received permit receipt of \$1,000.00 for NOV initial civil fine paid in full posted in Related Doc's. Ohana dwelling now renting as long term lease agreement attached in Related Doc's; violation corrected. 10/26/2015 Complainant informed of comment above; case closed. Phone conversation with complainant now informs owner not paying GET; forwarding to finance.	
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001018	DONE	06/18/2015	57	HILARY TSCHANZ	808 283-9227		2825 KAUAHALE ST	KIHEI	2390370850000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI	1) PARKING: TOO MANY CARS PARKED ON STREET; 2-3 CARS FOR 1 UNIT. 2) FIRE CODE: TOO MANY OCCUPANTS, SMALL OHANA- I SEE UP TO 6 PEOPLE STAYING THERE. 3) NOISE: DURING QUITE HOURS (10PM - 6AM) PARTYING VACATIONERS.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/19/2015	NBINSPECT	-4	06/23/2015	06/19/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	-3	06/25/2015	06/22/2015	TOSURMAN	Please refer to RFS 15-0001017 for STR and RFS 15-0001019 for deck-- same complaint. see additional requestors on PD admin.	
			NBFINAL	-17	07/25/2015	07/08/2015	TOSURMAN	closing this RFS. owner called and said no longer doing short term renting.	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001019	OPEN	06/18/2015	228	LAWRENCE SOUZA	808 633-6410		2825 KAUIHALE ST	KIHEI	2390370850000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI	BUILT A LARGE DECK ACROSS FRONT OF COTTAGE WITH NO PERMITS.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/22/2015	NBVERIFY	0	06/22/2015	06/22/2015	TOSURMAN	SEE RFS 15-0001017.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001033	DONE	06/19/2015	27	TVR PUBLIC			3340 KUAUA PL	KIHEI	2210141150000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS	Advertising a short-term rental with out a permit: http://hotpads.com/rentals/Kuaua-Place-Kihe-HI-96753--22hn5hrqquxq6#limit=4&lat=20.698900000000012&lon=-156.428&zoom=25&previewId=22hn5hrqquxq6&previewType=listing&detailsOpen=true&show_listing_sidebar=0&listingTypes=rental,&propertyTypes=house,&dupeGrouping=building Owner Name: KLINCK,MAY Mailing Address 3340 KUAUA PL KIHEI HI 96753 Parcel Number 2-1-014: 115					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/22/2015	NBINSPECT	-2	06/24/2015	06/22/2015	JARAKAWA	Assigned to T. Osurman and Joe Nahina. Sec also 14-0001396.
				NBVERIFY	20	06/26/2015	07/16/2015	JNAHINA	RU0.5 - not in SMA- Unable to locate advertisement from wbsite provided, may have been removed.
				NBFINAL	-10	07/26/2015	07/16/2015	JNAHINA	No evidence of STR - case close



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001034	DONE	06/19/2015	151	TVR PUBLIC			772 KUMULANI DR	KIHEI	2210180250000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Advertising a short-term rental with out a permit:

<https://sites.google.com/site/mauiohanaforrent/>

BEDARD,SHAWN M Fee Owner
BEDARD,BETHANY L Fee Owner
772 KUMULANI DR KIHEI HI 96753
Parcel Number 2-1-018: 025

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	06/24/2015	06/22/2015	JARAKAWA	Assigned to T. Osurman.
				95	06/26/2015	09/29/2015	JNAHINA	STR AD located online with dwelling pic's matching findings from Google Earth and Pictometry. NOW to be issued.
			*ADDINFO	144	06/26/2015	11/17/2015	JNAHINA	>>> "Obrigewitch, Beau" <BEAU.OBRIGEWITCH@bp.com> 10/27/2015 10:00 AM >>>

Tammy,

The information is:

Shawn Bedard

772 Kumulani Drive

Kihei 96753

Thank you for your help.

As I said, I am not trying to stir the pot, and get anyone in trouble, and to be fair, the owner is refunding the money we paid to date for this January's rental.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001034	DONE	06/19/2015	151	TVR PUBLIC			772 KUMULANI DR	KIHEI	2210180250000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	NBFINAL	114	07/26/2015	11/17/2015	JNAHINA	11/17/2015 Web page not found; case closed. 10/27/2015 Email from owner Shawn Bedard (see Related Doc's) informs receiving NOW, made corrections for compliance and will be renting minimum six months long term. JNAHINA

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001035	DONE	06/19/2015	34	DON COUCH	270-7108		772 KUMULANI DR	KIHEI	2210180250000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Illegal vacation rental per the following web site:
<https://sites.google.com/site/mauiohanaforrent/>

There is a calendar that shows checkin and checkout dates.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/22/2015	NBINSPECT	-2	06/24/2015	06/22/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	27	06/26/2015	07/23/2015	TOSURMAN	see rfs 15-0001034.
			*CLOSE	27	06/26/2015	07/23/2015	TOSURMAN	Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001038	DONE	06/20/2015	41	BUGSEY JOHNSON			11 PUA NIU WAY	LAHAINA	2470090690002
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

This property owner is renting without a permit.
You can view photos and book online 24/7 on this site. This is proof of illegal renting as well as reviews present on this site with dates.
: <http://www2.luxuryretreats.com/destinations/north-america/hawaii/maui/la-haina/maui-dreams-115979>

If the photos are blocked, use a IP mask tool to hide your location.

Owner name: Peggy Seymour
I am happy to provide phone number as well if you wish to call her.



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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001038	DONE	06/20/2015	41	BUGSEY JOHNSON			11 PUA NIU WAY	LAHAINA	2470090690002

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/22/2015	NBINSPECT	-2	06/24/2015	06/22/2015	JARAKAWA	Assigned to C.Wright.
				NBVERIFY	-2	06/26/2015	06/24/2015	CWRIGHT	web ad verified
				NB1WARNING	-16	07/12/2015	06/26/2015	CWRIGHT	NOW sent out 6/30/15, compliance date 7/7/15.
				NBFINAL	-27	08/27/2015	07/31/2015	JNAHINA	Web AD not found

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001044	DONE	06/22/2015	38	BUGSEY JOHNSON			242 HANIU ST	LAHAINA	2470110090000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Illegal renting:
<http://www.luxuryretreats.com/destinations/north-america/hawaii/maui/lahaina/makai-sky-114738>

If you cannot see photos, I can attach the photos from the website which allows you to book this home 24/7.

242 Haniu St, Launiupoko, Maui, HI Lot 9 Makila Plantation
Subdivision Phase I
Name - Makai Sky Villa
Owner - Dean Leffingwell
242 Haniu St, Launiupoko, Maui, HI

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/23/2015	NBINSPECT	-2	06/25/2015	06/23/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	31	06/29/2015	07/30/2015	JNAHINA	web PAGE NOT FOUND
				NBFINAL	1	07/29/2015	07/30/2015	JNAHINA	Web page not found



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001047	DONE	06/23/2015	37	BUGSEY JOHNSON			772 KAI HELE KU ST	LAHAINA	2470100480001
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		

There is illegal renting going on: 772 Kai Hele Ku Street, Lahaina, HI
You can book this home 24/7 with online booking tool. If you cannot see photos, mask your ip address. I am happy to send emails from them too offering it to me.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/23/2015	NBINSPECT	-2	06/25/2015	06/23/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	31	06/29/2015	07/30/2015	JNAHINA	Web page not found
				NBFINAL	1	07/29/2015	07/30/2015	JNAHINA	Web page not found

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001048	DONE	06/23/2015	37	BUGSEY JOHNSON			164 AWAIKU ST	LAHAINA	2470090220000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		

You have already shut one of this owner's homes down for illegal rental activity at 24 Maluniu Place. However, they have just built another home that is being offered 24/7 on this website. You can online book the home and you can see reservation data here:
[http://www2.luxuryretreats.com/destinations/north-america/hawaii/maui/lahaina/\(h\)-maluhia-116282](http://www2.luxuryretreats.com/destinations/north-america/hawaii/maui/lahaina/(h)-maluhia-116282)

164 Awaiku Street
Lahaina, HI

If you cannot see the photos, please use a tool to hide your ip address. This is blatant disregard again.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/23/2015	NBINSPECT	-2	06/25/2015	06/23/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	31	06/29/2015	07/30/2015	JNAHINA	Web page not found
				NBFINAL	1	07/29/2015	07/30/2015	JNAHINA	Web page not found



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001065	OPEN	06/24/2015	222	GAIL RIENER	808-371-2365		397 AHAKA ST	LANAI CITY	2490191140000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			397 AHEAKEA ST. - ADDITION BUILT ON TO OWNERS HOUSE/LANAI	June 12, 2015 observed five vehicles dropping off ten adults who were then observed entering the addition to owners property with luggage and groceries. Three of these vehicles were observed parked in the street in front of the owners house and used by the people staying in addition to owners property. Observed en adults entering and leaving the owners addition several times a day for several days. Adults stayed in owners addition until the am of June 21,2015					

Request for service sent per the request of Mr. William Spence,
Director Maui County Planning Department

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	NBINSPECT	216	06/30/2015			
				NBVERIFY -3	07/02/2015	06/29/2015	GMDAVIS	Zoned R1, no STR permits in KIVA. Did find building permit for 6 bedroom/3 bath addition, requestor verified.
			NB2WARNING	2	07/18/2015	07/20/2015	JNAHINA	Continuous witness complaints and photos warrants issuance of NOW2. Reference RFS 14-0000725 for NOW1.
			*ADDINFO	4	08/03/2015	08/07/2015	GMDAVIS	Received letters from Mr. Amby and the local pastor Tim Belcher. LM for Mr. Belcher 8/7/15 at 10:59 am. Received a return call later in the morning and Mr. Belcher stated that they had 2 groups come from the Mainland to stay at Mr Amby's house without compensation. The first group was from a church in North Carolina and they were at the residence from about June 12-17, and the second group, from Louisiana was here about a week ago. He knows Mr. Amby's brother who volunteered Mr. Amby's house due to the hotels being unavailable.
			NBFINAL	152	09/02/2015			



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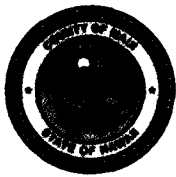
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001067	OPEN	06/24/2015	222	DON COUCH	808-270-7109		3537 MALINA PL	KIHEI	2210170170000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KIHEI	Possible illegal STRH		
https://www.flipkey.com/kihei-vacation-rentals/p944872/									

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	06/26/2015	NBINSPECT	-4	06/30/2015	06/26/2015	JARAKAWA	Assigned to T. Osurman and joe nahina.
				NBVERIFY	6	07/02/2015	07/08/2015	JNAHINA	Verified Web-Ad link https://www.flipkey.com/KiheI-vacation-rentals/p944872/ provided by requestor advertising One-of-a-Kind Maui Getaway w/o a permit. Landscape, swimming pool and accessory bldg photo's on Web-Ad matches photo's from pictometry. NOW1 to be issued.
				NB1WARNING	-9	07/18/2015	07/09/2015	JNAHINA	Draft of NOW1 given to supervisors on 7/9/2015. DDD + 7 days. July 17th mailed out. certified mail signed on July 24, 2015.
				NBVIOLATIO	11	08/03/2015	08/14/2015	JNAHINA	Discovered STR AD 8-14-2015 after NOW deadline (24 Jul 2015) and owner signed for NOW on 23 Jul 2015; NOV to be issued. See Related Doc's
				*ADDINFO	11	09/17/2015	09/28/2015	GMDAVIS	Request for enforcement in Maui Meadows for illegal STRs. See related docs, ad still up 9/28/15.
				*ADDINFO	33	09/17/2015	10/20/2015	JNAHINA	10/20/2015 AD "Malina Ocean View Estate" still up on Tripadvisor/Flipkey/Airbnb.
10/27/2015 Email received from owner Kyrn Brimmer currently working with Tripadvisor/FlipKey/Airbnb websites to gather information for evidence of why the STR advertisement were not deactivated upon his request back in July 2015. Kyrn Brimmer had been informed of his option of submitting a letter of appeal to the Planning Director to present his case. Mr. Brimmer informed he will keep me posted of this action.									

11/11/2015 Owner Kyrn Brimmer emailed



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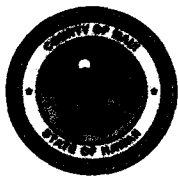
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001067	OPEN	06/24/2015	222	DON COUCH	808-270-7109		3537 MALINA PL	KIHEI	2210170170000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	107	10/17/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001088	OPEN	07/01/2015	215	ANONYMOUS	4066967757		325 OLOKANI ST	MAKAWAO	2240351180000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
								Aloha, My friend and I were looking for a place to rent upcountry and found this cottage that we were interested in renting, but it seemed that there were a few illegal rentals on the property. There are 3 house/cottage/ohana rentals in one (left) side of the property I think. The landlord said there were 7 separate tenants on this property though. He lives in a separate house to the right, I'm not sure if this is same property or separate property. We were asked to share the electric bill with the tiny studio tenant right next to the bottom cottage that we were looking at if we were about to move in. Since the cottage and the studio are NOT connected as one unit, we weren't sure why we would have to do that. We would never want to rent a illegal cottage or live by one, so wanted to be sure everything was ok. Is it possible to stay anonymous just in case? Mahalo and have a great weekend! Requestor called back and claimed that landlord would only rent them the unit on a month to month lease. Informed Requestor that that constitutes short term rental. RFS being filed anonymously.	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/10/2015	NBINSPECT	15	07/06/2015	07/21/2015	GMDAVIS	7/21/15 3:00 pm At least 3 dwellings, unknown amount in large house nearest road, one small studio-looking building with a full sized sink and refrigerator, and an ohana with a full kitchen (full sized refrigerator, stove, sink). Three stairways leading into the main house, left my business card on the door facing driveway, no one answered to sounding of horn. Studio and ohana appeared to be vacant as



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001088	OPEN	07/01/2015	215	ANONYMOUS	4066967757		325 OLOKANI ST	MAKAWAO	2240351180000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	NBVERIFY	13	07/08/2015	07/21/2015	GMDAVIS	Anonymous due to short term rentals.
	*ADDINFO	26	07/08/2015	08/03/2015	GMDAVIS	Spoke to owner Scott Holmes who does not want any issues with the county, has two adults and 2 children moving into Ohana. (Long term).
						8/29/15 Long term renters have moved in. (Local vehicle, footwear, etc.)
	NBFINAL	12	08/07/2015	08/19/2015	GMDAVIS	Only 2 dwellings on property, can close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001096	OPEN	07/02/2015	214	DON COUCH	808-270-7108		1189 LAULI PL	KIHEI	2210180090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

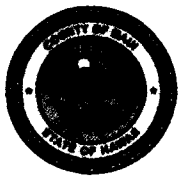
KIHEI

Possible illegal STRH: http://www.homeaway.com/vacation-rental/p296051?cid=1_tripping_1&utm_source=cj&utm_medium=af_filiates&utm_campaign=10781999_142_4acc7cada81b510a4a8b2fd6c9_2987821&CID=a_cj_5504473&utm_content=5504473#summary

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	07/06/2015	NBINSPECT	-2	07/08/2015	07/06/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	-3	07/10/2015	07/07/2015	TOSURMAN	advertisement notes manager's name is Peggy Bryant, same last name as owners of 1189 Lauli Place. \$3500.00/week, 4 bedroom, sleeps 10. Website Photographs and pictometry photos match up. NOW to be written.
			NB1WARNING	-12	07/26/2015	07/14/2015	TOSURMAN	NOW1 to be issued for TVR ddd+7. Mailed 7/16/15
			*CITIZEN	-19	08/11/2015	07/23/2015	TOSURMAN	>>> "Ann Bryant" <prunes@ak.net> 7/23/2015 10:15 AM >>>

Tammy,

This email is in response to the letter we received from you regarding our home in



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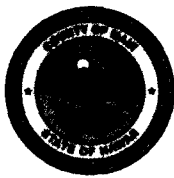
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001096	OPEN	07/02/2015	214	DON COUCH	808-270-7108		1189 LAULI PL	KIHEI	2210180090000	
Intersection of	Cross Street			Common Place	Other Location		Memo(s)			
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					*CITIZEN	-19	08/11/2015	07/23/2015	TOSURMAN	response: >>> Tammy Osurman 7/23/2015 3:32 PM >>> Aloha Ladies: Please remove all advertisements for your short term rental home (STRH) for that is prima facia evidence of running a short term rental. Because you have been warned for operating without a STRH, you are not allowed to apply for a STRH permit for the next 5 years. There are several avenues you may pursuit, here are some suggestions: 1. You may have a long term tenants occupying the house for 6 months or longer. 2. If you live on Maui, you may apply for a bed and breakfast permit. 3.. You may apply for a conditional permit (attached) and present your proposal to the planning commission for a short term rental. Please do not operate with out a permit for the initial fine is \$1000 and \$1000 per day the violation continues. You may find additional applications on www.mauicounty.gov search for "planning department forms." I have attached the articles relating to the STRH permit process for your review and the County web link at: http://www.co.maui.hi.us/index.aspx?NID=1874 Please review the attachments and online information and document any questions



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001096	OPEN	07/02/2015	214	DON COUCH	808-270-7108		1189 LAULI PL	KIHEI	2210180090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	*ADDINFO	56	08/11/2015	10/06/2015	JARAKAWA	Ojn 10/6/15, received a call from Ann Bryant claiming that Inspector Tammy Osurman issued a NOW regarding the STR activity occurring on her property. Said she understood she couldn't apply for a STR permit and did not want a B&B permit. Asked about the conditional permit process. Told her I would refer her to a planner who is more familiar with the permit process. Emailed Planner Gina Flammer to call Ms. Bryant. Reiterated to Ms. Bryant that she must cease advertising and short term renting until permit approved. Acknowledged by Ms. Bryant.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001193	OPEN	07/07/2015	209	UTE FINCH	667-6904		34 KAHUAKAI WAY	LAHAINA	2440160100000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

KAANAPALI GOLF ESTATES
This home has been cited by KGE for vacation rentals in the past. They just had a long term renter move out and are now advertising for a nightly rate on VRBO: <http://www.vrbo.com/278476>

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	07/08/2015	NBINSPECT	-2	07/10/2015	07/08/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	7	07/14/2015	07/21/2015	CWRIGHT	Requestor verified.
			NB1WARNING	28	07/30/2015	08/27/2015	CWRIGHT	NOW sent out 8/28/15. Compliance dates 9/4 and 9/11
			NBFINAL	140	09/14/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001215	OPEN	07/13/2015	203	TVR PUBLIC			1189 LAULI PL	KIHEI	2210180090000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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KIHEI STR

7/1/2015 10:22 AM >>>
Unlicensed STRH
http://www.homeaway.com/vacation-rental/p296051?cid=1_tripping_1&utm_source=cj&utm_medium=affiliate&utm_campaign=10781999_142_4ace7cada81b510a4a8b2fd6c9_2987821&CID=a_cj_5504473&utm_content=5504473#summary

Parcel Information
Selected Parcel 210180090000
(Click for Complete Card)
Land Size .522 Acres
Name BRYANT,HAROLD O TRUST
Mailing Address 7110 E 4TH AVE
ANCHORAGE AK 99504

Situs/Physical Address 1189 LAULI PL
Assd Land Value \$594,300.00
Assd Building Value \$648,100.00
Total Assd Value \$1,242,400.00
Exempt Value \$0.00
Taxable Value \$1,242,400.00

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/15/2015	NBINSPECT	-2	07/17/2015	07/15/2015	JARAKAWA	Assigned to T. Osurman.
				*CLOSE	6	07/17/2015	07/23/2015	JARAKAWA	See RFS 15-00001096.



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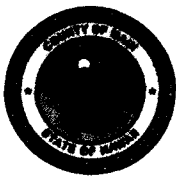
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001216	OPEN	07/13/2015	203	STEVEN WOODARD	808-875-9887		S 1572 KIHEI RD	KIHEI	2390100660000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			kihei, FRONT WHITE HOUSE	Every day there are different people and different cars out front. Driving in and out just like a short term rental. These people all seem to be young 18-25. The police were out again Yesterday and filed a report. Unfortunately we could not get a copy of the report but from the incident it seemed like a short term renter was being escorted away. We have spoken to the Landlord John Pasalos and he has evaded direct questions about the short term rental. There is a second structure which may not be permitted on the back of the lot which seems to have many cars in and out too. However we have spoken to that tenant and it seems he has a month to month lease. Please investigate and revise. Many vehicles are parked on the street overnight and then gone a few days later. Thank you for your follow upSteve Woodard					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/15/2015	NBINSPECT	-2	07/17/2015	07/15/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	9	07/21/2015	07/30/2015	JNAHINA	John Pasalo, church pastor.
				*ADDINFO	9	07/21/2015	07/30/2015	JNAHINA	Left phone message with requestor on 7/24/2015 for more information required such as pic's of people with baggage traveling through dwelling and/or web page of STR advertisement. Additional information, owner John Pasalo has a 500 SF permitted Ohana dwelling on property.
NBFINAL									

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001239	OPEN	07/15/2015	201	TVR PUBLIC			4875 HANA HWY	HANA	2140140300000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						HANA - RIGHT BEFORE HANA TOWN- HANA SUBDIVISION		Operating a TVR currently. Recently guests showed up and had no way to get into the property. Owner does not have a manager. Owner is renting out the top and bottom floors as separate units- stove downstairs was reinstalled after the inspection. Cottage also being rented.	
Property is 4873 and 4875 Hana Hwy- property is CPRd. Owner is in the permit process but does not have a permit. STHA T2015/0001									
Owner is Brook Starr - P.O. Box 1085 Makawao 96768									



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001239	OPEN	07/15/2015	201	TVR PUBLIC			4875 HANA HWY	HANA	2140140300000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
07/16/2015	*IRESPOND	1	07/15/2015	07/16/2015	JARAKAWA	On 7/16/15, checked internet for websites advertising property. Unable to locate any website advertising subject property. Contacted Responsible and asked about allegations of vacation renting without proper permits. Claims that visitors are friends and family members. Unable to dispute.
	*CLOSE	1	07/15/2015	07/16/2015	JARAKAWA	Unable to notify Requestor. Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001240	DONE	07/15/2015	13	STEPHEN LANSE	808-276-3783		2869 UALANI PL	PUKALANI	2230090450000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

We have found this address on a Homestay website. At first it was listing for rentals of at least 30 days, when we sent an email to the owner the minimum stay was changed to 180 days. However, if u look at dates on the availability chart u can see that people are staying for short term. We have already had several instances where we have had to go next door to complain to the visitors about their excessive noise.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/16/2015	NBINSPECT	-4	07/20/2015	07/16/2015	JARAKAWA
			NBVERIFY	6	07/22/2015	07/28/2015	GMDAVIS	

Assigned to G. Davis.
Zoned R2, No STR permit, cannot book short term but will try to contact any renters to verify long term lease. NOW for STR posted on property 1/26/15. See 14-0001679. Upcountry Golf Course Home VRBO #566710. Catherine Elliott

Spoke to Steve Lanse by phone (week of July 20-24, 2015). He stated he and his wife found Catherine's ad on the internet and due to some loud guests and the effort made of going over to ask them to be quiet, he sent her an e-mail through the website saying they hope she is doing everything legally. The ad was initially for 30 days but after the communication was sent it was



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001240	DONE	07/15/2015	13	STEPHEN LANSE	808-276-3783		2869 UALANI PL	PUKALANI	2230090450000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	-24	08/21/2015	07/28/2015	GMDAVIS	Close for now until report of visitors from neighbor, then will re-open. See also 14-1679.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001245	DONE	07/16/2015	14	BUG JOHNSON					
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						39 PUA NIU WAY		This owner continues to rent illegally.	
								Here is a copy of Melody Baker home being offered for rent again. Her home is the Nalu Estate	
								From: "Erin O'Neil" <erin.encil@luxuryretreats.com> Date: July 14, 2015 at 4:24:47 PM EDT	
								Subject: Re: Maui villa options	
								Thanks so much for getting back to me!	
								. Please take a look and let me know what you think! If you are interested let me know so I can reconfirm availability with the owners (many don't keep their calendars up to date) and place the dates on hold for you.	
								Hale Nalu Kai Estate 2 Hawaii, Maui, Lahaina 3 Bedrooms, 3 Bathrooms(2 Ensuite), Pool \$1050 USD per night (until September 5th) \$995 USD per night (starting September 6th) + 13.42% tax + \$3000 refundable security deposit http://www.luxuryretreats.com/villa-page/index.aspx?vid=115795	
								Warmest regards, Erin	

Erin O'Neil | Villa Specialist



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001245	DONE	07/16/2015	14	BUG JOHNSON					
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			39 PUA NIU WAY	Tel: +1 514.393.8844 ext. 339 Toll Free: +1 877.993.0100 ext. 339					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/17/2015	NBINSPECT	-4	07/21/2015	07/17/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	7	07/23/2015	07/30/2015	JNAHINA	Web page not found
				NBFINAL	-23	08/22/2015	07/30/2015	JNAHINA	Web page not found

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001251	DONE	07/18/2015	10	TVR PUBLIC			854 KUMULANI DR	KIHEI	2210190650000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS	https://local.yahoo.com/info-29483563-maui-vacation-home-kihei;_ylt=AmdqYmk8DcqVkgm5olFbt8WHNcIF;_ylv=3?csz=Kihei%2C+HI&stx=Vacation+Rentals					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/20/2015	NBINSPECT	-2	07/22/2015	07/20/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	4	07/24/2015	07/28/2015	JNAHINA	STR Advertising Web page not found
				NBFINAL	-26	08/23/2015	07/28/2015	JNAHINA	STR Advertisement not flound. Dwelling pic's (from Real Estate web page) attached in Related Doc's.



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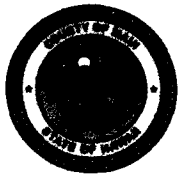
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001352	DONE	07/30/2015	8	ANONYMOUS			493 KEKOANUI PL	HAIKU	2280050260000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Requestor claims heavy traffic of cars and people at subject property. Slowed down for a while but picked up again.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	07/30/2015	NBINSPECT	-4	08/03/2015	07/30/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	4	08/03/2015	08/07/2015	GMDAVIS	Anonymous.
				*ADDINFO	4	08/03/2015	08/07/2015	GMDAVIS	Site visit done on 8/5/15. See related docs for pics. Older model cars, lots of shoes on a shelf which looked well used outside the front door. No evidence of short term rental.
									8/6/15 Spoke via telephone to Linda Arena (a-r-r-e-nn-a). She stated she lives there long term and is in the process of buying the house. She, her daughter and a construction worker live there full time and there is no short term rental activities there. Her neighbor is a little difficult though for the most part has not bothered with them except for a couple of incidents.
				NBFINAL	-26	09/02/2015	08/07/2015	GMDAVIS	Close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001361	OPEN	07/29/2015	187	SCOTT ROGERS	509-429-3878		54 ILIAHI WAY	LAHAINA	2470100730001
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			54 ILIAHI WAY - LARGE HOME ON RIGHT HAND SIDE OF ROAD	home is located in a residential area and is being rented out short term (few days up to week) as a vacation rental: www.booking.com and www.tripping.com sites both have the home listed as Hale Mauka with matching address and pictures of the home. we are quiet working folks and dealing with constant noise from this rental					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	08/04/2015	NBINSPECT	-2	08/06/2015	08/04/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-4	08/10/2015	08/06/2015	CWRIGHT	Verified.
				NBFINAL	145	09/09/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001378	DONE	08/05/2015	82	ROBERT CARROLL	270-7246		155 ALALELE PL	HANA	2130090480000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HANA HAWAII 96713 (TMK: 13 009 048 0000)	Operating a non-permitted short term rental.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-4	08/11/2015	08/07/2015	JARAKAWA	Assigned to G. Davis.	
				1	08/13/2015	08/14/2015	CWRIGHT	Spoke to requestor. She stated that she will try to get more usable evidence.	
				44	09/12/2015	10/26/2015	GMDAVIS	Not enough evidence, close.	
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001403	DONE	08/10/2015	3	ANONYMOUS					
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			"PILATES BAY FARMS" ON INTERNET	Requestor claims subject B&B is located on Air BNB along with several other illegal vacation rentals.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	08/12/2015	08/10/2015	JARAKAWA	Assigned to G. Davis.	
				1	08/12/2015	08/13/2015	GMDAVIS	Requestor anonymous	
				-29	09/11/2015	08/13/2015	GMDAVIS	Could not locate ad, nothing close to wording provided comes up when typed into search bar. Insufficient evidence, close.	
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001404	DONE	08/09/2015	25	ANONYMOUS					
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			760 WAINEE ST UNIT D123	Renting unit on short term basis VRBO: http://www.vrbo.com/439788 Property should be classified as hotel/resort					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	08/12/2015	08/10/2015	JARAKAWA	Assigned to C. wright.	
				-2	08/14/2015	08/12/2015	CWRIGHT	Building permits pre 1989. Short term rental allowed.	
				-32	09/13/2015	08/12/2015	CWRIGHT	Case closed.	



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15-0001405	DONE	08/09/2015	25	ANONYMOUS					
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			760 WAINEE ST UNIT B113	The unit is being rented on a short term basis: http://www.vrbo.com/679014#					
					Unit should be classified as Hotel/Resort not apartment				

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	08/12/2015	08/10/2015	JARAKAWA	Assigned to C. wright.
				-2	08/14/2015	08/12/2015	CWRIGHT	Building permits pre 1989. Short term rental allowed.
				-32	09/13/2015	08/12/2015	CWRIGHT	Case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001450	DONE	08/13/2015	83	ANONYMOUS			2627 MOOLIO PL	KIHEI	2390130440000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI ANONYMOUS TVR	Two Ohanas: one is downstairs of main house; other is backside of property. The bottom floor of the main two story building is being used as a short term rental.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	08/13/2015	NBINSPECT	-4	08/17/2015	08/13/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	77	08/19/2015	11/04/2015	JNAHINA	wrong address on file... 2627 Kihei Place... should be 2627 Moolio Place, owned by Stephen and Darcy Baxter.
				NBVERIFY	31	08/24/2015	09/24/2015	JNAHINA	9/23/2015 Site visit reveals single male tenant disclosed long term rental agreement posted on Related Doc's. However, a second kitchen downstairs exist. Phone-con with owner Stephen Baxter @ 808 344-7838 will remove second kitchen immediately for MCC compliance and coordinate for ZAED inspection upon completion.
									11/4/2015 Site visit scheduled with owner Stephen Baxter revealed downstairs kitchen stove removed and violation corrected. (see pic on Related Doc's); case closed
				NBFINAL	42	09/23/2015	11/04/2015	JNAHINA	11/4/2015 Violation corrected; case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0001484	DONE	08/25/2015	101	PLANNING		270-7484	105 ULUMAU PL	PAIA	2260060530000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
						PAIA	There are new people every week. They are disrespectful and noisy. Biggest problem is the large number of kids.				
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME			JARAKAWA	08/25/2015	NBINSPECT	-2	08/27/2015	08/25/2015	JARAKAWA	Assigned to G. Davis.
						NBVERIFY	39	08/27/2015	10/05/2015	GMDAVIS	Requestor verified. Zoned R1, NOT in SMA, NO str permits in KIVA. No advertisement provided by requestor.
						*ADDINFO	39	08/27/2015	10/05/2015	GMDAVIS	9/3/15 Went to subject residence and gate to yard was open. No one seemed to be on property so left my card taped to the doorknob. Photographed door, yard and house from parking area outside gate. No large amounts of children seen.
						12/1/15 11:45 AM-LM on Roger's # to call me re: long term renter.					
						12/3/15 Cruised past subject residence (no call back from Roger) and saw a locally owned vehicle in the driveway. No actual short term use proven (no ad, photos, etc.). Close.					
						NBFINAL	9	09/26/2015	10/05/2015	GMDAVIS	No evidence of short term renting. Close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001490	OPEN	08/25/2015	160	JOHN MARSHALL			24 MALUNIU PL	LAHAINA	2470100220000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

It's like a hotel: 24 Maluniu PL, Lahaina, HI 96761
I even bumped into guests and asked them if they were renters and they indicated yes. Please go visit. it's like a new group of people every week.

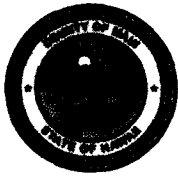
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	08/27/2015	NBINSPECT	-4	08/31/2015	08/27/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	152	09/02/2015			
				NBFINAL	122	10/02/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001500	OPEN	08/27/2015	158	ANONYMOUS			73 LAUMAWEA LP	KIHEI	2390520320000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

KIHEI

Illegal B&B operating for over a year. Internet sites:
linkedin.com/pub/stephanie-costanzo/55/877/8a3 as Blue Hibiscus
Bed & Breakfast

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	08/31/2015	NBINSPECT	152	09/02/2015		recognize house and deck from earlier RFS inspections. Owner in the back of pool,
				NBVERIFY	150	09/04/2015		SMA and Residential --affordable lot PK-K/5R, 4277sf. Evidence verified...at least 6 websites mention the rental. NOW to be issued
				NB1WARNING	134	09/20/2015		advertising and operating without a permit... NOW I given to supervisors on August 31, 2015. Returned on 10/27/15 to be mailed out with new text.
				NBFINAL	88	11/05/2015		



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001532	DONE	09/06/2015	18	LAURA BAKER	6027945032		565 HOOMALUHIA PL	KIHEI	2390480540000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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The owner of this residence Diann Colton has 3 separate suites in her home. Diann lives in a suite off of the pool on side of the house. Diann rents an illegal suite short term on the ground floor of her home. Diann also rents a separate suite which is the upstairs of her home. Diann rented the upstairs of the home to my husband and I on a 6 months lease. Diann claimed she was the only other person who lived on the property and that lived in the downstairs portion of the home. Upon arrival at the home, we found another person living in an undisclosed suite at the front of the home next to the garage. Diann claimed this person was her friend who was staying with her. The person in the third, undisclosed suite of the home denied that she was a friend of Diann's and that in fact Diann had rented her this suit for a short term rental. The renter then claimed Diann was terminating her lease early to accommodate new renters that would be leasing the illegal suite for a short term rental.

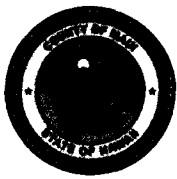
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	09/08/2015	NBINSPECT	-2	09/10/2015	09/08/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	10	09/14/2015	09/24/2015	JNAHINA	9/23/2015 Site visit with owner disclosed long term rental agreement (see Related Doc) for single female in downstairs unit. Visual inspection revealed no second kitchen exist in dwelling. No violation found,
			NBFINAL	-20	10/14/2015	09/24/2015	JNAHINA	Left voicemail with requestor of no violation found and case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001542	OPEN	09/09/2015	145	JIM JEFFRIES			242 HANIU ST	LAHAINA	2470110090000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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I live right near this home. There has been quite a bit of noise lately so I inquired with a vehicle that was leaving the property if they were owners. They were not. This is an illegal rental. Since I began watching this home, I have spoken to at least two different sets of people who rented the home.

242 Haniu St, Launiupoko, Maui, HI Lot 9 Makila Plantation
Subdivision Phase I
Name - Makai Sky Villa
Owner - Dean Leffingwell



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001542	OPEN	09/09/2015	145	JIM JEFFRIES			242 HANIU ST	LAHAINA	2470110090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments			
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/09/2015	NBINSPECT	-2	09/11/2015	09/09/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	139	09/15/2015			
				NBFINAL	109	10/15/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001543	OPEN	09/09/2015	145	ANONYMOUS			0 SPRECKELSVILLE BCH		2380020210000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			580 STABLE ROAD, PAIA	Anonymous requestor provided info: www.homeaway.com/vacation=rental/p339944, owner: William Fleisher, 580 Stable Road.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/09/2015	NBINSPECT	-2	09/11/2015	09/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	3	09/11/2015	09/14/2015	GMDAVIS	Requestor verified. Zoned R3, SMA. One structure on RPA built in 1950, 3/3/0. Pool, shed and tennis court built in 1983. No SMA permits in KIVA.
				*ADDINFO	3	09/11/2015	09/14/2015	GMDAVIS	Pictometry shows a large main dwelling, swimming pool, tennis court and one other small structure. One building permit for pool, one for a dwelling.
									Tennis court does not have any SMA assessments and appears to be on the shoreline. Spoke to Larry Pacheco of DLNR and he will see if there is a shoreline encroachment. The property used to go as far as what is now the ocean, but the shoreline has changed and it is always public property. Sent him an email to officially ask for enforcement on the State's



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001543	OPEN	09/09/2015	145	ANONYMOUS			0 SPRECKELSVILLE BCH		2380020210000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			NB1WARNING	2	09/27/2015	09/29/2015	GMDAVIS	NOW generated for shoreline assessment (tennis court, rock wall, chain link fence), SMA assessments for all structures except main dwelling, and STR operating/advertising 5 YEAR BAN	
			*ADDINFO	76	10/13/2015	12/28/2015	GMDAVIS	Received email from Mr. Fleischer due to NOWs for SMA, SSA and short term rental posted on gate to property. He will re-contact me after the holidays due to major oral surgery. See related docs for pics/email.	
			NBFINAL	81	11/12/2015				
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001544	OPEN	09/09/2015	145	ANONYMOUS			340 WAIAMA WY	HAIKU	2270031270000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Requestor provided this info: www.airbnb.com/rooms/6796644, 340 Waiama Way, Haiku.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	09/09/2015	JARAKAWA	NBINSPECT	-2	09/11/2015	09/09/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	3	09/11/2015	09/14/2015	GMDAVIS	Requestor verified. Zoned Agriculture, Not in SMA, 3 structures on RPA form, only one building permit from 1993.
				*ADDINFO	3	09/11/2015	09/14/2015	GMDAVIS	Reviews suggests at least 3 units being rented for short term, possibly more as one reviewer stated there are several cottages on property. Definitely the second floor and a studio on the ground level of the main house and another unit. Pictomery suggest two cottages built near the start of the driveway plus the main house. See also RFS 14-1167, appears no NOW sent out for that RFS for illegal STR. See related docs for old and current ad, do remember owner's name from last year.
									Did a site visit to view the two small cottages near the road. They share a



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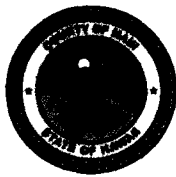
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001544	OPEN	09/09/2015	145	ANONYMOUS			340 WAIAMA WY	HAIKU	2270031270000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NB1WARNING	-4	09/27/2015	09/23/2015	GMDAVIS	NOW issued for STR violation/Multiple dwellings. 5 YEAR BAN/7day proof requirement
					NBFINAL	22	11/12/2015	12/04/2015	GMDAVIS	Ad removed, close.
					*REOPEN	81	11/12/2015			Never got issue of multiple dwellings resolved, no communication from owners of home. Building permit in 1994 expired, other permit in 1999 probably for cottage near road.
										12/14/15 No response from owners re: multidwelling main house. Ad for short term rental removed. NOV to be generated.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001547	DONE	09/10/2015	139	ANONYMOUS			95 ALEIKI PL	PAIA	2260120710000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						PAIA	Requestor provided this info: 95 aleiki place, owners Ciro and Katherine Mancuso and hard copy of ad..		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	0	09/14/2015	09/14/2015	GMDAVIS	Requestor verified. Zoned R1, SMA, 1 building permit issued in 1990. No SMA permits listed in KIVA (Main house, pool, pool house, cottage). According to RP records main house built in 1966 and cottage in 1971. Pool in 1991.
				*ADDINFO	0	09/14/2015	09/14/2015	GMDAVIS	Ad says there is a main house and a cottage with full kitchen and bath available also on the property. RPA records show 1 three bedroom house built in 1966, one built in 1971 and a pool in 1991. No SMA assessments listed in KIVA for the swimming pool. NOW for STR and SMA for pool/PV panels to be generated. (Mix-up NO PV panels).



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001547	DONE	09/10/2015	139	ANONYMOUS			95 ALEIKI PL	PAIA	2260120710000

Intersection of	Cross Street	Common Place	Other Location		Memo(s)			
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
			NB1WARNING	9	09/30/2015	10/09/2015	GMDAVIS	NOW for STR, SMA pool, panels 9/25/15 5 YEAR BAN
			*ADDINFO	68	10/16/2015	12/23/2015	GMDAVIS	NOWs posted on property 12/17/15. Sec related docs.
			*ADDINFO	80	10/16/2015	01/04/2016	GMDAVIS	Found several ads 1/4/16.
			NBFINAL	66	11/15/2015	01/20/2016	GMDAVIS	No ads found, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001548	OPEN	09/10/2015	144	ANONYMOUS			34 NALU PL	PAIA	2260040180000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PAIA	Requestor provided this info: 34 Nalu Place, Paia, advertisement (www.vrbo.com/317008).

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	25	09/14/2015	10/09/2015	GMDAVIS	Requestor verified. Zoned R1, SMA. One expired building permit, one returned SMX, one FDP from 2009 and one closed SMX.
				*ADDINFO	25	09/14/2015	10/09/2015	GMDAVIS	Ad mentions two units that can be rented out, both with full kitchens. Photos of interior does appears to be older styles. Lot is 7317 square feet. There is a stone walkway fronting 3 properties. Not sure who put it there of there was SMA/SSA.
				NB1WARNING	9	09/30/2015	10/09/2015	GMDAVIS	NOWs to be issued for STR, multidwelling residence, SMA and SSA (10/9/15)
				*ADDINFO	45	10/16/2015	11/30/2015	GMDAVIS	Per Supervisor Jay Arakawa sent photo to Jim Buika in Current but no response after 2 tries. Called Larry Pacheco at DLNR will check to see if they have an shoreline documents on this property for concrete walkway fronting this property and the two on either side of it.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001548	OPEN	09/10/2015	144	ANONYMOUS			34 NALU PL	PAIA	2260040180000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
NB02STR				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
					NBFINAL	78	11/15/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001549	DONE	09/10/2015	97	ANONYMOUS			316 PAANI PL	PAIA	2380020510000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						PAIA	Requestor provided this info: 2 cottages, 316 Paani Place, www.mauisportsvacation.com/palmcottage.		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	15	09/14/2015	09/29/2015	GMDAVIS	Requestor verified. Zoned R3, SMA. Claiming homeowner's exemption-agent for Koolau Properties is James Bendon of Laulea Place, Paia. Other address is in Las Vegas.
				*ADDINFO	15	09/14/2015	09/29/2015	GMDAVIS	Found ad-No permit # listed in ad, none found in KIVA. NOW for operating/advertising generated.
									Spoke to Tom Welch (attorney) who has represented the Bendon family for many years. He is going to make sure the short term rental matter is resolved but requested two weeks to have ads removed. Agreed to that. 12/1/15.
									12/16/15 Searched for advertisements for Palm Cottage and did not find any for the Bendon's property on Paani Point.(There are lots of links to a Palm Cottage but it is for another property).
				NB1WARNING	-1	09/30/2015	09/29/2015	GMDAVIS	NOW generated 9/29/15. 5 YEAR BAN
				NBFINAL	31	11/15/2015	12/16/2015	GMDAVIS	No ads found, can close.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001550	OPEN	09/10/2015	144	ANONYMOUS			476 LAULEA PL	PAIA	2380020080000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Requestor provided this info: 476 laulea Place, www.mauisportvacations.com/property/6249.					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	3	09/14/2015	09/17/2015	GMDAVIS	Zoned R3, SMA. Two open building permits, single family residence and 2nd dwelling. SM2 for sand replenishment, none for buildings, fence. NOW for STR, SMA on buildings and fence to be generated.
				NB1WARNING	-13	09/30/2015	09/17/2015	GMDAVIS	NOWs issued for SMA assessments & STR 5 YEAR BAN
				*ADDINFO	-14	10/16/2015	10/02/2015	GMDAVIS	Spoke to George by telephone and he did say Katy of Maui Sports Vacations did manage the property for him a number of years ago-he will make sure the ad is removed as he is doing long term rentals. Explained the need for assessments on all activities within the SMA. He thought that was taken care of because the pervious owner said she had to pay a fine and had obtained an ATF permit for the wall. Told him I have to record of it so he will try to get a copy. Also gave him the number to the Current Division in case he needs to obtain the SMA permits.
									12/23/15 No additional information from Mr. Laing, building permit worksheets do have final inspections for both dwellings.
									1/4/16 Received building permit copies for both dwellings on property, discussed SMAs with Kai Wright and it is rule of thumb that as long as structures have building permits we will assume SMA assessments were done. Did email Mr. Laing about this; only other issue was the wall.
			NBFINAL	78	11/15/2015				



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001551	OPEN	09/10/2015	144	ANONYMOUS			230 WAIAMA WY	HAIKU	2270031230000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			HAIKU	Requestor provided this info: 230 Waiama Way, www.flipkey.com/haiku-vacation-rental/p149869 .

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	09/10/2015	JARAKAWA					
			NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	3	09/14/2015	09/17/2015	GMDAVIS	Requestor verified. Ag zoned, no STR permit.
			NB1WARNING	-13	09/30/2015	09/17/2015	GMDAVIS	See RFS 14-1715, O1 already issued an NOV, signed for 12/19/2014. NOV to be issued. Found ad on Flipkey 9/17/15, see related docs.
			NBVIOLATIO	-28	10/16/2015	09/18/2015	GMDAVIS	9/18/15 NOV for operating/advertising for an STRH issued. 5 YEAR BAN due to NOV.
			*ADDINFO	-49	12/02/2015	10/14/2015	GMDAVIS	Spoke to Arturo 10/14/15 and he stated since I was off yesterday he spoke to Jay who told him he had an ad up on Flipkey. He found the ad and immediately contacted them to have them remove the ad. He is not doing short term rentals and is leaving for 2 months today. (Out of country). Jay informed him of how to appeal which is what he plans to do. Told him to make sure he includes in his letter to the Planning Dept. that he is going to be out of the country. arturowestley@yahoo.com. He mentioned he is doing house swapping and warned him against this practice also because he is getting something in exchange for others staying at his house.
								Letter to appeal NOV received by Corporation Counsel, forwarded to me by Michael Hopper. Sent appeal form to Mr. Wesley by email. 10/21/15. gmd
								11/2/15 Received appeal application from Mr. Wesley, forwarded it Malia Balberdi for follow up.

NBFINAL 31 01/01/2016



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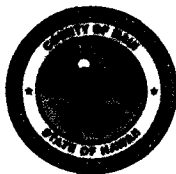
02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001555	OPEN	09/10/2015	144	ANONYMOUS			525 HANA HY	PAIA	2260090090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Requestor provided this info: 3rd cottage at 525 Hana hwy., www.airbnb.com/rooms/571146					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	21	09/14/2015	10/05/2015	GMDAVIS	Requestor verified. Found ad using info provided by requestor. Zoned R1, SMA
				*ADDINFO	21	09/14/2015	10/05/2015	GMDAVIS	Expired STPH 20140002 permit, closed CP 20110002. (No longer needed).
				*ADDINFO	42	09/14/2015	10/26/2015	GMDAVIS	Received call from Planner Gina Flammer - renewal in progress but there are multi-dwelling issues, VISA for owner expiring. She will create RFS, renewal was supposed to take place around Feb., but delayed due to plane crash.
									10/28/15 Spoke to Ron Igra who denied they were ever renting out the Plumeria Villa though there are reviews for that unit from this year. He claims the ad was from a couple of years ago and that they were doing some training and the ad got pulled up. Parcel is zoned R1 so he can have 1 home per 6,000 square feet plus one ohana so the amount of dwellings is correct. Parcel is over 15,000 square feet. He stated that they have 2 kitchens and a wet bar and the "Plumeria Villa" is now the owners' unit.
									11/2/15 Received a call from Ron Igra and related to him that there were a couple of issues that would cause his permit to not be renewed, one of which was the renting of the Oceanfront Villa to 2 separate parties and the ad and rental of the Plumeria Villa which is not on the permit. He stated they didn't rent the Oceanfront Villa to separate parties but there is a separation of the second and first floor, with everyone on one contract. He did not think it was fair that anyone could create an RFS and cause him to shut down. Told him that it was the evidence that was found after the RFS was



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001555	OPEN	09/10/2015	144	ANONYMOUS			525 HANA HY	PAIA	2260090090000

Intersection of	Cross Street	Common Place	Other Location		Memo(s)			
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
			*ADDINFO	93	09/14/2015	12/16/2015	GMDAVIS	Research shows no SMA permits except for 3rd dwelling. Most of what was built on the property did not get final inspections except for 3rd dwelling and wall. (Two other dwellings and pool).
			NBFINAL	110	10/14/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001556	DONE	09/10/2015	76	ANONYMOUS			2474 WAIPUA ST	PAIA	2380780310000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PAIA	Requestor provided this info: 2474 Waipua Street, www.flipkey.com/paia-cottage-rentals/p679610 .

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	3	09/14/2015	09/17/2015	GMDAVIS	Requestor verified. Need zoning confirmation, No STR permits, one electrical and one building. Zoned R3.
				*ADDINFO	18	09/14/2015	10/02/2015	GMDAVIS	Could not confirm address with Pictometry so went to subject property and met with a Caucasian female who stated she was the owner of the property. She admitted doing rentals as short as three months. W/R regarding doing so without a permit. She stated she doesn't have an ad. Did show her pictures but she again claimed she doesn't have an ad. After looking at ad again, believe the ad was hers as the sidewalk is very similar.
				NB1WARNING	2	09/30/2015	10/02/2015	GMDAVIS	NOW generated for operating without a permit 5 YEAR BAN. Owners have permitted property at 207/209 (condominiumized) Baldwin Avenue.
				*ADDINFO	-14	10/16/2015	10/02/2015	GMDAVIS	While looking at ads during lunch break saw a familiar ad for which I could not locate the address. Unlike previous ad there was a permit number listed. The pictures



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001556	DONE	09/10/2015	76	ANONYMOUS			2474 WAIPUA ST	PAIA	2380780310000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
NB02STR			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
				NBFINAL	10	11/15/2015	11/25/2015	GMDAVIS	Ads removed, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001557	DONE	09/10/2015	28	ANONYMOUS			34 HOKU PL	PAIA	2260051240000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					PAIA		Requestor provided this info: 34 Hoku Place, www.airbnb.com/rooms/828563.		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	09/10/2015	NBINSPECT	-4	09/14/2015	09/10/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	3	09/14/2015	09/17/2015	GMDAVIS	Requestor verified. R-1, SMA. No permits listed in KIVA, Paia, Haiku Community Plan District, State Urban
				*ADDINFO	8	09/14/2015	09/22/2015	GMDAVIS	Could not verify address using Pictometry so did site visit. No one answered to sounding of horn. Photographed porch area and when compared to photos in ad the bench, Buddha statue, and items on the wall were the same as in the ad. NOW to be generated. See related docs for site pics. Left business card taped to doorknob.
									10/1/15 Spoke to Joanne Curtin (301)428-1416 who admitted she was doing short term rentals but has been considering not doing them any more. Made sure she understood she needed to remove all advertising.
									10/8/15 No ads found, close.
				NB1WARNING	-8	09/30/2015	09/22/2015	GMDAVIS	NOW generated 9/22/15 5 YEAR BAN
				NBFINAL	-38	11/15/2015	10/08/2015	GMDAVIS	No ads found 10/8/15, close file.



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15-0001568	OPEN	09/15/2015	139	DAN JOHNON			54 ILIAHI WAY	LAHAINA	2470100730000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				I live within three minutes of this house. There have been quite a few cars coming in and out of this location. I decided to do some research and i spoke to several recently who indicated they rented the villa. They said they can do this b/c companies remove the links online but still offer them to repeat guests. There is no permit and they should not be renting 54-iliahi-way in Lahaina.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	09/17/2015	09/15/2015	JARAKAWA	Assigned to C. Wright.
				133	09/21/2015			
				103	10/21/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001619	DONE	09/28/2015	17	ANONYMOUS			452 KUPULAU DR	KIHEI	2210140530000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			KIHEI	Advertising short term rental home without permit/airbnb #1808149 Ocean view Molokini to West Maui

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	09/30/2015	09/28/2015	JARAKAWA	Assigned to J. Nahina.
				-18	10/16/2015	09/28/2015	JNAHINA	Issue NOW_1
				-36	11/03/2015	09/28/2015	GMDAVIS	Zoned Rural, permit application closed.
				-19	11/03/2015	10/15/2015	JNAHINA	Phone message from owner Sandra Lynn Gilbert informs AD removed from AIRBNB website to coorrect violation. Website not found; case closed.
				-49	12/03/2015	10/15/2015	JNAHINA	Website not found; case closed



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001632	OPEN	10/02/2015	122	BUGSEY JOHNSON			111 MELE KOMO PL	LAHAINA	2470030220000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Illegal renting. You can view website links here where you can book 24/7 using their online booking tools.
<http://www.luxuryretreats.com/destinations/north-america/hawaii/maui/lahaina/hale-komo-mai-116260>

They use IP blocking detection so you can use this website search to get around it.

<http://www.mask-myip.com/>

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/02/2015	NBINSPECT	-4	10/06/2015	10/02/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	116	10/08/2015			
				NBFINAL	86	11/07/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001633	OPEN	10/02/2015	122	BUGSEY JOHNSON			56 WILI OKAI WAY	LAHAINA	2470030110000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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illegal renting: 56 Wili Okai Way, Lahaina, HI 96761
You can book online 24/7 at this link:
<http://www.luxuryretreats.com/destinations/north-america/hawaii/maui/lahaina/sahaja-114752>

They will use ip blocking technology.so use this to hide your location: <http://www.mask-myip.com/>

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/02/2015	NBINSPECT	-4	10/06/2015	10/02/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	116	10/08/2015			
				NBFINAL	86	11/07/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001643	DONE	10/07/2015	105	DON ENTER			3137 HOOMUA DR	KIHEI	2210150530000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS	Advertising short term rental without permit # in ad. Serenc Cottage, Private & Quiet Summer Special \$100/Night Incl.Tax VRBO28627					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/07/2015	NBINSPECT	-1	10/09/2015	10/08/2015	JARAKAWA	Assigned to G. Davis.	
				NBVERIFY	0	10/09/2015	10/09/2015	GMDAVIS	Requestor verified. Zoned rural, No STR permits listed in KIVA. Also own Scuba Shack.	
				NB1WARNING	-16	10/25/2015	10/09/2015	GMDAVIS	NOW issued for STR. 5 YEAR BAN/PROOF	
										11/17/2015 AD still up "vrbo listing #28627 serene cottage, private & quiet summer special \$100/night incl tax". This RFS on Don Couch Maui Meadows List, recommend NOV submittal. JNAHINA
				*ADDINFO	64	11/10/2015	01/13/2016	GMDAVIS	Posted NOW on Jan. 13, 2016. (Ad still up as of 3:09 pm same day) See related docs for photos.	
				*ADDINFO	71	11/10/2015	01/20/2016	GMDAVIS	Received fax from Charles Neal along with 6 mo. rental agreement. Tried booking on VRBO and a couple of other sites and dates of about 1 month were not available. Ad on VRBO do state minimum stay is 180 nights. Close.	
				NBFINAL	41	12/10/2015	01/20/2016	GMDAVIS	Close.	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0001644	DONE	10/07/2015	56	DON 10/7/2015			3134 HOOMUA DR	KIHEI	2210150540000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
						MAUI MEADOWS		Advertising without permit # listed within the ad.Under the Warm Maui Sun VRBO92086			
Problem				Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR		PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		JARAKAWA	10/07/2015	NBINSPECT	-1	10/09/2015	10/08/2015	JARAKAWA	Assigned to G. Davis.
						NBVERIFY	-1	10/09/2015	10/08/2015	GMDAVIS	VRBO #92086 "Under the Warm Maui Sun" Requestor verified, zoned rural, no STR permits in KIVA. Owner claiming homeowner's exemption.



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15-0001644	DONE	10/07/2015	56	DON 10/7/2015			3134 HOOMUA DR	KIHEI	2210150540000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR			NB1WARNING	-16	10/25/2015	10/09/2015	GMDAVIS	NOW generated 10/8/15. 5 YEAR BAN, PROOF NEEDED.
			*ADDINFO	-18	11/10/2015	10/23/2015	GMDAVIS	Spoke to Marcello via telephone (he called me) and we went over the history of the property, that he has had no complaints, he pays the taxes, he has tried to get a permit in the past, etc. Did explain to him that he can only apply for a bed & breakfast, all advertising needs to be removed and how to email me his requests. email: marcello@twinsfincart.com (he and his twin brother are painters), 808-269-0637
			NBFINAL	-8	12/10/2015	12/02/2015	GMDAVIS	11/25/15 Website states they are not taking reservations and in the process of obtaining permits. No other ads found. All ads removed, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001645	DONE	10/07/2015	56	DON COUCH			3246 KEHA DR		2210160460000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						MAUI MEADOWS		Advertising short term rental home without permit # listed within the ad. Unreal Private Resort for Lease! Please Inquire for Dates! VRBO97677	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	10/07/2015	NBINSPECT	-1	10/09/2015	10/08/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	-1	10/09/2015	10/08/2015	GMDAVIS	Requestor verified. Zoned RU-0.5, No short term rental permit in KIVA.
			*ADDINFO	-1	10/09/2015	10/08/2015	GMDAVIS	Found ad which lists 180 minimum stay, however, reading reviews found out that guests were staying for less than that. NOW to be generated.
			NB1WARNING	-17	10/25/2015	10/08/2015	GMDAVIS	NOW generated 10/8/15; 5 YEAR BAN, PROOF NEEDED W/I 7 DAYS
			*ADDINFO	15	11/10/2015	11/25/2015	GMDAVIS	Did a check in hopes of closing file but did find one ad on Tripping.com and emailed Susan to have them remove. (Cleared



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001645	DONE	10/07/2015	56	DON COUCH			3246 KEHA DR		2210160460000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
				NBFINAL	-8	12/10/2015	12/02/2015	GMDAVIS	Close file.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001659	OPEN	10/08/2015	116	GARY EGER	8088790169		S 1627 ALANIU PL	KIHEI	2390110460000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			NEXT DOOR NEIGHBOR ON NORTH SIDE OF REQUESTOR	9:30 pm 10/7/15-Excessive noise from party next door. Vacation rental rule is that loud noises must stop by 9 pm. Owner (Kristen Holmes) was called but, did not answer. Voice mail message left. Contacted owner's employee (Kym) and notified her of problem. Don't know if she tried to do anything but noise continued. Called Police (Officer Cuomo) at 11:30 pm. He spoke to the vacation rental guests and the noise stopped. Please note this has been an ongoing problem. As recently as 9/26/15 and numerous previous times, owner had to be contacted for noise problems. Unfortunately, this time police had to be called. As the owner does not live on the premises her renters are in violation of the noise rules without her knowledge.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/09/2015	NBINSPECT	-4	10/13/2015	10/09/2015	JARAKAWA	Assigned to T. Osurman.
			NBVERIFY	4	10/15/2015	10/19/2015	TOSURMAN	requestor is neighbor next door, another noise complaint was processed. 10/19/15, spoke to the owner regarding the noise situation...she is looking into a concrete wall.
			*CITIZEN	4	10/15/2015	10/19/2015	TOSURMAN	>>> Kristin Holmes <plantationbungalow@gmail.com> 10/19/2015 10:03 PM >>> Hi Tammy, We have been researching the effectiveness of a stone wall to mitigate sound and have gotten some interesting info the



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001659	OPEN	10/08/2015	116	GARY EGER	8088790169		S 1627 ALANIU PL	KIHEI	2390110460000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	79	11/14/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001662	DONE	10/09/2015	19	DON COUCH			3285 KEHALA DR	KIHEI	2210140990000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KIHEI		Advertisement on Airbnb #3924885 "Highest Heaven Ohana in Kihei" without proper permit	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-1	10/13/2015	10/12/2015	JARAKAWA	Assigned to G. Davis.
				15	10/13/2015	10/28/2015	JNAHINA	10/8/2015 AD discovered on "Airbnb website: ONE bedroom in a nice Cottage Aloha". see Related Doc's
			NBFINAL	-15	11/12/2015	10/28/2015	JNAHINA	10/21/2015 Email NOW sent to owner from the Airbnb website. 10/28/2015 AD not found appears to have been deactivated; case closed. Web page not found; case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001669	DONE	10/12/2015	101	ANONYMOUS			91 KA DR	KULA	2230350260000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
								Hale Anuhea Airbnb 6080183 No permit # in ad	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	99	10/14/2015	01/21/2016	GMDAVIS	Assigned to G. Davis.
				-2	10/14/2015	10/12/2015	GMDAVIS	Requestor verified, zoned R3, Not in SMA, no STR permits.
			*ADDINFO	-2	10/14/2015	10/12/2015	GMDAVIS	Using information from requestor found



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15-0001669	DONE	10/12/2015	101	ANONYMOUS			91 KA DR	KULA	2230350260000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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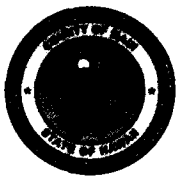
Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
	NB1WARNING	-18	10/30/2015	10/12/2015	GMDAVIS	NOW generated, 5 YEAR BAN w/proof
	*ADDINFO	-18	11/15/2015	10/28/2015	GMDAVIS	10/28/15 4:10 pm Returned a call to Thomas Rowe who stated he sold the property at 91 Ka Drive, Kula in April of this year. He did get the NOW but it was sent regular mail, and the certified receipt signature card had been removed. RPA does say owner is Jody Baldwin, will re-address and re-send. (My guess is that someone at 91 Ka Drive had signed for it, opened it and saw that it was addressed to the Rowses and put it in the mail to them as we did get a signed return receipt).
						12/2/15 NOW re-issued, addressed to Jody Baldwin. (Ret. unclaimed)
						1/7/2016 Posted NOW, see related docs. Neighbor stated guests were there this morning.
	NBFINAL	37	12/15/2015	01/21/2016	GMDAVIS	No ads located, listing no longer available on Airbnb.com.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001671	DONE	10/12/2015	36	DON COUCH			711 KUMULANI DR		2210180470000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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			MAUI MEADOWS	Airbnb #3924885 Highest Heaven Ohana. No permit in advertisement
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Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/12/2015	NBINSPECT	-1	10/14/2015	10/13/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	0	10/14/2015	10/14/2015	GMDAVIS	Requestor verified. Zoned RU-0.5, No STR permits listed in KIVA.
				NBFINAL	4	11/13/2015	11/17/2015	JNAHINA	11/17/2015 Web Page not found; case closed.



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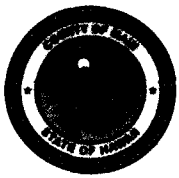
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001678	DONE	10/13/2015	24	DON COUCH			552 KUMULANI DR	KIHEI	2210170230000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KIHEI	STR without proper Permit; Advertised on Airbnb "Spectacular Views-Ocean, Mountain"					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/13/2015	NBINSPECT	-1	10/15/2015	10/14/2015	JNAHINA	10/8/2015 AD found on AIRBNB "Spectacular Views - Ocean, Mountain" and matches Pictometry and Google Earth pic's (see Related Doc's). NOW will be issued ASAP.
				NBVERIFY	22	10/15/2015	11/06/2015	JNAHINA	Phone conversation with Mrs Weaver informs AD removed from website for compliance. Web page not found; case closed.
				NBFINAL	-8	11/14/2015	11/06/2015	JNAHINA	Web page not found; case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001680	OPEN	10/13/2015	111	WILLIAM SPENCE					2140080230000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			TMK 214008023, HANA	Hale Hana Hou LLC (Gary Stice), no street address listed in RPT. Operating a vacation rental with no permits. Note RFS 10-0001737 had NOW issued; also RFS 11-0003388, with no NOW, but owner is aware. Advertising posted since those RFS warnings include https://www.airbnb.com/rooms/2358063 , https://www.facebook.com/HaleKilohana , https://www.youtube.com/watch?v=wxrcbAsjEzs Please issue at least NOW, however, could issue NOV was previously warned that further action would result in citation.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/15/2015	NBINSPECT	-4	10/19/2015	10/15/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	103	10/21/2015			
				NBFINAL	73	11/20/2015			



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15-0001685	OPEN	10/14/2015	110	TVR			3132 MAKAMAE PL	KIHEI	2210150860000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					KIHEI		STR AD discovered on 10/8/2015 at AIRBNB "Kihei Maui Meadows (Wailua & Kihei) without permit.		
Problem	Assigned To		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME		10/14/2015	NBINSPECT	-1	10/16/2015	10/15/2015	JARAKAWA	Assigned to J. Nahina.
				NBVERIFY	-2	10/16/2015	10/14/2015	JNAHINA	10/14/2015 Site visit pic's taken and Pictometry/Google Earth matches STR dwelling listed on AD (see Related Doc's). NOW_1 will be issued.
									11/9/2015 Phone-con and email with owner Saki Sai informs she was not aware of her friend SAM (pictured on "AIRBNB AD") listed her property for STR on "AIRBNB" website. Saki will have Sam deactivate ALL STR advertisements listed (also in various languages) ASAP for compliance. ZAED inspector Gail Davis spoke with Saki's friend Sam (via Phone-con 10am; very heavy accent) about STR without permit and removal of all AD's. And spoke to him briefly about bed and breakfast application.
									11/10/2015 Received text from owner's friend Sam whom informed ALL AD's deactivated to include AD's in various languages. Sent email to owner Saki informing her of Sam's text I received.
				NBFINAL	2	11/15/2015	11/17/2015	JNAHINA	11/17/2015 Web page bot found; case closed



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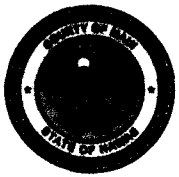
02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001686	OPEN	10/14/2015	110	PAUL SWETSOFF	(907)243-8203		405 LANAI ST	LANAI CITY	2490071220000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			ISLAND OF LANAI	Requestor's son booked short term lodging at a home on Lanai owned by Gary Stice. The dwelling appeared to be mold infested and have unpermitted construction work. Requestor's son stayed the first night and caught the ferry to Maui instead of staying there. Requestor provided owner information: residence - 46-535 Haiku Plantation Place, Kaneohe, HI 96744; phone number (808)247-3637, advertisements - myhawaii-beachfront.com, hawaii-beachfront@gmail.com.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/14/2015	NBINSPECT	-2	10/16/2015	10/14/2015	JARAKAWA	Assigned to G. Davis.	
				NBVERIFY	0	10/16/2015	10/16/2015	GMDAVIS	Requestor verified. Zone unclear, asked for verification. No STR permits in KIVA. Zoned R1, State Urban	
				*ADDINFO	3	10/16/2015	10/19/2015	GMDAVIS	Spoke to requestor over the phone and he related his son and his new bride had booked the Stice's property for 5 days but had decided to leave after the 1st day due to black mold being within the house. When informed owner offered half their money back. They left and came to Maui instead, booking an oceanfront hotel for less than what they were paying for the Lanai house. They did accept half of their money back but requestor may decide to go after the rest of the money plus any other expenses they incurred in small claims court.	
				NB1WARNING	-13	11/01/2015	10/19/2015	GMDAVIS	NOW generated for STR 5 YEAR BAN w/proof.	
				NBFINAL	46	12/17/2015				



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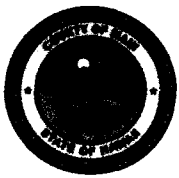
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001687	DONE	10/14/2015	48	TVRPRO			2028 KAOHU ST		2340080720000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			WAILUKU	airbnb #8363417 Tradition Hawaii Plantation House/no permit # in ad					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	10/14/2015	JARAKAWA					Assigned to G. Davis.
			NBINSPECT	-2	10/16/2015	10/14/2015	JARAKAWA	Requestor verified. While researching Maui Meadows ads for enforcement found operator Sam Ych to have one rental ad for Makamae Pl. in Kihei and one ad for a rental in Wailuku.
			NBVERIFY	-2	10/16/2015	10/14/2015	GMDAVIS	
			NB1WARNING	-16	11/01/2015	10/16/2015	GMDAVIS	NOW generated for operating/advertising of short term rental home 5 YEAR BAN w/proof needed
			*ADDINFO	14	11/17/2015	12/01/2015	JNAHINA	11/30/2015 text sent to Sam @ 808 446-6028 of his NOW violation and to immediately deactivate his AD "Tradition Hawaii Plantation House" on www.airbnb.com/rooms/8363417.
			NBFINAL	-64	12/17/2015	10/14/2015	GMDAVIS	12/1/2015 AD not found; case closed Ad removed, close.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001709	OPEN	10/20/2015	104	BUGSEY JO			24 MALUNIU PL	LAHAINA	2470100220000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			RFS UMBER: 15-0000915	Luxury REtreats is once again advertising this online. They are using IP detection technology to block hawaii from using it. This owner owns both of these homes and there are constant renters. Cosntant!!!! Please help.					
				Both houses are located right next to each other					
				http://www.luxuryretreats.com/North-America/Hawaii/Maui/Lahaina/Honu-Kai-116241					
				http://www.luxuryretreats.com/North-					



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001709	OPEN	10/20/2015	104	BUGSEY JO			24 MALUNIU PL	LAHAINA	2470100220000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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RFS UMBER: 15-0000915

America/Hawaii/Maui/Lahaina/Maluhia-116761

You can view their calendars. They accept online bookings 24/7 via their website.
if you need more information, can you please let me know? They have no permit id?

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/28/2015	NBINSPECT	-2	10/30/2015	10/28/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	90	11/03/2015			
				NBFINAL	60	12/03/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001710	OPEN	10/20/2015	104	BUGSEY JOHNSON			111 MELE KOMO PL	LAHAINA	2470030220000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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This home is once again back online. Luxury Retreats is using IP detection service to ensure you have difficulty find the link. Google "free ip masking" and you can get around it easily.
<http://www.luxuryretreats.com/North-America/Hawaii/Maui/Lahaina/Hale-Komo-Mai-2-116260>

They offer online booking so a client can merely put their credit card and reserve the villa. Please help. it's constant rentals again through this house.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/28/2015	NBINSPECT	-2	10/30/2015	10/28/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	90	11/03/2015			
				NBFINAL	60	12/03/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001711	OPEN	10/20/2015	104	BUGSEY JOHNSON			56 WILI OKAI WAY	LAHAINA	2470030110000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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Luxury Retrcats is again posting their illegal rentals online.
<http://www.luxuryretreats.com/North-America/Hawaii/Maui/Lahaina/Sahaja-114752>

You can book it 24/7 their website.
They are using Ip masking technology to make it difficult for you.
But you can google "hide my ip" for free technology to view the listings. Or i can take screenshots. Can you please help? i live in this area and it's terrible. I am tired of this company and these owners skirting the rules.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/28/2015	NBINSPECT	-2	10/30/2015	10/28/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	90	11/03/2015			
				NBFINAL	60	12/03/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001718	OPEN	10/21/2015	103	ANONYMOUS			26 LUNA LN		2260050260000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
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PAIA

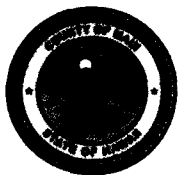
Advertising short term rental home with permit # in ad

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/21/2015	NBINSPECT	-1	10/23/2015	10/22/2015	JARAKAWA	Assigned to G. Davis. Zoned interim, one building permit, one misc.insp. permit to finish other permits.
				NBVERIFY	-2	10/23/2015	10/21/2015	GMDAVIS	Spoke to licensed short term rental homeowner who wants to remain anonymous. She is researching various ads and trying to locate properties on VRBO.

Interim zoning which does allow duplexes, but lot not large enough, and it appears there are 3 dwellings per vacationer's review and photos of kitchens.

*ADDINFO 21 10/23/2015 11/13/2015 GMDAVIS

Zoned interim
SMA
State Urban
Flood zone not verified. KIVA updated,



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001718	OPEN	10/21/2015	103	ANONYMOUS			26 LUNA LN		2260050260000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	71	11/22/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001734	OPEN	10/23/2015	101	BUGSEY JOHNSON			80 LAU AWA PL	LAHAINA	2470120240000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			TWO OWNED BY SAME OWNER	This owner has two properties that are run like a hotel. Web listing. It's also listing by Exotic Estates privately. https://www.tripping.com/listing/bali-hale-villa/4909042 satellite coordinates: https://www.google.com/maps/placc/80+Lau+Awa+Pl,+Lahaina,+HI+96761/@20.8646508,-156.6505399,341m/data=!3m1!1e3!4m2!3m1!1s0x79552a38ef13a407:0xefd29f18547dc792 address: 80 Lauawa Pl Lahaina, Hawaii 96761-5745 Owner information: Kat Davlantis Bali Hale Farms LLC balihalefarms@msn.com					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/23/2015	NBINSPECT	-4	10/27/2015	10/23/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	95	10/29/2015			
				NBFINAL	65	11/28/2015			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001735	OPEN	10/23/2015	101	BUGSEY JOHNSON			242 HANIU ST	LAHAINA	2470110090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

This owner is still renting. Here is how:
I spoke to renters in the last few weeks. Apparently, Luxury Retrcats only rents it to their repeat guests to avoid detection.

One additional address - 242 Haniu St, Launiupoko, Maui, HI Lot 9
Makila Plantation Subdivision Phase I
Name - Makai Sky Villa
Owner - Dean Leffingwell
242 Haniu St, Launiupoko, Maui, HI L

Can you stop by the home?

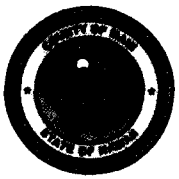
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/23/2015	NBINSPECT	-4	10/27/2015	10/23/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	95	10/29/2015			
				NBFINAL	65	11/28/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001755	OPEN	10/26/2015	98	PLANNING DEPARTMENT	270-5780		525 HANA HY	PAIA	2260090090000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

PAIA

STRH Permit # STPH 2014/0002 is advertising the main 4 bedroom dwelling as two rental units with two kitchens. Please refer to the Planning Department enforcement division.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	10/27/2015	NBINSPECT	-2	10/29/2015	10/27/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	15	11/02/2015	11/17/2015	GMDAVIS	Requestor verified. Zoned R1, SMA.
				*ADDINFO	16	11/02/2015	11/18/2015	GMDAVIS	Owner of property has expired permit, has rented out the 2 story home separately (one dwelling on bottom floor, one dwelling on top floor), and besides permitted cottage has rented out additional cottage not on permit. (See related docs).
				NBFINAL	61	12/02/2015			



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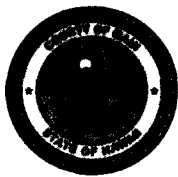
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001758	OPEN	10/27/2015	97	BUGSEY JOHNSON			680 KAI HELE KU ST	LAHAINA	2470100630002
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
							<p>This owner is in the system under: RFS - 0000129 They were warned and fined previously. Guess what, they are back at it again!!! Web link with 24 hour booking: http://www.luxuryretreats.com/north-america/hawaii/maui/lahaina/sunset-vista-115749</p> <p>A client can "book now" and reserve right on the spot. They are using ip detection technology to block the listing in hawaii. You can easily defeat this by using this link:</p> <p>Free tools to use to view the link can be found here: http://www.bing.com/search?q=ip+masking&src=IE-TopResult&FORM=IETR02&conversationid=</p>		

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	10/29/2015	10/27/2015	JARAKAWA	Assigned to C. Wright.
				91	11/02/2015			
				61	12/02/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001760	OPEN	10/27/2015	97	MOLOKAI ANONYMOUS			250 KAULA RD	MAUNALOA	2510061270000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					MOLOKAI		Advertising short term rental/home exchange without permit listed in ad "Iwa Cabin In Molokai"		

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-1	10/29/2015	10/28/2015	JARAKAWA	Assigned to T. Osurman.
				-1	10/29/2015	10/28/2015	TOSURMAN	Requestor verified, zoned agricultural, no STR permits listed in KIVA. One dwelling, one garage permitted structures.
			*ADDINFO	4	10/29/2015	11/02/2015	TOSURMAN	Home away 9920910 and homeexchange 363379 listed on 10/27/15..canada stay #22088 . Ads found on 10/27/15. 11/2/15 listed ads did not connect to a website but has 7 ads when google "Iwa Cabin".
			NB1WARNING	-4	11/14/2015	11/10/2015	TOSURMAN	11/10/15 draft of NOW for STSR without a permit given to supervisors.



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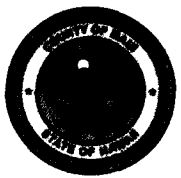
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001760	OPEN	10/27/2015	97	MOLOKAI ANONYMOUS			250 KAULA RD	MAUNALOA	2510061270000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
NB02STR		Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
			*CITIZEN	3	11/30/2015	12/03/2015	TOSURMAN	12/2/15 Tim Bouliane (808 250 0660) called at 9am. An interior designs working at island design center has photos of his cabin on http://www.islanddesigncenter.com/iwa-cabinsm/iwa.php for interior ads. Photos were "stolen" and placed on homeaway and tripping.com (subsidiary of Homeaway) for 2 bed, 2 bath rental for 4. He is not doing short term rental, he lives on Maui and goes to Molokai on weekends.	
								verified that I am unable to book on homeaway. Home exchange has a screen that says that this owner is not accepting reservations right now.	
								Tim will email me bits of our conversation. >>> Tim Bouliane <tim@islanddesigncenter.com> 12/2/2015 10:32 AM >>>	
								Aloha Tammy,	
								I appreciated speaking with you. My home referenced in your letter dated November 25, 2015 is featured on Island Design Center's website, which provided the complete design. You can view this project under the Residential tab at www.islanddesigncenter.com . This is not a vacation rental property. I reviewed vacation rental websites as well as searched the physical address and although several of my images appear on various listings, you are unable to book this home. Many websites including Tripping.com, which I've never heard of, feature our images which they have not been authorized to use by myself, Island Design Center or the photographer. Tammy, my belief is the anonymous email you received was either malicious or un-	



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001760	OPEN	10/27/2015	97	MOLOKAI ANONYMOUS			250 KAULA RD	MAUNALOA	2510061270000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	33	12/30/2015			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001765	DONE	10/27/2015	76	ANONYMOUS			744 WAILUPE DR	WAILUKU	2330070910000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						WAILUKU - WAIHEU HEIGHTS		advertising a B&B with out a permit. AirBnb Link: https://www.airbnb.com/rooms/7875384	
								BnB is named: Maui No Ka Oi	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	11/17/2015	NBINSPECT	-2	11/19/2015	11/17/2015	CWRIGHT	assigned to c.wright
				NBVERIFY	-6	11/23/2015	11/17/2015	CWRIGHT	Short term rental ad verified.
				NB1WARNING	-12	12/09/2015	11/27/2015	CWRIGHT	NOW sent out, compliance date 12/8/15.
				NBFINAL	-13	01/24/2016	01/11/2016	CWRIGHT	Case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001794	DONE	10/30/2015	4	UTE FINCH	667-6904		W 76 MAHI PUA PL	LAHAINA	2440180250000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KAANAPALI GOLF ESTATES - PINNACLE SUBDIVISION		We discovered an illegal TVR ad for this home: http://www.luxpads.com/rentalsearch/select-villa-661/	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	11/02/2015	NBINSPECT	-2	11/04/2015	11/02/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-3	11/06/2015	11/03/2015	CWRIGHT	rfs is being handled under 15-0001010. Website reported in this rfs has been documented.
				NBFINAL	-33	12/06/2015	11/03/2015	CWRIGHT	rfs closed, see all notes under 15-0001010



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15-0001802	OPEN	11/02/2015	91	MAUI RESIDENT			38 ALA MOANA ST	LAHAINA	2450040600000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
							Owner is operating a short term rental home with out a permit. Each week there are new guests in the house.		
							http://webcache.googleusercontent.com/search?q=cache:AV1avpq15PsJ:www.tripadvisor.com/VacationRentalsNear-g60634-d104288-Old_Lahaina_Luau-Lahaina_Maui_Hawaii.html+&cd=7&hl=en&ct=clnk&gl=us		
							http://webcache.googleusercontent.com/search?q=cache:DJRLjnYZ35kJ:www.mauiresorts.com/38-ala-moana+&cd=8&hl=en&ct=clnk&gl=us		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	11/03/2015	NBINSPECT	-2	11/05/2015	11/03/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	3	11/09/2015	11/12/2015	CWRIGHT	Advertisement verified.
				NB1WARNING	2	11/25/2015	11/27/2015	CWRIGHT	NOW sent out, compliance date 12/2/15.
				*ADDINFO	-8	12/11/2015	12/03/2015	CWRIGHT	Spoke to property owner who stated that he will comply and remove all ads from the internet.
				NBFINAL	22	01/10/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001822	OPEN	11/05/2015	88	ANONYMOUS			60 LAE PL	PAIA	2260080060000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					PAIA		Advertising "Oceanfront Studio Paia" Airbnb #4757356 without permit listed within ad Advertising "Oceanfront Studio Paia" w/o permit # listed in ad Airbnb #4757356		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	11/05/2015	NBINSPECT	15	11/09/2015	11/24/2015	GMDAVIS	Assigned to J. Nahina.
				NBVERIFY	84	11/09/2015			
				NBFINAL	54	12/09/2015			



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02/01/2016

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001882	OPEN	11/15/2015	78	ANONYMOUS			518 ILIKAHI ST	LAHAINA	2460060660000

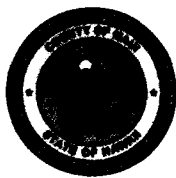
Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Owner is renting out the studio on the property for short term rental: http://www.vrbo.com/319782 (518 Ilikahi St, Lahaina, HI 96761) Also does not appear to be collecting GET or TAT from the renters. I was able to deduce this as the name of owner is: Madeline based on the website (http://www.vrbo.com/319782). Also, the owner is renting out another property http://www.vrbo.com/225278 (760 Wainnee St D223)

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	11/16/2015	NBINSPECT	-2	11/18/2015	11/16/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	-3	11/20/2015	11/17/2015	CWRIGHT	Short term rental ad verified.
				NB1WARNING	-9	12/06/2015	11/27/2015	CWRIGHT	NOW sent out, compliance date 12/8/15.
				NBFINAL	11	01/21/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001943	OPEN	11/30/2015	63	LINDA LYONS		669-4800			

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PINEAPPLE HILL HOA	Aloha, I have attached a Request for access to a government record. I am the resident manager for the Pineapple Hill HOA. I know the County has fined and is now requesting payment for fines from an owner, Howard B. Norton, 116 Pulelehua St. I would like to have copies of any/all documents pertaining to these fines etc. The Association has been at odds with Mr. Norton also and we would like to see what is being done through the County. I am available at 669.4800 Mon - Fri 8:00 am to 5:00 pm. Please contact me if you need any information.

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	11/30/2015	NBINSPECT	-2	12/02/2015	11/30/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	61	12/02/2015			
				NBFINAL	31	01/01/2016			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001956	OPEN	12/01/2015	62	ANONYMOUS			25 KAIHOLO PL	PAIA	2260120560000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Advertising/Operating Short Term Rental Home on "www.vrbo.com/108621" 1 BR/1.5 BA Suite, Spacious, Clean & Quiet, Walk to the Beach! without proper permit. AD indicates "The Gardenia Suite is a LEGAL vacation rental, hotel zoning- TAT & GET #W74538337-01**.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	12/03/2015	12/01/2015	JARAKAWA	Assigned to G. Davis.
				0	12/03/2015	12/03/2015	JNAHINA	Real Property reveals Tax Class HOTEL/RESORT SINCE 2006 to Present; Hotel zoning information listed on AD; case closed.
			NBFINAL	30	01/02/2016			case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001958	OPEN	12/01/2015	62	ANONYMOUS			29 NALU PL	PAIA	2260020240000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Advertising/Operating Short Term Rental Home at "www.vrbo.com/589402" Maui Cottage Steps from the Beach! without proper permit.					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-2	12/03/2015	12/01/2015	JARAKAWA	Assigned to J. Nahina.
			NBVERIFY	-2	12/03/2015	12/01/2015	JNAHINA	AD & Pictometry photo attached in Related Doc's and "S" drive. No STR/B&B permit app. listed in KIVA; NOW to be issued.

12/16/2015 Received phone call from Haru Catherine Hiu-Arian @ 808 281-1028 informs receiving NOW must be a mistake for her dwelling at 25 Nalu Place Paia, HI always have been a long term rental for many years. Further investigation revealed error made and correct address in violation for NOW submittal is 29 Nalu Place Paia, HI TMK 260020240000. Corrections made on RFS for proper address, TMK and ownership. JNAHINA

12/17/2015 TMK 260020240000 Permit No. STHP 2013/0015 Expiration Date April



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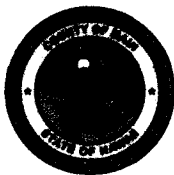
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001958	OPEN	12/01/2015	62	ANONYMOUS			29 NALU PL	PAIA	2260020240000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	30	01/02/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001968	OPEN	12/02/2015	61	TYLER MILLWARD	269-6595		2028 KAOHU ST	WAILUKU	2340080720000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						WAILUKU		At this location the owner is currently building modification to the home that are unsafe and vialate current building codes. First the owner is installing a wood deck that goes to the property edge. Second the owner is removing a window and installing a door in its place, allowing a side entrance to the home with the new deck. Lastly the owner is illegally renting out rooms as short term rentals. This is a main concern to me and my neighbors. There has been numerous incidences with some of these tenets. At times he will post his vacancies to craigslist.org.	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/03/2015	NBINSPECT	-4	12/07/2015	12/03/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	54	12/09/2015			
				NBFINAL	24	01/08/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001974	DONE	12/03/2015	15	ANONYMOUS			31 KAIHOLO PL	PAIA	2260120570000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						PAIA		Short Term Rental Advertisement at "www.vrbo.com/727548" Beautiful 2 or 3 Bedroom Beach Cottage in Prestigious Mama's Neighborhood without proper permit.	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/03/2015	NBINSPECT	-4	12/07/2015	12/03/2015	JARAKAWA	Assigned to J. Nahina.
				NBVERIFY	-4	12/07/2015	12/03/2015	JNAHINA	AD & Pictometry attached (see Related Doc's); no permit app. in KIVA, NOW to be issued.



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001974	DONE	12/03/2015	15	ANONYMOUS			31 KAIHOLO PL	PAIA	2260120570000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
NB02STR			Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
				NBFINAL	-19	01/06/2016	12/18/2015	JNAHINA	12/16/2015 Received email from owner Ralph Sifford at 31 Kaiholo Place Paia, HI., informs having original 1966 letter from the Planning and Traffic Commission, County of Maui, verifying his property operates in a Hotel Zone. Mr. Sifford also mentions have a letter dated June 26, 2015 from (Maui County Planner) Malia Balderdi verifying his property as Hotel Zone. No documents/information in KIVA exist of this statement made by Mr. Ralph Sifford. JNAHINA 12/18/2015 Malia Balderdi confirms this sub-division are Hotel Zoned. NOW shall be rescinded from this property; case closed.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001981	OPEN	12/07/2015	56	AOAO BD OF DIRECTORS	15-0000838		88 HONUHULA PL	KIHEI	2390351360000
Intersection of	Cross Street		Common Place		Other Location		Memo(s)		
					NORTH KIHEI TVR--HONUHALAHELE		Newly constructed house and cottage, different families are staying there every month.		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/07/2015	NBINSPECT	-2	12/09/2015	12/07/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	52	12/11/2015			
				NBFINAL	22	01/10/2016			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001982	OPEN	12/07/2015	56	AOAO BD OF DIRECTORS	269-6480		62 HONUHULA ST	KIHEI	2390351320000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			NORTH KIHEI TVR	Newly constructed home and cottage has different families living there every month.					

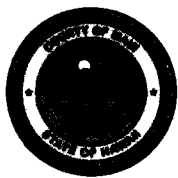
Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/07/2015	NBINSPECT	-2	12/09/2015	12/07/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	52	12/11/2015			
				NBFINAL	22	01/10/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001988	OPEN	12/08/2015	55	ANONYMOUS			5405 MAKENA RD	KIHEI	2210070670000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				Advertising short term rental without permit listed in ad View & Sound of Ocean Wedding Marry House Beach walk to church/beach (Craigslist),www.makenawailcamaui.blog.spot.com					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/08/2015	NBINSPECT	-1	12/10/2015	12/09/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	53	12/10/2015			
				NBFINAL	23	01/09/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001994	OPEN	12/11/2015	52	REBECCA GORLICK			3340 KUAUA PL	KIHEI	2210141150000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS, KIHEI	Dear Sir/Madam Aloha. I am seeking Maui Council assistance in ascertaining the permit status of a certain holiday accommodation in Maui. My husband and I are currently visiting Maui, we are regular visitors to the Hawaiian islands (for my husband at least annually). We are mature self-employed business people based in Australia, between us in the last twelve months visiting Canada, USA, Tahiti, New Zealand, France, Italy, Malta, Israel and Turkey. We travel for business meetings, shopping and pleasure and we usually choose to stay a month or more in the islands, the bulk being in Maui, our favourite.					

Our issue
For our visit in November and December 2015, we had entered into a rental agreement in July for a self-contained pool house with kitchen,



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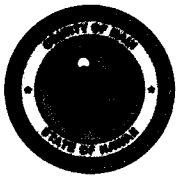
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Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001994	OPEN	12/11/2015	52	REBECCA GORLICK			3340 KUAUA PL	KIHEI	2210141150000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI MEADOWS, KIHEI	listed in Trip Advisor. We assumed that this was a reputable site. However, after arriving, it became apparent that we had been misled about the nature of the accommodations, as there were other tenants using our kitchen on the second morning of our stay. The two tenants were renting a room, and stated the lessor actually leased at least four rooms on the one property, all rooms sharing the facilities. This was later confirmed when we checked Trip Advisor and found another listing for the same property that stated there were another rooms available on the same property. We were very concerned about the share arrangements, lack of fire safety equipment (no fire alarms or extinguishers visible in a kitchen possibly used by four or more groups of people), general lack of security and lack of lessor honesty about the number of people staying there. We then left the accommodation.					
					In order for us to seek a refund through Trip Advisor for the misleading listing, we have directly sought information from the lessor about the accommodation permit status of the accommodation, whether it was a BnB or STHR. The lessor has refused to provide us with this information and has asked us not to contact her further. We noted that there was no rental agreement provided, no signage displayed on the street or information in the accommodation about the permit status of the accommodation. We can only assume the owner is running an illegal share house.				
					Our request We are seeking to discover whether or not the lessor had the requisite local permits for the accommodation, and what type of accommodation it is registered for. This will assist us in obtaining a refund from Trip Advisor in demonstrating that the lessor was deliberately misleading in the advertising. I am not sure if we are able make this enquiry under local county laws, so would like to seek your guidance if a more formal request is necessary, or if I have to approach another department. I will note that, since we requested permit information from the owner, both advertisements have been now been removed from Trip Advisor, but I have attached screen shots that I took of both listings before they were removed from Trip Advisor. I have also attached our receipt as evidence that we had a rental arrangement for the property and the owners details.				
					The lessors name is: Maya Chilam Her phone number is 13236003345, email of maya.cafe@yahoo.com The address of the accommodation is: 3340 kuaua place, 96753 YouTube footage of the accommodation is				



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001994	OPEN	12/11/2015	52	REBECCA GORLICK			3340 KUAUA PL	KIHEI	2210141150000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					

MAUI MEADOWS, KIHEI

<https://www.youtube.com/watch?v=wWR5NG5dpjo> and
<https://www.youtube.com/watch?v=EvxRQGtjPEo>

I thank you in advance for any assistance you can provide. We are determined not to let this distasteful event ruin our holiday, and would greatly appreciate any assistance you could provide to clarify the legal status of this rental property so that we can be refunded the balance of the rent paid in advance. My number, should you wish to discuss in any way, is +61 422448577.

Mahalo
Rebecca Gorlick and Charles (Chuck) Leuw.

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/11/2015	NBINSPECT	-4	12/15/2015	12/11/2015	JARAKAWA
				NBVERIFY	7	12/15/2015	12/22/2015	TOSURMAN

Assigned to T. Osurman.

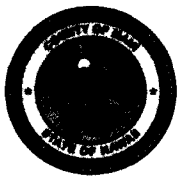
I thank you in advance for any assistance you can provide. We are determined not to let this distasteful event ruin our holiday, and would greatly appreciate any assistance you could provide to clarify the legal status of this rental property so that we can be refunded the balance of the rent paid in advance. My number, should you wish to discuss in any way, is +61 422448577.

Mahalo
Rebecca Gorlick and Charles (Chuck) Leuw.

From: Tammy Osurman
[mailto:Tammy.Osurman@co.maui.hi.us]
Sent: Thursday, 17 December 2015 1:36 PM
To: rgorlick@tpg.com.au
Subject: 3340 Kuaua Place-- Kihci, Maui
RFS 15-0001994

Aloha Rebecca:

I am investigating the complaint that you made regarding 3340 Kuaua Place. It is NOT a permitted vacation rental and we



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0001994	OPEN	12/11/2015	52	REBECCA GORLICK			3340 KUAUA PL	KIHEI	2210141150000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NB1WARNING	32	12/31/2015			
					NBFINAL	-14	02/15/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0001999	OPEN	12/07/2015	56	BUGSEY JOHNSON			680 680 KAI HELE KU ST		
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				OWNER VIOLATIONS AGAIN	This owner was fined for renting out their other home. However, they have a second property on the premisis that is not back online. Luxury REtreats is has it. They may be using a technology to hide photos.... http://www.luxuryretreats.com/North-America/Hawaii/Maui/Lahaina/Sunset-Vista-115749 You can bookonline (calendar visible) 24 /7 .				

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/15/2015	NBINSPECT	-2	12/17/2015	12/15/2015	JARAKAWA	Assigned to C. Wright.
			NBVERIFY	42	12/21/2015			
			NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002004	OPEN	12/09/2015	54	INTERGRITY ADVOCATE			2661 KEKAA DR		
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
				MAUI ELDORADO	This unit TMK 440080210078 Unit F102 at the Maui Eldorado is incorrectly classified as an apartment .				

Please check this VBRO listing

<http://www.vrbo.com/19963>



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002004	OPEN	12/09/2015	54	INTERGRITY ADVOCATE			2661 KEKAA DR		
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			MAUI ELDORADO						

Also TAT W30159192-01

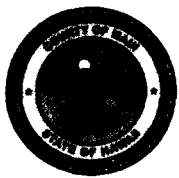
<https://dotax.hawaii.gov/tls/appjscssessionid=4F86F4172A2B38969B833880747ACB76.prodappl>

Thanks

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/15/2015	NBINSPECT	-2	12/17/2015	12/15/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	42	12/21/2015			
				NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002013	OPEN	12/11/2015	52	TVR PUBLIC			22 MALIE PLACE		
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KUAAU		Property owner advertising and operating STRH with-out a permit. Complaint taken by Staff Planner G. Flammer. Please contact her for a copy of the advertising. TMK 2-2-6-011:029.				

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/15/2015	NBINSPECT	-2	12/17/2015	12/15/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	42	12/21/2015			
				NBFINAL	12	01/20/2016			



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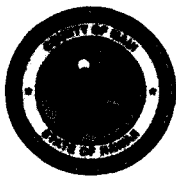
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02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002016	OPEN	12/14/2015	49	STEPHEN SILVA	250-2692		390 PAEOHI ST		2450230400000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						LAHAINA		Requestor claims that vacation/short term rental activity occurring on subject property. Requestor also claims that there are building violation on the subject property.	
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/14/2015	NBINSPECT	-2	12/16/2015	12/14/2015	JARAKAWA	Assigned to C. Wright.
				NBVERIFY	47	12/16/2015			
				NBFINAL	17	01/15/2016			
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002030	DONE	12/17/2015	11	ANONYMOUS			230 WAIAMA WY	HAIKU	2270031230000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						HAIKU		Unpermitted rentals http://www.tripadvisor.com/VacationRentalReview-g60629-d1552685-Best view of Mauis North Shore-Haiku Maui Hawaii.html	
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	7	12/21/2015	12/28/2015	GMDAVIS	Duplicate RFS, see #15-0001551
				NBFINAL	-23	01/20/2016	12/28/2015	GMDAVIS	See 15-1551 Close.
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002031	OPEN	12/17/2015	46	ANONYMOUS			S 100 LANIKAI PL	HAIKU	2280090370000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						HAIKU		Unpermitted Rental https://www.airbnd.com/rooms/2865999	
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis. 1st available date to book is Nov. 2016.
				NBVERIFY	42	12/21/2015			
				NBFINAL	12	01/20/2016			



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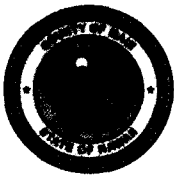
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002032	OPEN	12/17/2015	46	ANONYMOUS			N 383 HOLOKAI RD	HAIKU	2280110010000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Unpermitted Rental https://www.airbnd.com/rooms/1042564					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	42	12/21/2015			
			NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002033	OPEN	12/17/2015	46	ANONYMOUS			1089 NANIHOKU PL	HAIKU	2270290160000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Unpermitted Rental Previous RFS shows 1089, but it seems it could also be 1087 https://www.airbnb.com/rooms/2432462					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	42	12/21/2015			anonymous requestor, previous RFS for same violators has address as 1087. There is no such house number. Zoned state/county ag, flood zone X, no STR permit listed in KIVA/advertisement.
			*ADDINFO	17	12/21/2015	01/07/2016	GMDAVIS	Ad says "Meagan" is the owner of a spa. Google search found a Meagan Malia McGinity. Last name is the same as owner at 1089 Nanihoku, John McGinity.
			NB1WARNING	5	01/06/2016	01/11/2016	GMDAVIS	NOWI generated for advertising/opcrating STRH without permit.
			NBFINAL	-20	02/21/2016			



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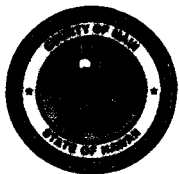
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002034	DONE	12/17/2015	11	ANONYMOUS			W 580 KUIAHA RD	HAIKU	2270090900000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Unpermitted Rental House photo shows #860 Pictometry shows #862 (good match) Clicking on tax record for #860 says physical address is #580 W. Kuiaha? Not sure what this means. https://www.airbnb.com/rooms/606614					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	7	12/21/2015	12/28/2015	GMDAVIS	Anonymous requestor, ad no longer available 12/28/15.
				NBFINAL	-23	01/20/2016	12/28/2015	GMDAVIS	Listing no longer available as of 12/28/15.

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002035	OPEN	12/17/2015	46	ANONYMOUS			36 KAHOPPE PL	HAIKU	2270060900000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Unpermitted Rental https://www.airbnb.com/rooms/4710487					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	7	12/21/2015	12/28/2015	GMDAVIS	Anonymous requestor, believe address to be correct via Pictometry, RP information for subject property, reviews. Zoned interim, no STR permits listed in KIVA.
									One dwelling built in 1974, building permit 2006/0390 for converting carport to living room. (480 s.f.). Property is 6014 square feet. Zoning allows for one single family dwelling per 6,000 square feet. NOWs to be generated for multiple dwellings and STR without a permit.
				NB1WARNING	-9	01/06/2016	12/28/2015	GMDAVIS	NOW1 generated 12/28/15 for multiple dwellings/STR without permit.
				NBFINAL	-20	02/21/2016			



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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002037	OPEN	12/17/2015	46	ANONYMOUS			31 HALE LIO PL	HAIKU	2270100820000

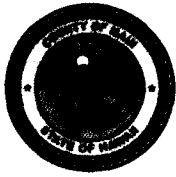
Intersection of	Cross Street	Common Place	Other Location	Memo(s)
				Unpermitted Rental https://www.airbnb.com/rooms/7595639

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	JARAKAWA					
			NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	7	12/21/2015	12/28/2015	GMDAVIS	Anonymous requestor. Zoned R3, NOT in SMA, last permit expired BT20071548. No STR permit.
			*ADDINFO	7	12/21/2015	12/28/2015	GMDAVIS	BT20071548 was for addition of new carport, utility room, storeroom, and open deck. Address verified through Pictometry.
			NB1WARNING	-8	01/06/2016	12/29/2015	GMDAVIS	NOW generated 12/29/15 for STR without permit.
			NBFINAL	-31	02/21/2016	01/21/2016	GMDAVIS	No ads found, close. (No communication from owners)

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002038	DONE	12/17/2015	12	ANONYMOUS			26 LUNA PL	PAIA	2260050260000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PAIA	Unpermitted Rental https://www.vrbo.com/344956

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	JARAKAWA					
			NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	8	12/21/2015	12/29/2015	GMDAVIS	Duplicate RFS.
			NBFINAL	-22	01/20/2016	12/29/2015	GMDAVIS	See RFS #15-1718 NOW issued per that RFS.



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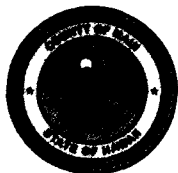
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Problem Code: NB02STR

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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002039	DONE	12/17/2015	12	ANONYMOUS			34 NALU PL	PAIA	2260040180000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Unpermitted Rental https://www.vrbo.com/317008					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	8	12/21/2015	12/29/2015	GMDAVIS	Duplicate RFS.
				NBFINAL	-22	01/20/2016	12/29/2015	GMDAVIS	See RFS 15-0001548, NOWs issued per that RFS.
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002040	DONE	12/17/2015	33	ANONYMOUS			1041 KAHIKOA RD	HAIKU	2270081690000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HAIKU	Unpermitted Rental https://www.airbnb.com/rooms/8115553 https://www.airbnb.com/rooms/8115566					
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
				NBVERIFY	25	12/21/2015	01/15/2016	JNAHINA	1/15/2016 The correct address is 1041 Kauhikoa Road Haiku, HI. RFS corrected to reflect correct address. Site visit revealed owner Tracey Dean Blackadder's son (name ?) confirms the "www.airbnb.com/rooms/8115553 Haiku Sanctuary" AD belongs to their address. However, he mentions they no longer practice short-term rental activities and have a relative renting a bedroom long term. He'll have his mom contact me ASAP and de-activate the AD immediately for compliance. JNAHINA
				*ADDINFO	29	12/21/2015	01/19/2016	JNAHINA	"www.airbnb.com/rooms/8115553" AD not found and appears to have been de-activated; case closed
				NBFINAL	-1	01/20/2016	01/19/2016	JNAHINA	AD de-activated; case closed



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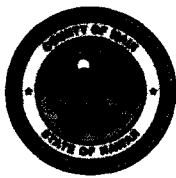
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002041	DONE	12/17/2015	6	ANONYMOUS			622 NAELE RD	KULA	2230030510000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			KULA	Unpermitted Rental https://www.vrbo.com/208821					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
			NBVERIFY	2	12/21/2015	12/23/2015	JNAHINA	The AD vrbo.com/208821 "Resort Estate, a Unique Masterpiece with Sweeping Ocean Views of Five Islands" advertise Minimum stay: 180 nights. Unable to book reservations for less than 180 days; case close. JNAHINA
			NBFINAL	-28	01/20/2016	12/23/2015	JNAHINA	VRBO.COM/208821 advertisement for long term; case close

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002042	OPEN	12/17/2015	46	ANONYMOUS			881 MIDDLE RD	KULA	2220040740000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			9220 KULA HIGHWAY, KULA	Unpermitted Rental Address on Airbnb says Middle Road Owner: Wilma Nakamura https://www.vrbo.com/119964 https://www.bedbreakfasthome.com/kelismaui/?from=listing					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
			NBVERIFY	37	12/21/2015	01/27/2016	JNAHINA	1/12/2016 Discovered AD on 1/5/216 that matches pictometry and site visit pictures on 1/11/2016. see Related Doc's NOW to be issued. JNAHINA
			*ADDINFO	37	12/21/2015	01/27/2016	JNAHINA	1/27/2016 Home owners Richard/Gwendolyn Murata (808 373-4045) called in response to NOW received. The Murata's request to comply with STR ordinance immediately and had consultant (Wilma Nakamura) de-activate ALL AD's. However, AD still discovered on " www.rentmix.com/rentals/hawaii/kula/119964/119964 " and " roadtrippers.com Quiet Chalet with Spectacular View, Kula-



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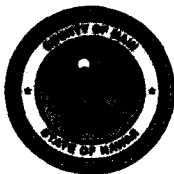
Problem Code: NB02STR

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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK		
15-0002042	OPEN	12/17/2015	46	ANONYMOUS			881 MIDDLE RD	KULA	2220040740000		
Intersection of		Cross Street		Common Place		Other Location		Memo(s)			
					Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR						NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002043	OPEN	12/17/2015	46	ANONYMOUS			736 KANAIO-KALAMA PARK R	KULA	2210041010000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						957 ULUPALAKUA, KULA		Unpermitted Rental Barbara Joy Boborad Directions from their listing: by the time we got to milc marker 16 (the second one), we were more than a little eager to find our digs for the night. at MM 16 v.2 at the "very square" house, we made a hairpin turn onto a dirt road with stunning views of the pacific. After 7/10 of a mile down a jouncing path (glad to have the jeep!), we arrived at Herenui. https://www.vrbo.com/54272	

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
				NBVERIFY	17	12/21/2015	01/07/2016	JNAHINA	WEBSITE "WWW.VRBO.COM/54272" Private Organic Fruit Farm*~*5 Island View*~*Saltwater Pool discovered online with pic's matching pictometry. (see Related Doc's) NOW to be issued.JNAHINA
								1/21/2016 Phone conversation with David L. Sharp owner of dwelling at 780 Kanaio-Kalama Park Road informs no STR activity performed at his address. His dwelling on a long term rental agreement and informs he does not have a swimming pool on property. However, his neighbor next door at 736 Kanaio-Kalama Park Road (TMK 210041010000) has a swimming pool that matches what was discovered on pictometry and appears to be operating a STR.	



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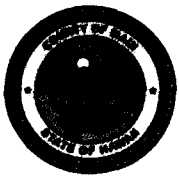
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0002043	OPEN	12/17/2015	46	ANONYMOUS			736 KANAIO-KALAMA PARK R	KULA	2210041010000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002044	OPEN	12/17/2015	46	ANONYMOUS			500 MIDDLE RD	KULA	2220040220000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KULA	Unpermitted Rental https://www.vrbo.com/738933		

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.	
				NBVERIFY	2	12/21/2015	12/23/2015	JNAHINA	Farm dwelling pic's shown on VRBO.com/738933 "An Organic Upcountry Experience" STR advertisement matches pictometry with TMK information. No STR permit app. listed in KIVA; NOW will be issued.	
										1/12/2016 The "VRBO.com/738933 An Organic UpCountry Experience" AD had been de-activated; case closed.JNAHINA
				NBFINAL	-8	01/20/2016	01/12/2016	JNAHINA	AD deactivated; case closed.JNAHINA	

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002045	OPEN	12/17/2015	46	ANONYMOUS			41 WAIKOA PL	KULA	2220090580000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KULA	Unpermitted Rental https://www.vrbo.com/790906		

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
				NBVERIFY	3	12/21/2015	12/24/2015	JNAHINA	Vrbo.com/790906 "A Place for You to Explore Reconnect Love" STR



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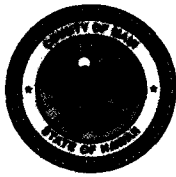
Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0002045	OPEN	12/17/2015	46	ANONYMOUS			41 WAIKOA PL	KULA	2220090580000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002046	OPEN	12/17/2015	46	ANONYMOUS			588 SPRECKLESVILLE BEACH	PAIA	2380020690000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						588 STABLE ROAD, SPRECKELSVILLE		Unpermitted Rental https://www.vrbo.com/410040 https://www.homeaway.com/vacation-rental/p410040vb	

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	8	12/21/2015	12/29/2015	GMDAVIS	Anonymous requestor. Zoned R3, SMA, One house built in 1954, one is 2011. Flood zone: VE. Letter sent to owner 7/10/15 by Chelsea Rabago requesting Finished Construction Elevation Certificate.
				*ADDINFO	15	12/21/2015	01/05/2016	GMDAVIS	Per Carolyn Cortez, Chelsea Rabago is working on flood issues with owner.
				NB1WARNING	-1	01/06/2016	01/05/2016	GMDAVIS	NOW for STRH without a permit generated 1/5/16.
				*ADDINFO	-1	01/22/2016	01/21/2016	GMDAVIS	Received a call from January Asbury (januaryasbury@gmail.com/808-283-2122) who has power of attorney and has been renting from owners for 10 years. She related ads were removed, they had an application in the works but did not pass electrical inspection as the power to the house was not grounded. Owner on property from the 25th of this month until May. Told her I will check for ads and let her know if I see anything of concern.
				NBFINAL	-20	02/21/2016			



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Wailuku, HI 96793-2155

All RFS Problem Code Detail Report

02/01/2016

Problem Code: NB02STR

Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002047	OPEN	12/17/2015	46	ANONYMOUS					

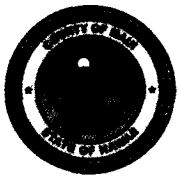
Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			580 STABLE ROAD, SPRECKELSVILLE	Unpermitted Rental https://www.vrbo.com/340746 https://www.homeaway.com/vacation-rental/p339944

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT- TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	42	12/21/2015			
				NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002048	OPEN	12/17/2015	46	ANONYMOUS			110 APAU PL	MAKAWAO	2240320690000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			MAKAWAO	Unpermitted Rental https://www.vrbo.com/482108

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
				NBVERIFY	3	12/21/2015	12/24/2015	JNAHINA	12/24/2015 Vrbo.com/482108 "Private 2 Acre Country Mountain Home with Many Amenities and Attractions Ons" STR advertisement without a valid permit. The address provided (151 Ulana Street) is incorrect and should be 110 Apau Place, correction will be made to RFS. AD and Pictometry are attached in Related Doc's. JNAHINA
				NBFINAL	12	01/20/2016			



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15-0002049	DONE	12/17/2015	19	ANONYMOUS			286 ALIIOLANI ST		2230470520000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PUKALANI	Unpermitted Rental https://www.vrbo.com/3495937ha https://www.homeaway.com/vacation-rental/p3495937

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to J. Nahina.
				15	12/21/2015	01/05/2016	JNAHINA	VRBO.com/3495937HA advertisement Minimum Stay listed is 180 nights. The online advertisement doc not allow booking less than the 180 nights. No violations found; case closed. JNAHINA
			NBFINAL	-15	01/20/2016	01/05/2016	JNAHINA	No violations found; case closed

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002050	OPEN	12/17/2015	46	ANONYMOUS			23 NALU PL	PAIA	2260020190000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PAIA	Unpermitted Rental Paia - if the STR rules do not allow anybody except the guests registered to stay at the property (2 in each bedroom), how is it that all of the hotel guests can hang out at this property? This creates an impact for our neighborhood https://www.airbnd.com/rooms/1019051

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				-3	12/21/2015	12/18/2015	GMDAVIS	Permit # in ad. 23 Nalu Place, Paia, HI. Owner is Paia Life, LLC. R1, SMA
			NBFINAL	12	01/20/2016			



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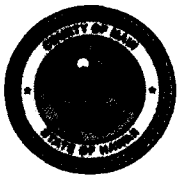
Entry Date: 01/01/2015 - 12/31/2015

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002051	OPEN	12/17/2015	46	ANONYMOUS			210 KUPAA ST	PAIA	2260050990000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Unpermitted Rental https://www.airbnb.com/rooms/5539368 https://www.airbnb.com/rooms/6376845					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	JARAKAWA					
			NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	21	12/21/2015	01/11/2016	GMDAVIS	Anonymous requestor. Per KIVA zoned Interim, flood zone X, SMA, no permit listed
			NB1WARNING	5	01/06/2016	01/11/2016	GMDAVIS	NOW1 for operating/advertising STRH without permit generated 1/11/16.
			NBFINAL	-20	02/21/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002052	OPEN	12/17/2015	46	ANONYMOUS			23 KAIEA PL	PAIA	2250130040000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Unpermitted Rental https://www.airbnb.com/rooms/6716273					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	JARAKAWA					
			NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	37	12/21/2015	01/27/2016	GMDAVIS	Anonymous requestor. Zoned R1, SMA, flood zone X, no STR permits. Last permit issued in 1998. Host is Doug. Verified address using Pictometry and Real Property Tax records. Owner taking homeowner's exemption. Will forward to Finance Dept. Owner is Douglas Muller.
			NB1WARNING	8	01/06/2016	01/14/2016	GMDAVIS	NOW generated 1/14/16 for operating and advertising a short term rental home without a permit (stay is advertised for July 14-24). E-mail NOW sent.
			NBFINAL	-25	02/21/2016	01/27/2016	GMDAVIS	1/22/16 Listing no longer available on airbnb. No other ads found.



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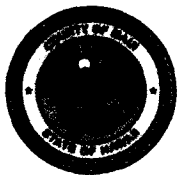
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RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0002054	DONE	12/17/2015	43	ANONYMOUS			699 HANA HWY		2260110210000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
			PAIA	Unpermitted Rental https://www.airbnb.com/rooms/7112531						
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis. Zoned Interim, SMA. Flood zone X. NO STRH permits in KIVA	
				NBVERIFY	15	12/21/2015	01/05/2016	GMDAVIS	Anonymous requestor.	
				NB1WARNING	-1	01/06/2016	01/05/2016	GMDAVIS	NOW generated 1/5/16 for operating/advertising STRH without a permit.	
									1/26/16 4:16pm--Received a call from Rick Markham who stated it is his tenants that are doing the short term rental/advertising. Asked him what their names were and he did say it was Laura and Ben, who were mentioned within the ad.	
				NBFINAL	-23	02/21/2016	01/29/2016	GMDAVIS	No ads found, close.	
RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK	
15-0002055	DONE	12/17/2015	34	ANONYMOUS			706 HANA HY	PAIA	2260130090000	
Intersection of	Cross Street	Common Place	Other Location	Memo(s)						
			PAIA	Unpermitted Rental https://www.airbnb.com/rooms/4546272						
Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments		
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.	
				NBVERIFY	15	12/21/2015	01/05/2016	GMDAVIS	Anonymous requestor. Zoned R1, SMA, FLOOD ZONE X. One home built in 1940s one in 1950s.	
				NB1WARNING	-1	01/06/2016	01/05/2016	GMDAVIS	NOW1 for STRH without permit generated 1/5/16.	
				*ADDINFO	-2	01/22/2016	01/20/2016	GMDAVIS	Certified receipt signed for on 1/9/16. Checked for ads 1/20/16 and did not find any. No communication from owners.	
				NBFINAL	-32	02/21/2016	01/20/2016	GMDAVIS	No ads found. Close.	



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15-0002056	OPEN	12/17/2015	46	ANONYMOUS			271 KAHIKO ST	PAIA	2260050880000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PAIA	Unpermitted Rental https://www.airbnb.com/rooms/731047

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis. Zoned RI, Flood Zone X, no STR permit listed in KIVA, see RFS #14-1828 for copy of signed NOW receipt. Same two people in ad as in previous advertisement, same owners per Real Property. NOV to be generated.
			NBVERIFY	16	12/21/2015	01/06/2016	GMDAVIS	Anonymous requestor.
			NBVIOLATIO	16	12/21/2015	01/06/2016	GMDAVIS	Notice of Violation generated 1/6/16-forward to R. Rapacz along with RFLS to Corp. Counsel.
			NBFINAL	-34	03/06/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002057	OPEN	12/17/2015	46	ANONYMOUS			50 NIHI PL	PAIA	2260070190000

Intersection of	Cross Street	Common Place	Other Location	Memo(s)
			PAIA	Unpermitted Rental https://www.airbnb.com/rooms/9906230

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
			NBVERIFY	15	12/21/2015	01/05/2016	GMDAVIS	Anonymous requestor. Zoned R3, NOT in SMA, one building permit in KIVA, No STR permit, flood zone X. One house built in 1941 and one in 1992 per Real Property.
			NB1WARNING	0	01/06/2016	01/06/2016	GMDAVIS	NOW generated 1/6/16 for STRH without permit.
			NBFINAL	-20	02/21/2016			



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15-0002058	OPEN	12/17/2015	46	ANONYMOUS			0 DOOR OF FAITH RD		2290070570000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HUELO	Unpermitted Rental https://www.airbnb.com/rooms/2643295 https://www.airbnb.com/rooms/2653600 https://www.airbnb.com/rooms/5837662 https://www.airbnb.com/rooms/2652915 https://www.airbnb.com/rooms/5882895 https://www.airbnb.com/rooms/2693396 https://www.airbnb.com/rooms/5838301 https://www.airbnb.com/rooms/2665951 https://www.airbnb.com/rooms/5884046 https://www.airbnb.com/rooms/5838548 https://www.airbnb.com/rooms/2693691 https://www.airbnb.com/rooms/5836711 https://www.vrbo.com/499653					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA-	Assigned to G. Davis.
				NBVERIFY	18	12/21/2015	01/08/2016	GMDAVIS	anonymous requestor. verified all ads listed on RFS, see related docs. This property contains the Pali Uli and the Cabana Building.
				*ADDINFO	18	12/21/2015	01/08/2016	GMDAVIS	Zoned County and State Ag, SMA, flood zone X. CP 2005/0006 (Pending), SUP2 2005/0004.
				NB1WARNING	5	01/06/2016	01/11/2016	GMDAVIS	NOV for violation of permit conditions (SUP2 2005/0004) generated 1/22/16. Additional research seems to suggest owners had previously gotten notices of warning to stop operating transient vacation rental activities. Did find a couple of letters stating owners had been warned against operating TVR on property. NOV for transient vacation rentals and NOW for short term rentals homes.
				NBVIOLATIO	-7	01/22/2016	01/15/2016	GMDAVIS	NOTICE OF VIOLATION generated for transient vacation rentals prior to obtaining county conditional permit. Found document dated 12/10/07 that served as a Notice of Warning against doing that type of rentals. Also for violation of conditions of SUP2 2005/0004.
				NBFINAL	-66	04/07/2016			



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15-0002059	OPEN	12/17/2015	46	ANONYMOUS			E 85 WAIPIO RD	HAIKU	2290050520000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			HUELO	Unpermitted Rental https://www.airbnb.com/rooms/9866075					

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/17/2015	NBINSPECT	-3	12/21/2015	12/18/2015	JARAKAWA	Assigned to G. Davis.
				NBVERIFY	7	12/21/2015	12/28/2015	GMDAVIS	Requestor anonymous, ad verified, see related docs.
				*ADDINFO	16	12/21/2015	01/06/2016	GMDAVIS	Zoned County Ag, State Ag, and SMA. Flood zone X. Homeowner's exemption being taken.
				NBFINAL	12	01/20/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002060	OPEN	12/18/2015	45	PAIA ANONYMOUS			15 KAIMAU ST	PAIA	2260110180000
Intersection of	Cross Street	Common Place	Other Location	Memo(s)					
			PAIA	Advertising Surf Shack (VRBO 410043) & Surf Lodge (VRBO #555982) without permit # listed within ad.					

Problem		Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/18/2015	NBINSPECT	-4	12/22/2015	12/18/2015	JARAKAWA	Assigned to G. Davis. Zoned R, SMA, Flood Zone X, only one expired electrical permit from 1999. RPA says one dwelling built in 1950, assessed at 1960 rates.
				NBVERIFY	6	12/22/2015	12/28/2015	GMDAVIS	Anonymous requestor,.
				*ADDINFO	6	12/22/2015	12/28/2015	GMDAVIS	Received a telephone call from Mr. Girardian on 12/28/15. He admitted he is the owner of the property advertised. He was apologetic and has removed the advertisements. That when he purchased the property the previous owner had already been doing short term renting and said not to mention it to anyone or seek a permit because the neighbors may complain. He is unfamiliar with the laws of this country because he did not grow up here. He is having Lance Holter (he works with his daughter) help with all permit. Did advise him that he can only apply for a bed and breakfast. 808-280-4811, girardindamien@gmail.com. Did extend



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15-0002060	OPEN	12/18/2015	45	PAIA ANONYMOUS			15 KAIMAU ST	PAIA	2260110180000	
Intersection of		Cross Street		Common Place		Other Location		Memo(s)		
				Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments
NB02STR					NBFINAL	11	01/21/2016			

RFS#	Status	Date Received	RFS Duration	Requestor	Requestor Home Phone	Requestor Bus Phone	Event Address	City	TMK
15-0002067	OPEN	12/21/2015	42	ANONYMOUS			76 HONUHLA ST	KIHEI	2390351340000
Intersection of		Cross Street		Common Place		Other Location		Memo(s)	
						KIHEI	Advertising accessory dwelling VRBO.com/453134 without proper permit		

Problem	Assigned To	Ent Date	Service	Duration	Scheduled Date	Completed Date	Completed By	Comments	
NB02STR	PD-ZONING-ENFMNT-SHORT-TERM RENTAL HOME	JARAKAWA	12/21/2015	NBINSPECT	-1	12/23/2015	12/22/2015	JARAKAWA	Assigned to T. Osurman.
				NBVERIFY	0	12/23/2015	12/23/2015	JNAHINA	Discovered AD for accessory dwelling rear of main dwelling, no permit listed in KIVA; NOW to be issued.
									1/21/2016 9:30am phone conversation with Vladimir and Ludmila Ozeruga informed that the "www.vrbo.com/453134 Perfect for a Couple" advertisement had been de-activated approximately two months ago.
									The "www.vrbo.com/453134" ad is not found and appears to have been de-activated. However, inspector will perform random site visits to monitor STR activities before closing RFS and NOW. JNAHINA
				NBFINAL	10	01/22/2016			

Total # of calls: 264